



Special Tribal Consultation

April 26, 2019



Reinstatement of Naturopath Providers for EPSDT

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Project Manager, OOD



What

- Reinstatement of Provider Type 17- Naturopath
- Naturopathic Physicians who wish to serve AHCCCS members under the Early Periodic Screening Diagnostic and Treatment (EPSDT)

When

- AHCCCS began accepting Provider Registration Applications effective 3/1/19
- AHCCCS will pay retroactive claims and encounters for registered, eligible providers who provide medically necessary EPSDT services subject to timeliness rules.
- This AHCCCS Provider Type is active in the Provider Enrollment system.

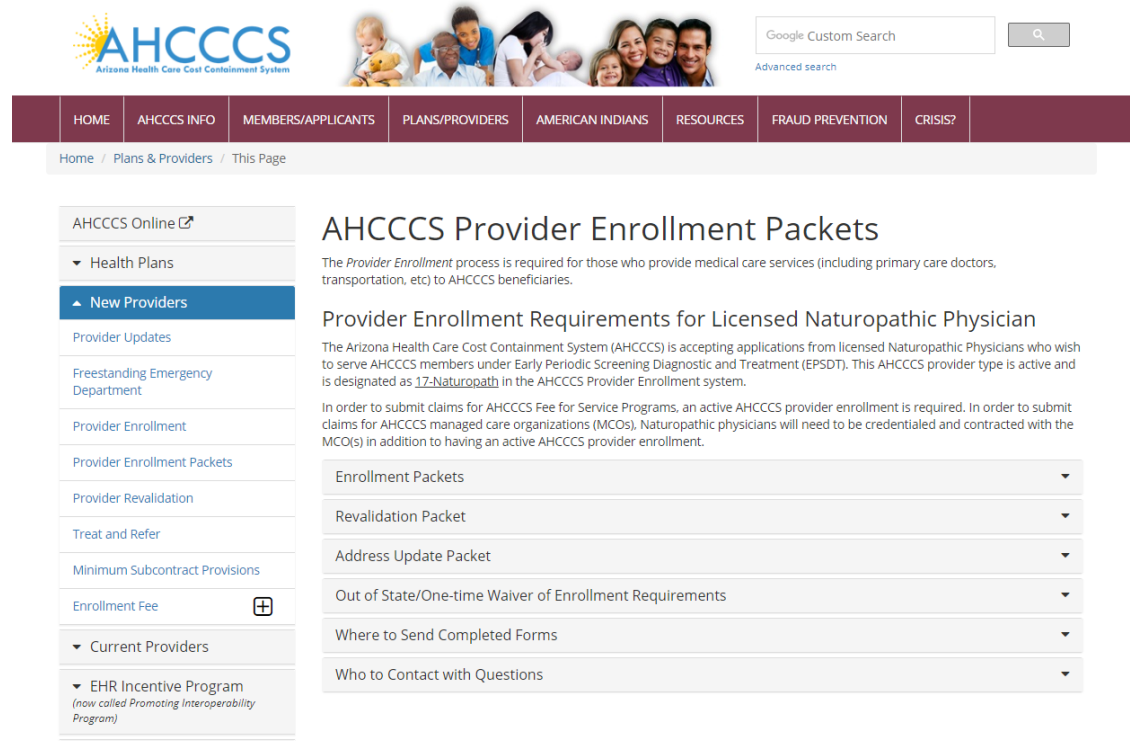
How

- In order to submit claims for AHCCCS Fee for Service programs:
 - An active AHCCCS provider enrollment is required.
- In order to submit claims for AHCCCS managed care organizations:
 - Naturopathic physicians will need to be credentialed and contracted with the MCO(s) in addition to having an active AHCCCS provider enrollment.

Where

- AHCCCS Provider Enrollment Packets, located at:

<https://www.azahcccs.gov/PlansProviders/NewProviders/packet.html>



The screenshot shows the AHCCCS website interface. At the top, there is the AHCCCS logo (Arizona Health Care Cost Containment System) and a search bar. Below the logo is a navigation menu with the following items: HOME, AHCCCS INFO, MEMBERS/APPLICANTS, PLANS/PROVIDERS, AMERICAN INDIANS, RESOURCES, FRAUD PREVENTION, and CRISIS?. Below the navigation menu is a breadcrumb trail: Home / Plans & Providers / This Page.

The main content area is divided into two columns. The left column is a sidebar menu with the following items: AHCCCS Online (with an external link icon), Health Plans (with a dropdown arrow), New Providers (with an upward arrow and highlighted in blue), Provider Updates, Freestanding Emergency Department, Provider Enrollment, Provider Enrollment Packets, Provider Revalidation, Treat and Refer, Minimum Subcontract Provisions, Enrollment Fee (with a plus icon), Current Providers (with a dropdown arrow), and EHR Incentive Program (now called Promoting Interoperability Program) (with a dropdown arrow).

The right column is titled "AHCCCS Provider Enrollment Packets". Below the title is a paragraph: "The *Provider Enrollment* process is required for those who provide medical care services (including primary care doctors, transportation, etc) to AHCCCS beneficiaries." Below this is a sub-heading: "Provider Enrollment Requirements for Licensed Naturopathic Physician". Below the sub-heading is a paragraph: "The Arizona Health Care Cost Containment System (AHCCCS) is accepting applications from licensed Naturopathic Physicians who wish to serve AHCCCS members under Early Periodic Screening Diagnostic and Treatment (EPSDT). This AHCCCS provider type is active and is designated as 17-Naturopath in the AHCCCS Provider Enrollment system." Below this is another paragraph: "In order to submit claims for AHCCCS Fee for Service Programs, an active AHCCCS provider enrollment is required. In order to submit claims for AHCCCS managed care organizations (MCOs), Naturopathic physicians will need to be credentialed and contracted with the MCO(s) in addition to having an active AHCCCS provider enrollment." Below the paragraphs is a list of dropdown menus: Enrollment Packets, Revalidation Packet, Address Update Packet, Out of State/One-time Waiver of Enrollment Requirements, Where to Send Completed Forms, and Who to Contact with Questions.

AHCCCS State Plan Updates

Alex Demyan

Health Policy Consultant, DCAIR



SPA 19-003: Managed Care CHIP

- Updates the CHIP (KidsCare) State Plan to comply with the CMS MCO regulations that were released in 2016.
- Specifically, the SPA updates the section 3 “Methods of Delivery and Utilization Controls” for Managed Care.
- Updates are aspects of managed care that Arizona has historically complied with.
- Updates will be posted on the public notice pages as of 5/12/19.

<https://www.azahcccs.gov/AHCCCS/PublicNotices/>

19-003 Cont.

- **3.1.1:** Choice of Delivery System • Operations
- **3.1.2:** Use of a Managed Care Delivery System for All or Some of the State's CHIP Populations
- **3.2:** General Managed Care Contract Provisions
- **3.3:** Rate Development Standards and Medical Loss Ratio
- **3.4:** Enrollment
- **3.5.1 – 3.5.18:** Information Requirements for Enrollees and Potential Enrollees
- **3.6.1 – 3.6.20:** Benefits and Services • Section 3.7.1 – 3.7.9:
 - **3.8:** Beneficiary Protections
 - **3.9:** Grievances and Appeals
 - **3.10.1 – 3.10.16:** Program Integrity
 - **3.11.1 – 3.11.3 and 3.11.5 – 3.11.7:** Sanctions
 - **3.12.1; 3.12.2.1.1 and 3.12.2.1.2; 3.12.2.2; 3.12.3; 3.12.4; 3.12.5; 3.12.5.1; 3.12.5.2.1 through 3.12.5.2.3; and 3.12.5.3:** Quality Measurement and Improvement; External Quality Review

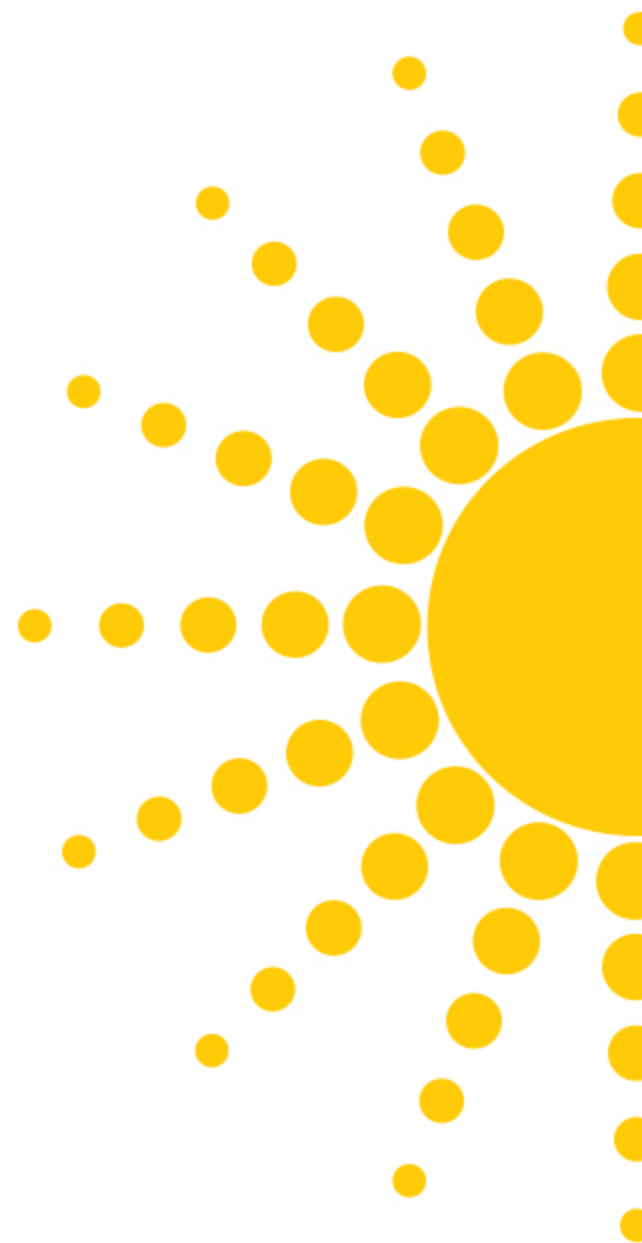
SPA 19-002: Other Provider Rates

- Updates “Other Provider Rates” in the Title XIX State Plan
- Update refers to the AHCCCS fee schedule set as of May 1, 2019
- Updates made to comply with the new TNC provider type (go-live is May 1)
- SPA will be posted on the AHCCCS public notice page-
<https://www.azahcccs.gov/AHCCCS/PublicNotices/>

Transportation Network Company

Christina Quast

Operations Administrator, DHCM



Transportation Network Companies

- Provide members enrolled with an MCO NEMT services to and from medically necessary services.
- When a TNC is registered with AHCCCS, AHCCCS Provider Registration will verify the provider is associated with an NEMT Broker.

Transportation Network Companies

- The TNC may but is not deemed to own, operate or control a personal motor vehicle of a TNC driver.
- The TNC must meet requirements of Title 28, Chapter 30, Article 3 of the A.R.S. and have been issued a permit by the Arizona Department of Transportation pursuant to A.R.S. § 28-9552.

TNC Provider Requirements

- All requirements of the TNC provider are available on the AHCCCS website, under Public Notices, in the Rates section:

<https://azahcccs.gov/AHCCCS/Downloads/PublicNotices/rates/TNCPublicNotice050119revised.pdf>

AHCCCS Medical Policy Manual (AMPM)

310-BB, Transportation

- AMPM Policy 310-BB contains policy language regarding AHCCCS covered transportation
- Language regarding Transportation Network Companies (TNC) was added in the policy currently posted with an effective date of May 1, 2019

AMPM 310-BB

- Policy language requires a TNC provider to comply with the following requirements:
 - Provide services to members and bill through an NEMT Broker.
 - An NEMT Broker is an entity which may provide administrative functions such as scheduling, verifying enrollment, validating appointments, and billing.
 - The TNC is not allowed to take member calls or schedule member rides directly, this must be done through the NEMT Broker.
 - Maintain all records regarding driver information, vehicle inspections, trips and enforcement actions

Questions?



Additional feedback or questions regarding these SPAs can be provided to **publicinput@azahcccs.gov**



Thank you!

