

CLAIMS CLUES

A Publication of the AHCCCS DFSM Claims Department

May 2015

Fee for Service (FFS) Provider Payment - Changes

AHCCCS is moving to a new financial system beginning July 1, 2015. This change will impact Fee for Service provider payments as follows:

Claims completed for payment during the week of June 26th will be paid on June 30th; this will include claims paid for Fee for Service providers as well as behavioral health services, QMB only, Maricopa County DOC and Juvenile corrections.

Claims completed for payment during the week ending July 3rd will be paid on July 10th. ACH transactions will be made and paper checks will be mailed out on July 10th. Remittance advices will be available electronically on July 13th and paper remittances will be mailed on the same date.

Moving forward Fee for Service providers will receive all payments in one ACH/check and on one remittance advice that will include Fee for Service, QMB only, behavioral health payments for Tribal Regional Behavioral Health Authorities, Maricopa County DOC and Juvenile corrections. The payment will be made each Thursday beginning July 16th with remittance advices available/mailed each Friday.

Providers can sign up for electronic payments by utilizing the link below:

<http://www.azahcccs.gov/commercial/FFSclaiming/directdeposit.aspx>

Still submitting paper claims to AHCCCS FFS?

AHCCCS Online is an AHCCCS website designed for registered providers, offering convenient and efficient online services including Fee-For-Service (FFS) claim submission – and it's free!

On the AHCCCS website, select the top tab "Plans/Providers". Then, from the left side blue menu items, select "Provider Website – AHCCCS Online" to see what services are available to streamline your AHCCCS FFS claim submission process.

AHCCCS Division of Fee for Service Management (DFSM) will be reaching out to active registered providers who are submitting paper claims as a standard process.

From online verification of patient eligibility; online Prior Authorization inquiry; online claim submission through claim processing and payment - the complete work process timeline is reduced for you and for AHCCCS – it's a “win/win” for all.

Provider Registration Changes for Provider Type 40 *Update*

Effective 6/01/2015 providers registering as a provider type 40 (Attendant Care Agency) will be required to be an AHCCCS registered provider for a period of twelve (12) months prior to being able to bill for non-emergency medical transportation (NEMT) services. Upon completion of the 12 month period this provider type will be able to bill for NEMT services. However, the NEMT services should not exceed **30%** of the overall services billed.