



Medical Coding Resources

June 29, 2020

July 2020

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Contact Us

codingpolicyquestions@azahcccs.gov

H0030 Behavioral health hotline service (Code now open for use as listed.)



Douglas A. Ducey, Governor
Jami Snyder, Director

DATE: June 24th, 2020

TO: RBHA Crisis Directors, Crisis Response Network, Envolve People Care

FROM: AHCCCS Division of Health Care Management (DHCM)

SUBJECT: Activating HCPCS H0030, Behavioral Health Hotline Service Effective 7/1/20

Effective from 7/1/20, AHCCCS will be opening the following HCPCS code in its system:

H0030, Behavioral Health Hotline Service, each 15 minutes

The utilization of this code is intended to replace the use of case management service codes (T1016) for billing crisis related telephone services. AHCCCS will align H0030's rate with the current rate for T1016 and apply the existing modifiers (HN/HO/ET).

The Behavioral Service Matrix and Crisis FAQs available on AHCCCS' website will be updated to align with the above guidance. Additional guidance will be available through the AHCCCS medical coding resources webpage.

RBHA Crisis Directors please provide an anticipated start date for the implementation and utilization of H0030 at the RBHA and provider level. A response by COB Wednesday, July 8th is appreciated.

If you have any feedback, questions, or concerns, please do not hesitate to contact Alexandra Herrera, Program Manager at (602) 364-0975 or Alexandra.herrera@azahcccs.gov.

Thank you,

Alexandra Herrera
AHCCCS Division of Health Care Management

July Quarterly Codes Updated

July Quarterly Codes have been updated in our system. You can find the complete July Quarterly codes on the CMS.gov website under HCPCS July 2020.

The following new July codes will not be covered:

Newly released Category II and III codes ending in U or T

C1849	Skin substitute, synthetic, resorbable, per square centimeter
J0591	Injection, deoxycholic acid, 1 mg
Q4227	Amniocore, per square centimeter
Q4228	Bionextpatch, per square centimeter
Q4229	Cogenex amniotic membrane, per square centimeter
Q4231	Corplex p, per cc
Q4232	Corplex, per square centimeter
Q4234	Xcellerate, per square centimeter
Q4235	Amniorepair or altipty, per square centimeter
Q4236	Carepatch, per square centimeter
Q4237	Cryo-cord, per square centimeter
Q4238	Derm-maxx, per square centimeter
Q4239	Amnio-maxx or amnio-maxx lite, per square centimeter
Q4247	Amniotext patch, per square centimeter
Q4248	Dermacyte amniotic membrane allograft, per square centimeter

NDC Resources

The majority of your questions for NDC's are located in these documents.

Please know these documents will be updated as needed.

Pharmacy Policies-Regulatory Information-Billing Requirements

1.NDC Billing Requirements

[https://www.azahcccs.gov/PlansProviders/Downloads/FINALSTAKEHOLDERJC
ODEMEMO.pdf](https://www.azahcccs.gov/PlansProviders/Downloads/FINALSTAKEHOLDERJCODEMEMO.pdf)

2. NDC Additional Billing Requirements

[https://www.azahcccs.gov/PlansProviders/Downloads/PharmacyUpdates/NDC
BillingRequirementsFAQs_Additional.pdf](https://www.azahcccs.gov/PlansProviders/Downloads/PharmacyUpdates/NDCBillingRequirementsFAQs_Additional.pdf)

3. Transaction Information Page 19

[https://www.azahcccs.gov/Resources/Downloads/EDIchanges/EDIchangesAZ
837ENCCG.pdf](https://www.azahcccs.gov/Resources/Downloads/EDIchanges/EDIchangesAZ837ENCCG.pdf)

TELEHEALTH REMINDERS

Our telehealth codes were expanded at the start of this Public Health Emergency – COVID-19.

Make sure you are keeping up to date with our coding requirements as listed on the Medical Coding Resources page.

The codes must be on the list and the correct modifier must be reported based on how the services are utilized. The specific temporary and permanent lists that were released during COVID are located under the COVID-19 drop down box or under the Reference Extracts drop down box.

Sign Up for Medical Coding Resources Notifications

You can sign up for notifications on the Medical Coding Resources page. This will include the updates made to our Telehealth guides as well as our Behavioral Health Services Matrix and all of the announcements/newsletters as they are updated.

