



Welcome to AHCCCS OIFA System Navigation

You were automatically muted upon entry.

Please only join by either your phone or your computer.

Please use the chat feature for questions
or raise your hand.

Thank you.





AHCCCS OIFA System Navigation

Peer-Run Organizations

March 28, 2023

OIFA AHCCCS Team

- Susan Kennard, Administrator
- Chaz Longwell, Recovery and Resiliency Coordinator
- Cynthia Burr, Children's Behavioral Health Community Liaison
- Jamie Green, Healthcare Advocacy Coordinator
- Austin Hernandez, Administrative Assistant

Introductions

Type in chat:

- First Name
- Favorite Cartoon Character



What is a Peer-Run Organization (PRO's)?

Peer-run organizations are service providers owned, operated and administered by persons with lived experiences of mental health and/or substance use disorders. These organizations are based in the community and provide support services. AHCCCS members have the right to request services provided by and/or participate in programs at a peer-run organization.



Services and Supports at PRO's

- 1-on-1 Peer Support
- Daily Support Groups
- Social Outings
- Employment/Volunteer Opportunities
- Resources/Advocacy
- Youth & Young Adult Programs
- Creative Arts
- Meeting New People
- Meals
- Health & Wellness Programs

How to Access Services from a PRO

1. Contact a peer-run organization in your area to learn what services they offer.
2. Request the service be added to your service plan at the peer-run organization of your choice. Once the service has been requested, services should be initiated within 45 days.

Peer-Run Organizations

Recovery Empowerment Network

Phoenix

renaz.org

602.248.0368

Helping Ourselves Pursue Enrichment

(HOPE), Inc.

Tucson, Yuma, Apache Junction , Sierra Vista, Douglas, Safford, Nogales

hopearizona.org

hopearizona.org

520.770.1197

Northern Arizona Consumers Advancing Recovery by Empowerment (NAZCARE)

Prescott, Benson, Globe, Show Low, Bullhead City, Kingman, Eagar, Parker, Yuma, Casa Grande, Apache Junction, Cottonwood

nazcare.org

928.442.9205

Center for Health Empowerment Education Employment Recovery Services (CHEEERS)

Phoenix

cheeers.org

602.246.7601

Stand Together and Recover (STAR) Centers

Avondale, Phoenix, Mesa

thestarcenters.org

602.231.0071

Hope Lives/Vive La Esperanza

Phoenix, Flagstaff

vivehopelives.org

1.855.747.6522

Coyote TaskForce – Our Place Clubhouse /Café 54 and Truck 54

Tucson

ourplaceclubhouse.org

520.884.5553

Transitional Living Center Recovery (TLCR)

Yuma, Casa Grande

tlcrecoveryaz.com

928.261.8668

Avant Recovery

Tucson

avantrecovery.com

415.652.1594

Organization	Administrator	Title	Phone Number	Email Address
AHCCCS	Susan Kennard	Administrator, Office of Individual and Family Affairs	623.213.6591	oifa@azahcccs.gov
Arizona Complete Health	Melissa Brown	Administrator, Individual and Family Affairs	520.373.1489	melisbrown@azcompletehealth.com
Banner University	Colleen McGregor	Administrator, Office of Individual and Family Affairs	480.827.5988	OIFATeam@bannerhealth.com
Care1st	Debra Jorgensen	Administrator, Office of Individual and Family Affairs	480.205.2305	OIFA@care1staz.com
DCS-CHP	Edi Green	Administrator, Office of Individual and Family Affairs	520.429.5976	CHPCompliance@azdcs.gov
DES/DDD	Leah Gibbs	Administrator, Office of Individual and Family Affairs	602.316.1485	OIFABHAdvocate@azdes.gov
Molina Complete Care	Mackenzie Tewell	Interim Administrator, Individual and Family Affairs	928.963.4910	MCCAZ-OIFA@molinahealthcare.com
Mercy Care	Laura Piontkowski	Administrator, Office of Individual and Family Affairs	602.621.0110	OIFATeam@mercycaarez.org
BCBSAZ Health Choice	Veronica Welch	Administrator, Office of Individual and Family Affairs	480.435.1772	OIFA@azblue.com
United Health Care	Dawn McReynolds	Administrator, Office of Individual and Family Affairs	602.255.8605	advocate.oifa@uhc.com

Updated 1.4.23

Upcoming AHCCCS Community Events



- Building Partnerships Community Policy Meeting ([click to register](#))
 - 4/10/23, 12:00 p.m. -1:00 p.m.
- Jacob's Law Training ([click to register](#))
 - 4/13/2023, 12:00 p.m. -2:00 p.m.
- AHCCCS Community Forum ([click to register](#))
 - 4/17/2023, 10:00 a.m. -12:00 p.m.
- System Navigation ([click to register](#))
 - 4/25/2023, 12:00 p.m. - 12:30 p.m.

Questions?
Want to attend?
Reach out to OIFA at
oifa@azahcccs.gov

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It's easy to join our mailing list!

Two Easy Ways to Join

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Message and data rates may apply.

or

2 Subscribe at
<http://bit.ly/OIFANews>

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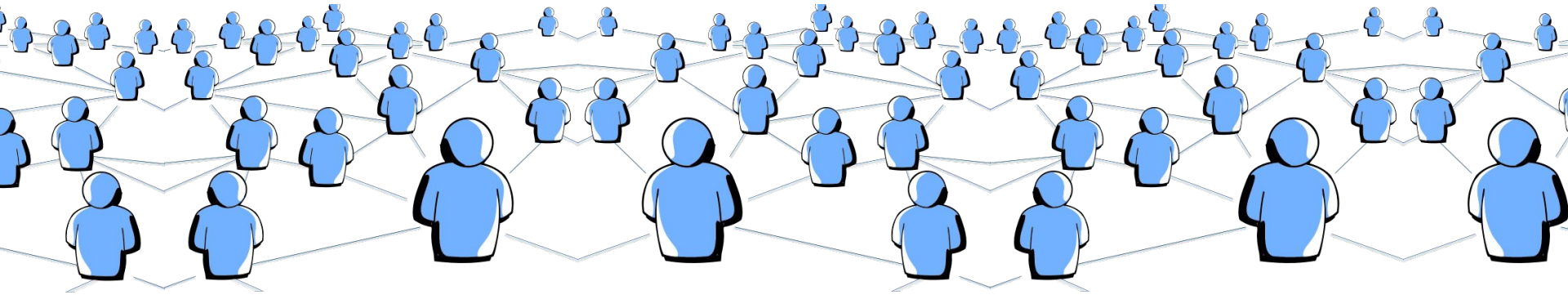
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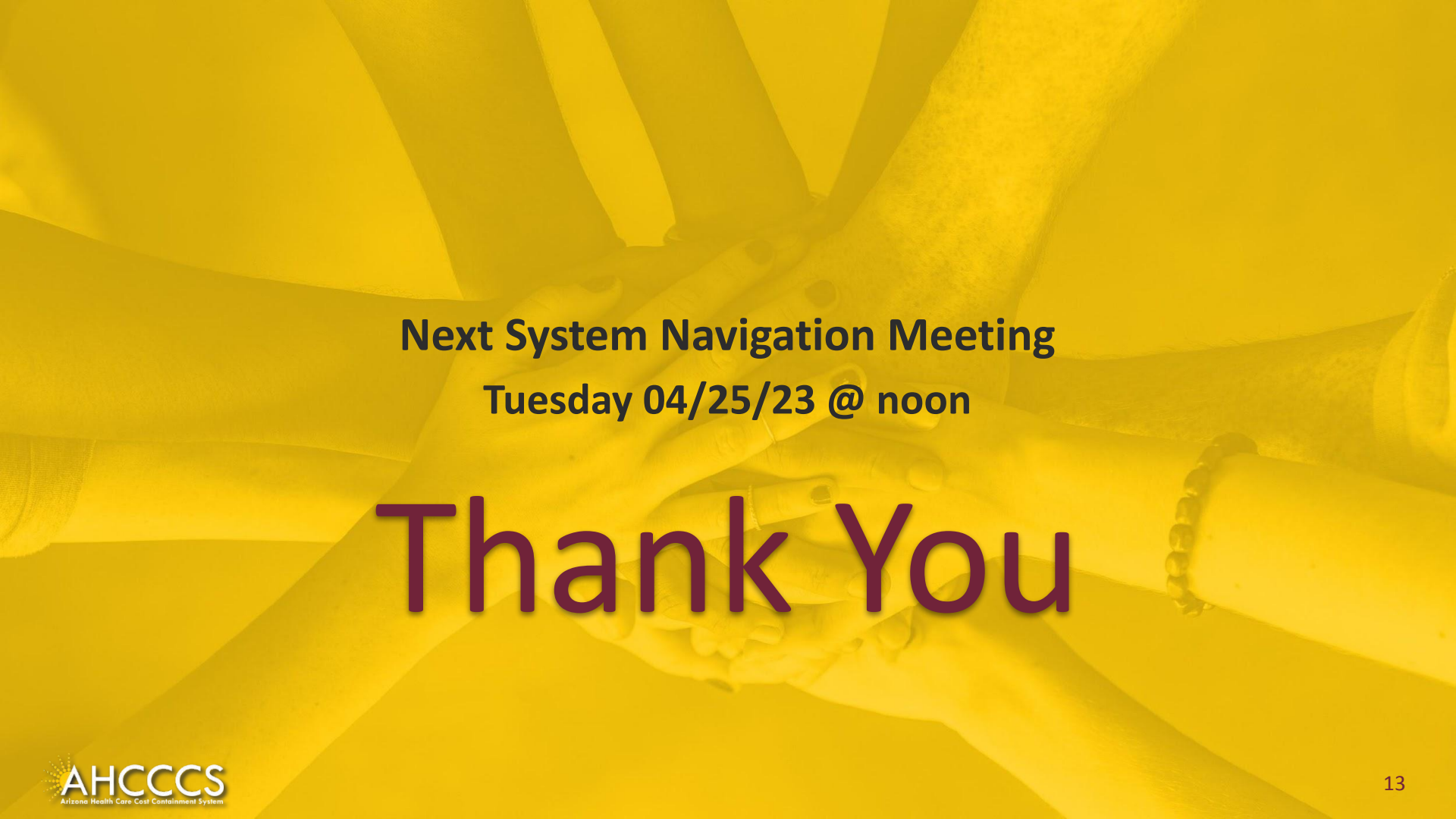
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Channel:

[AHCCCSgov](https://www.youtube.com/channel/AHCCCSgov)





Next System Navigation Meeting
Tuesday 04/25/23 @ noon

Thank You