

AHCCCS
TRIBAL CONSULTATION MEETING SUMMARY

August 15, 2013
The Hopi Tribe/Hopi Reservation

NOTIFICATION TO TRIBES:

Hello Everyone!

The next quarterly AHCCCS Tribal Consultation is scheduled for **August 15, 2013 from 9:00 a.m. to 12:30 p.m.** The **Hopi Tribe** has generously agreed to host the meeting at the following location. Maps of the Hopi Reservation are attached as well as the draft meeting agenda.

August 15, 2013
9:00 a.m. – 12:30 p.m.
Hopi Tribe Veterans/Wellness Center Conference Room
East Highway 264, Milepost 375.3
East of Kykotsmovi Village on Third Mesa

***Look for two green ADOT signs that say: Hopi Veteran’s Memorial Center**
(A light continental breakfast will be served as well as lunch. Please let me know if you have special diet needs or would like a vegetarian meal)

Driving Directions:

From Southern & Eastern Arizona: Take I-40 to Flagstaff. Continue on I-40 to Winslow then turn west on Highway 87 to Second Mesa (approximately 60 miles). At the H-87 Junction, turn left onto Highway 264 and drive approximately 10 miles to the Hopi Veterans Center (on left, milepost 375.3). The Hopi Cultural Center is right off west Highway 264 (approximately 5 miles from the H-87 junction).

From Northern Arizona: From Tuba City, take Highway 264 east to third Mesa (approximately 55 miles). The Veterans Center is approximately 3 miles past Kykotsmovi Village on the right (milepost 375.3).

Note: A tour of the Hopi Health Care Center is scheduled following the meeting

The AHCCCS Administration looks forward to a productive meeting.

Respectfully,

Bonnie Talakte

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MEETING ATTENDEES:

Tribes Represented	<u>Hopi Tribe:</u> Herman Honanie, Milton Poola, Rich Hamilton, Donovan Gomez, Lori Joshweseoma, D. Russell, Beatrice Norton, Tressa Poleyestewa <u>San Carlos Apache Tribe:</u> Anne Susan <u>Pascua Yaqui Tribe:</u> Reuben Howard <u>Navajo Nation:</u> Gen Holona, Thomas Cody <u>Tohono O’odham Nation:</u> Chester Antone, Diana Manuel, Loretta Lewis <u>White Mountain Apache Tribe:</u> Lloyd Susan
Tribal Health Organizations	<u>Hopi Health Care Center:</u> Lee Ann Beach, Darren Vicenti <u>Fort Defiance Indian Health Board:</u> Margaret Lynch, Roy Dempsey, Peterson Zah <u>Tuba City Regional Health Care Corporation:</u> Violet Skinner, Jeff Tomas, Franklin Fowler, William Dey, Melverta Barlow, Selena Simmons, Lynette Bonar, Angela Riggs, Brandy Tomhave <u>Tsehootsooi Medical Center:</u> Leland Leonard <u>Winslow Indian Health Care Center:</u> Alutha Yellowhair
I/T/Us	<u>Navajo Area Indian Health Services:</u> Roland Todacheenie, Marie Chase
State Agencies	<u>Arizona Department of Health Services:</u> Lydia Hubbard-Pourier
Other	John Molina, Consultant
AHCCCS Representatives	Thomas Betlach, Bonnie Talakte, Stephanie Big Crow, Monica Coury, Linda Skinner

AGENDA

AHCCCS TRIBAL CONSULTATION MEETING

With Tribes, Tribal Leaders, Indian Health Services, Tribal Health Programs Operated Under P.L.-93-638 and Urban Indian Health Programs

Date: August 15, 2013, 9:00 a.m. – 12:30 p.m.

**Location: The Hopi Reservation
 Hopi Tribe Veterans/Wellness Center
 East Highway 264, Milepost 375.3
 3 Miles East of Kykotsmovi Village**



Conference Call-In: 1-877-820-7831, Participant Passcode: 108903#

Time	Topic	Presenter
9:00 – 9:20	Welcome and Introductions	<i>Thomas Betlach,</i> AHCCCS Director
	Hopi Tribe Welcome	<i>Tribal Representative</i>
	Opening Prayer	<i>Leander Buhuhongva,</i> Veterans Memorial Center Supervisor
9:20 – 9:45	Overview of the Hopi Tribe Health Services	<i>Lori Joshweseoma,</i> Director Department of Health Services
	Overview of the Hopi Health Care Center	<i>Dr. Darren Vicenti,</i> Clinical Director Hopi Health Care Center
9:45 – 10:20	AHCCCS Update <ul style="list-style-type: none"> • Legislative Wrap • AHCCCS Restoration • Strategic Roadmap • RBHA Integration Plan 	<i>Thomas Betlach</i>
10:20 – 10:35	Health-e-Arizona Plus Update	<i>Linda Skinner,</i> Director Health Care Innovations Infrastructure Management Office of the Governor
10:35 – 11:00	<ol style="list-style-type: none"> 1. Essential Health Benefits 2. American Indian Medical Home Waiver Amendment 3. Waiver Update 	<i>Monica Coury,</i> Assistant Director Office of Intergovernmental Relations AHCCCS
11:00 – 11:15	Non-Emergency Medical Transportation (NEMT) Workgroup Update	<i>Rebecca Fields,</i> Assistant Director Division of Fee-for-Service Management AHCCCS
11:15 – 11:30	Independently Registered ALTCS Providers Workgroup Update	<i>Carol Sanders,</i> <i>ALTCS Case Management Manager</i> <i>Division of Health Care Management</i> AHCCCS
11:30 – 11:45	T/RBHA Auto Enrollment Workgroup Update	<i>Lydia Hubbard-Pourier,</i> Tribal Contract Administrator Bureau of Compliance AZDHS
11:45 – 12:00	AHCCCS Tribal Consultation Policy Workgroup Recommendations	Margaret Lynch, Workgroup Spokesperson Human Resources Manager Fort Defiance Indian Hospital Board, Inc.

12:00 – 12:15	Other Discussion	ALL
12:15 – 12:30	Closing Remarks, Announcement/Adjourn	Thomas Betlach
12:45 – 1:30	Lunch Provided	
1:45 – 2:45	Tour: Hopi Health Care Center Directions: East Highway 264 at Milepost 388 5 Miles North of Junction 87 on Highway 264 (toward Keams Canyon)	

SUMMARY

Topics:	Presenters:
Welcome and Introductions	AHCCCS Director Thomas Betlach provided the AHCCCS welcome and requested all participants were asked to introduce themselves. Mr. Betlach thanked the Hopi Tribe for hosting the meeting and thanked the Director of Tribal Health Services for her assistance with the meeting and thanked the Clinical Director of the Hopi Health Care Center for the tour of the HHCC and taking time for a short meeting.
<u>AHCCCS Update:</u> 1. Legislative Wrap 2. AHCCCS Restoration 3. Strategic Roadmap 4. RBHA Integration Plan	AHCCCS Director Betlach gave a comprehensive update on the following topics: <ul style="list-style-type: none"> • Legislative Wrap • AHCCCS Restoration • Strategic Roadmap • RBHA Integration Plan Director Betlach’s comprehensive PowerPoint presentation can be found on the AHCCCS website under Tribal Consultation meetings. <u>Legislative Wrap:</u> The final state legislation authorized the restoration and expansion of Proposition 204, provides the AHCCCS Director with the ability to levy as assessment against hospitals and includes the ability to exempt hospitals in the levy including IHS and 638 facilities. The legislations include circuit breakers the Governor has requested in the event federal funding is reduced and restores well exams. <u>AHCCCS Restoration:</u> With the restoration of Proposition 204, the coverage provides healthcare coverage up to 133%. This will provide coverage for approximately 300,000 statewide which includes 30,000 American Indians. The restoration will provide approximately \$1.7 billion dollars in federal funds to support healthcare in Arizona. <u>Strategic Roadmap:</u> The AHCCCS Strategic Plan includes the implementation of the

	<p>Governor’s Medication restoration, the development of strategies that reduce healthcare costs while improving the delivery and coordination of care, improve healthcare outcomes, reduce the fragmentation of healthcare through integrating delivery systems, maintaining core organizational capacity, infrastructure and workforce. The matrix of the strategic plan can be found in the PowerPoint presentation.</p> <p><u>RBHA Integration Plan:</u> A single Managed Care Organization (MCO) – Mercy Maricopa Integrated Care - will provide the following services for seriously mentally ill patients: Medicaid behavioral health, Medicaid physical health, Medicare D-SNP, housing and employment.</p> <p><u>Maricopa RBHA Transition:</u> -In March 2013 Mercy Maricopa Integrated Care was awarded the Maricopa RBHA contract. -Magellan is challenging the contract awarded to Mercy Maricopa Integrated Health Care. -Arizona Department Of Administration (ADOA) issued a 5-21 stay on transition activities. -A September hearing date is set for the Office of Administrative Hearings (OAH). -Arizona Department of Health Services (ADHS) and AHCCCS have requested ADOA lift the stay. -ADHS has stated that given the stay and this timeframe October 1st is not achievable. -AHCCCS is working with ADHS on Plan B. -Great Arizona discussion for 10-1-15 starting now.</p>
<p>Health-e-Arizona Plus Update</p>	<p>Linda Skinner, Director of Health Care Innovations Infrastructure Management, Office of the Governor, provided an overview of the new eligibility system called, Health-e-Arizona Plus (HEAPlus). She provided a step-by-step PowerPoint presentation of the registration process and how it will interact with the Federally Facilitated Marketplace (FFM). HEAPlus will provide on-line access to community assistors, consumers and state employees through three (#) different portals. Each portal will provide slightly different information, tools and access to the system, based on needs of each group. Individuals using the system can submit applications, renewals and changes for AHCCCS, KidsCare, SNAP and TANF. The PowerPoint presentation and Status Report can be found on the AHCCCS website under Tribal Consultation meetings.</p> <p>To avoid consumer confusion the following supports will be offered in association with health-e-Arizona Plus -Community-based assistor training and support,-Interactive voice response (IVR),-Call center,-Frequently asked questions,-Help text, and -Learn More Information links.</p>

	<p><u>Upcoming milestones:</u></p> <ul style="list-style-type: none"> - 9/15/13 – HEAPlus Customer Support Center up and running. - 10/1/13 – HEAPlus goes live, QHP open enrollment, & HEAPlus Phase II begins. - 1/1/13 - Medicaid changes effective & QHP enrollment effective.
<ol style="list-style-type: none"> 1. Essential Health Benefits 2. American Indian Medical Home Waiver Amendment 3. Waiver Update 	<p>Monica Coury, Assistant Director, AHCCCS Office of Intergovernmental Relations, presented updates on the following:</p> <p><u>1. Essential Health Benefits (EHBs):</u> The ACA established Essential Health Benefits for coverage on the marketplace. There are 10 different required categories of coverage within the EHBs. States were to select a base benchmark plan that would include this minimum coverage. Arizona selected the state employee plan through the United Healthcare EPO. This applies to Medicaid because the ACA requires that new adult categories have access to the base benchmark plan or some equivalent. Arizona will pursue Secretary Approved Coverage, which means that we will compare the standard Medicaid benefits to the United EPO, replace some EPO benefits for Medicaid benefits and end up with the same Medicaid benefit package we cover today for adults. Once we have this comparison and replacement of benefits for purposes of the State Plan Amendment that is required, we will make this available for review and public comment.</p> <p><u>2. American Indian Medical Home Waiver Amendment:</u> AHCCCS submitted this amendment originally through a request from the Tucson Area I.H.S. that is trying new approaches to develop medical homes for the population they serve. We recently reviewed this request and wanted to update it to better serve the AHCCCS tribal care coordination effort as well as to align the request with the national effort through I.H.S. with their <i>Improving Patient Care (IPC) Program</i>. Once the update to the waiver amendment is complete, we will send it out to tribal stakeholders for review and comment.</p> <p><u>3. Waiver Update:</u> All states with 1115 demonstration waivers are required to submit a transition plan. The State reviewed the draft transition plan and explained that the purpose is to map the movement of populations from the 1115 to the State Plan, for example. For Arizona, the main transitions of populations are for KidsCare, KidsCare II and Childless Adults. KidsCare and KidsCare II children in households from 100-133% FPL will move into Medicaid. KidsCare children in households over 133% FPL will stay in KidsCare. KidsCare II children in households over 133% FPL will move into the FFM, because the KidsCare II program is a temporary program that expires at the end of this calendar year. As a reminder, those families will still have access to affordable and comprehensive coverage through the FFM as they will likely be eligible for premium tax credits and cost sharing reduction. Childless adults will be able to apply beginning 10-1-13 for coverage that will be effective 1-1-14. Since the Governor's</p>

	<p>plan was approved and is now law, that enrollment freeze for childless adults is being lifted. The last population impacted is the new adult group that will allow adults from 100-133% FPL to apply for and receive AHCCCS coverage.</p> <p>--Tuba City Jail Monica introduced a discussion around an amendment that would allow AHCCCS to reimburse for outpatient services provided by Tuba City Regional Health Care Corporation to inmates of the Tuba City detention center because the jail facility was built with no plan for inmate healthcare. Monica then introduced Brandy Tomhave, a consultant for Tuba City Regional. Ms. Tomhave went into detail about public health concerns among inmates and that most inmates were or would likely be AHCCCS eligible. Ms. Tomhave also discussed the federal trust responsibility for healthcare to American Indians. Monica stated she would be working on the waiver draft for submittal after the transition to 2014.</p> <p>--SNCP Extension for PCH Monica explained that the Safety Net Care Pool was a special uncompensated care program similar to the supplemental payments made to I.H.S. and 638 facilities under the waiver and that the SNCP expires in December 2013 but per legislative direction an extension was being requested by Phoenix Children's Hospital to assist them with their unique needs as a freestanding children's hospital.</p> <p>--In addition, the State updated stakeholders on the expiration of the tribal supplemental payment waiver. It was explained that the need for this waiver was based on the impact and increase in uncompensated care associated with the childless adult freeze. With that freeze lifted, the need for that waiver no longer exists. The language in the current waiver shows this supplemental payment program expires 12-31-13.</p>
NEMT Workgroup Update	Due to a shortage of time, this update was tabled until the next scheduled Tribal Consultation meeting.
Independently Registered ALTCS Providers Workgroup Update	Due to a shortage of time, this update was tabled until the next Tribal Consultation meeting.
T/RBHA Auto Enrollment Workgroup Update	<p>Lydia Hubbard-Pourier, Arizona Department of Behavioral Health Services (ADBHS) representative, presented an update on the work of the T/RBHA Auto Enrollment Workgroup. Through a PowerPoint presentation, Lydia outlined the existing services provided by Arizona's Tribal and Regional behavioral health service systems.</p> <p><u>Accessing RBHA Behavioral Health Services</u>: RBHA's receive funding to provide behavioral health services to residents residing</p>

	<p>in RBHA assigned zip codes including tribal members residing in those zip codes. Effective July 1, 2010, American Indians are not required to enroll in a TRBHA or RBHA to receive services if the individual is already registered or enrolled with AHCCCS. These individuals are auto enrolled to a T/RBHA based on their residence zip code. Previously T/RBHA enrollment was required to access behavioral health services.</p> <p><u>Issues for American Indians With the New Auto Enrollment Process:</u></p> <p>American Indians residing in a zip code near reservations and who previously received care at TRBHAs or through AHCCCS American Indian Health Program (AIHP) at IHS or 638 facilities have now been auto assigned to a RBHA. This has created difficulty getting the American Indian member back to the TRBHA that previously provided services. It has also created continuity of care issues.</p> <p><u>Tribal Workgroup:</u></p> <p>A Tribal workgroup was established in early July 2013 to conduct tribal outreach on the auto enrollment issue. A Tribal Health Directors meeting was held on July 26th to describe the auto enrollment issue in preparation for the AHCCCS Tribal Consultation meeting. On July 26th, questions were asked and responded to. One recommendation was that a “universal” American Indian ID number be used to access all behavioral health service systems similar to the system in the state of Washington.</p> <p><u>Auto Enrollment Fix:</u></p> <p>The TRBHA’s have requested that AHCCCS “fix” the auto enrollment issue. AHCCCS will include an American Indian self-identification on the AHCCCS application. The information will be used to auto enroll American Indians into T/RBHAs if previously served by a TRBHA or RBHA. Other options are being explored.</p>
<p>AHCCCS Tribal Consultation Policy Workgroup Recommendations</p>	<p>Margaret Lynch, Workgroup Spokesperson.</p> <p>On February 6, 2013, a workgroup was established to review and revise the AHCCCS Tribal Consultation Policy. The Workgroup consisted on 5 members who met via conference call on 3 occasions to discuss their findings. Margaret Lynch presented the revisions recommended by the Workgroup at the meeting. The document was distributed to participants presented in track changes format that indicated where the revisions were made. The group was instructed to review the revisions and submit their comments to Bonnie Talakte, Tribal Relations Liaison, within a 30 day time period. If after 30 days, no additional revisions are recommended, the Tribal Consultation Policy will be submitted to the Arizona Commission on Indian Affairs for public posting.</p>
<p>Questions</p>	<p>No questions were asked by participants.</p>