

Changes Scheduled for April 2025

AHCCCS is committed to improving service to providers by keeping you informed of upcoming changes. Changes are being made to the AHCCCS Provider Enrollment Portal (APEP) effective 04/27/2025.

Who Is Impacted?

- All providers

What Is Changing?

Effective 04/27/2025, the following changes are being made to APEP:

- The Behavioral Health Professional section of the Additional Information step will be required for the Counseling Only Facility provider type. The text on that step will read, "Provider Types: BH Outpatient Clinic, Behavioral Health Residential Facility, Counseling Only Facility and Integrated Clinics must complete the Behavioral Health Professional List by adding information for all behavioral health professionals working at the facility."
- For the upcoming Online Provider Directory, the Handicapped Accessible field will be required. A Disability Accommodations field will be added below the Handicapped Accessible field. When Handicapped Accessible is answered with Yes, the Disability Accommodations field must be completed. The following values are available:
 - Accessible Offices
 - Patient Lifts
 - Accessible Examination Tables
 - Accessible Imaging Machines
 - Accessible Scales
 - Communication Aids (Braille)
- The Provider Participation Agreement and the Group Billing Participation Agreement have been updated to reflect the change to the Electronic Funds

Transfer (EFT) requirement. A provider must enroll in EFT prior to the effective date of the participation agreement.

- This change does not impact the ROPA Provider Participation Agreement.

What Providers Will Need to Do

No action is needed at this time. Existing AHCCCS providers will update the information on the next modification or revalidation application. However, any other changes should be reported to AHCCCS in a timely manner.

Providers do not need to sign a new Provider Participation Agreement at this time. However, a new agreement is required with any modification or revalidation application as well as new applications. Providers are subject to the new terms of the agreement posted to the website 30 days after the agreement is published.

Additional Information

Additional information will be provided closer to the actual effective date of the changes.