

#### **CHAPTER 400 - OPERATIONS**

#### 419 – ALTCS NETWORK STANDARDS

Effective Date: 10/01/2011 Deleted: 10/01/2008

Revision Date: 01/27/2011

Staff responsible for policy: DHCM ALTCS Operations

#### I. Purpose

This policy applies to ALTCS Program Contractors, (hereafter referred to as Contractors). Contractors shall develop and maintain a provider network that is supported by written agreements which is sufficient to provide all covered services to ALTCS members [42 CFR 438.206]. This policy establishes network standards for all levels (institutional, HCBS, acute, alternative residential, non-emergency transportation, etc.) by county and GSA. If established network standards are not met, it must be explained in the Network Development and Management Plan.

#### II. Definitions

Facility Location: The location of the provider within the county

GSA: Geographic Service Area, an area designated by the Administration

within which a contractor of record provides, directly or through subcontract, covered health care service to a member enrolled with that

contractor of record, as defined in 9 A.A.C. 28, Article 1.

LOI: Letter of Intent to contract with a provider

Services & Settings: Refer to ALTCS Contract for services and settings, Section D,

Paragraph 10.

#### III. Policy

#### A. General Requirement

Program Contractors shall have contracted providers that represent the minimum providers for a county/GSA. The standard (either an "X" or a number of facilities/providers required in the tables below) will indicate the number of providers by a specific city, zone, facility location or countywide coverage.

#### Example:

 For Apache County, due to the limited availability of providers in rural areas, nursing facilities and HCBS Community settings have been set at the location of available providers. HCBS Home, Behavioral Health and Acute Services must be provided countywide.





For Cochise County, the Program Contractor must have signed contracts with
one nursing facility in Benson, one in Douglas, two in Sierra Vista and one in
Willcox. HCBS Community settings have been established by the location of
available providers. HCBS Home, Behavioral Health and most Acute Services
must be provided county wide. Inpatient hospital standards have been set in
Benson, Bisbee, Douglas, Sierra Vista and Willcox.

## B. Geographic Service Areas (GSA)

Counties have been assigned to GSAs; Network Standards have been set by GSA.

Deleted: Minimum

County	GSA
Apache	44
Cochise	46
Coconino	44
Gila	40
Graham	46
Greenlee	46
La Paz	42
Maricopa	52
Mohave	44
Navajo	44
Pima	50
Pinal	40
Santa Cruz	50
Yavapai	48
Yuma	42



## **CHAPTER 400 - OPERATIONS**

## Apache County - GSA 44

## Enrollment 1/1/11: 87

			Countywide	Facility	1
	Springerville	St. Johns	Coverage	Location	
Long Term Care					
Nursing Facility				X	
HCBS Community	Must have 1 or	more Assisted	Living Facilities		•
Assisted Living Facilities (Adult Foster Care, Assisted Living Center, Assisted				X	
Living Home)  Behavioral Health Facilities (Level II, Behavioral Health, Level III Behavioral				X	
Health, Rural Substance Abuse Transitional Agency)					Deleted: Therapeutic Foster Care,
DD Group Home				X	
HCBS Home					•
Adult Day Health			X		]
Attendant Care			X		
Emergency Alert			X		
Home Modifications			X		
Habilitation			X		
Home Health Care			X		
Home-Delivered Meals			X		
Homemaker			X		
Hospice			X		
Personal Care			X		
Respite Care			X		
Behavioral Health					Deleted: Behavioral Manageme [1]
Inpatient Services			X		
Emergency Care			X		
Evaluation			X		
Individual, Group, Family Counseling			X		
Medication Monitoring			X		
Behavioral Health Day Program/Partial Care			X		
Psychosocial Rehabilitation			X		





## **Apache County - GSA 44**

	Springerville	St. Johns	Countywide Coverage	Facility Location
Acute Services				
Dentist			X	
Durable Medical Equipment & Supplies			X	
Inpatient Hospital	X			
Laboratory			X	
Medical Imaging			X	
PCP	X	X		
Pharmacy	X	X		
Podiatrist			X	
Physician Specialists			X	
Therapies			X	
Transportation			X	



Cochise County - GSA 46						Enrollment 1/1	/11: 720	
·				Sierra		Countywide	Facility	
	Benson	Bisbee	Douglas	Vista	Willcox	Coverage	Location	
Long Term Care								
Nursing Facility	1		1	2	1			]
HCBS Community	M	ust have 1	l0 or more	Assisted	l Living Fa	acilities		
Assisted Living Facilities								]
(Adult Foster Care, Assisted							X	
Living Center, Assisted								
Living Home)								
Behavioral Health Facilities								
(Level II Behavioral Health,							X	
Level III Behavioral Health,								
Rural Substance Abuse								- Deleted: Therapeutic Foster Care,
Transitional Agency)								
DD Group Home							X	
HCBS Home								
Adult Day Health						X		
Attendant Care						X		1
Emergency Alert						X		1
Home Modifications						X		
Habilitation						X		
Home Health Care						X		
Home-Delivered Meals						X		1
Homemaker						X		1
Hospice						X		1
Personal Care						X		1
Respite Care						X		1
Behavioral Health								Deleted: Behavioral Manageme
Inpatient Services						X		]
Emergency Care						X		1
Evaluation						X		1
Individual, Group, Family								1
Counseling						X		
Medication Monitoring						X		1
Behavioral Health Day						X		1
Program/Partial Care								
Psychosocial Rehabilitation						X		1





## Cochise County - GSA 46 Continued

	Benson	Bisbee	Douglas	Sierra Vista	Willcox	Countywide Coverage	Facility Location
Acute Services							
Dentist						X	
Durable Medical Equipment & Supplies						X	
Inpatient Hospital	X	X	X	X	X		
Laboratory						X	
Medical Imaging						X	
PCP	X	X	X	X	X		
Pharmacy	X	X	X	X	X		
Podiatrist						X	
Physician Specialist						X	
Therapies						X	
Transportation						X	



## **CHAPTER 400 - OPERATIONS**

Coconino County - GSA 44

Enrollment 1/1/11: 234

Long Term Care							Countywide	Facility	
Nursing Facility   2		Flagstaff	Fredonia	Page	Sedona	Williams	Coverage	Location	
Nursing Facility   2	Long Term Care								
Assisted Living Facilities (Adult Foster Care, Assisted Living Home) Behavioral Health Facilities (Level III Behavioral Health, Level III Behavioral Health  X  Helical Therapeutic Foster Care,  Deleted: Therapeutic Foster Care,  Take III III III III III III III III III I		2			1				
Adult Foster Care, Assisted   Living Center, Assisted   Living Home)	HCBS Community	N	Iust have (	or more	Assisted 1	Living Faci	ilities		'
Living Center, Assisted Living Home) Behavioral Health Facilities (Level II Behavioral Health, Level III Behavioral Health, Level III Behavioral Health, Level III Behavioral Health, Rural Substance Abuse Transitional Agency) DD Group Home    X									
Living Home   Behavioral Health Facilities   Clevel II Behavioral Health, Level III Behavioral Health   X   Deleted: Therapeutic Foster Care, Dele								X	
Behavioral Health Facilities (Level II Behavioral Health, Level II Behavioral Health, Level II Behavioral Health, Rural Substance Abuse Transitional Agency)  DD Group Home     Adult Day Health   X   X     Attendant Care   X     Emergency Alert   X     Home Modifications   X     Habilitation   X     Home Health Care   X     Home Health Care   X     Home Home-Delivered Meals   X     Home Hospice   X     Hospice   X     Personal Care   X     Respite Care   X     Emergency Care   X     Evaluation   X     Individual, Group, Family     Counseling   X     Medication Monitoring   X     Behavioral Health Day     Program/Partial Care   X     Evaluation   X     Behavioral Health Day     Program/Partial Care   X     Evaluation   X									
(Level II Behavioral Health, Level III Behavi									
Level III Behavioral Health,   Rural Substance Abuse   Transitional Agency)									
Rural Substance Abuse Transitional Agency) DD Group Home    X   HCBS Home									
Transitional Agency								X	
Name									Deleted: Therapeutic Foster Care,
Adult Day Health									
Adult Day Health         X           Attendant Care         X           Emergency Alert         X           Home Modifications         X           Habilitation         X           Home Health Care         X           Home-Delivered Meals         X           Homenaker         X           Hospice         X           Personal Care         X           Respite Care         X           Personal Health         X           Inpatient Services         X           Emergency Care         X           Evaluation         X           Individual, Group, Family         X           Counseling         X           Medication Monitoring         X           Behavioral Health Day         Y           Program/Partial Care         X	DD Group Home							X	
Attendant Care  Emergency Alert  Home Modifications  Habilitation  K Home Health Care  Home-Delivered Meals  Home-Delivered Meals  Homemaker  Hospice  Personal Care  Respite Care  Respite Care   Behavioral Health  Inpatient Services  Emergency Care  Evaluation  Individual, Group, Family  Counseling  Medication Monitoring  Behavioral Health Day  Program/Partial Care  X   X    Deleted: Behavioral Manageme [3]	HCBS Home								
Emergency Alert  Home Modifications  Habilitation  K Habilitation  Home Health Care  Home-Delivered Meals  Homemaker  Hospice  Personal Care  Respite Care  Respite Care  Respite Care  X  Behavioral Health Inpatient Services  Emergency Care  Evaluation  Individual, Group, Family  Counseling  Medication Monitoring  Behavioral Health Day  Program/Partial Care  X   X   Deleted: Behavioral Manageme [3]	Adult Day Health						X		
Home Modifications    Habilitation	Attendant Care						X		
Habilitation X Home Health Care X Home-Delivered Meals X Homemaker X Hospice X Personal Care X Respite Care X   Behavioral Health Inpatient Services X Emergency Care X Evaluation X Individual, Group, Family Counseling X Medication Monitoring Behavioral Health Day Program/Partial Care X   X   Deleted: Behavioral Manageme [3]	Emergency Alert						X		
Habilitation X Home Health Care X Home-Delivered Meals X Homemaker X Hospice X Personal Care X Respite Care X   Behavioral Health Inpatient Services X Emergency Care X Evaluation X Individual, Group, Family Counseling X Medication Monitoring Behavioral Health Day Program/Partial Care X   X   Deleted: Behavioral Manageme 3  X  X  X  X  X  X  X  X  X  X  X  X  X	Home Modifications						X		
Home-Delivered Meals Homemaker Hospice Personal Care Respite Care    Behavioral Health Inpatient Services Emergency Care Evaluation Individual, Group, Family Counseling Medication Monitoring Behavioral Health Day Program/Partial Care   X   X    Deleted: Behavioral Manageme [3]    Deleted: Behavioral Manageme [3]	Habilitation						X		
Homemaker X Hospice X Personal Care X Respite Care X   Behavioral Health Inpatient Services X Emergency Care X  Evaluation X Individual, Group, Family Counseling X Medication Monitoring X Behavioral Health Day Program/Partial Care X   X  Deleted: Behavioral Manageme [3]	Home Health Care						X		
Hospice	Home-Delivered Meals						X		
Hospice	Homemaker						X		
Respite Care    Respite Care   X	Hospice								
Behavioral Health Inpatient Services X Emergency Care X Evaluation X Individual, Group, Family Counseling X Medication Monitoring X Behavioral Health Day Program/Partial Care X	Personal Care						X		
Inpatient Services	Respite Care						X		
Inpatient Services	Rehavioral Health								Deleted: Rehavioral Manageme( [2]
Emergency Care							X		[3]
Evaluation X Individual, Group, Family Counseling X Medication Monitoring X Behavioral Health Day Program/Partial Care X									
Individual, Group, Family Counseling X Medication Monitoring X Behavioral Health Day Program/Partial Care X	<u> </u>								
Counseling X  Medication Monitoring X  Behavioral Health Day  Program/Partial Care X									
Medication Monitoring X Behavioral Health Day Program/Partial Care X							X		
Behavioral Health Day Program/Partial Care  X									
Program/Partial Care X							-		
							X		
	Psychosocial Rehabilitation						X		





## Coconino County - GSA 44 Continued

	Flagstaff	Fredonia	Page	Sedona	Williams	Countywide Coverage	Facility Location
Acute Services							
Dentist						X	
Durable Medical Equipment							
& Supplies						X	
Inpatient Hospital	X		X				
Laboratory						X	
Medical Imaging						X	
PCP	X	X	X	X	X		
Pharmacy	X		X	X	X		
Podiatrist						X	
Physician Specialists						X	
Therapies						X	
Transportation						X	



## **CHAPTER 400 - OPERATIONS**

Gila County - GSA 40 Enrollment 1/1/11: 271

	Globe/Miami/		Hayden/	Countywide	Facility	
	Claypool	Payson	Winkelman	Coverage	Location	
Long Term Care						
Nursing Facility	2	2				
HCBS Community	Must h	ave 2 or more A	Assisted Living F	acilities		<b>.</b>
Assisted Living Facilities (Adult Foster Care, Assisted Living Center, Assisted Living Home)					X	
Behavioral Health Facilities (Level II Behavioral Health, Level III Behavioral Health, Rural Substance Abuse					X	- Deleted: Therapeutic Foster Care,
Transitional Agency) DD Group Home					X	
*					Λ	
HCBS Home	T	T	ı	•	ı	1
Adult Day Health				X		
Attendant Care				X		
Emergency Alert				X		
Home Modifications				X		
Habilitation				X		
Home Health Care				X		
Home-Delivered Meals				X		
Homemaker				X		
Hospice				X		
Personal Care				X		
Respite Care				X		
Dahardanal Haaldh						
Behavioral Health Inpatient Services				X		Deleted: Behavioral Manageme [4
Emergency Care				X		1
Emergency Care Evaluation				X		1
				Λ		1
Individual, Group, Family				X		
Counseling Medication Manitorina				X		1
Medication Monitoring				Λ		
Behavioral Health Day Program/Partial Care				X		
Psychosocial Rehabilitation				X		





Gila County - GSA 40 Continued

	Globe/Miami/ Claypool	Payson	Hayden/ Winkelman	Countywide Coverage	Facility Location
Acute Services					
Dentist				X	
Durable Medical Equipment & Supplies				X	
Inpatient Hospital	X	X			
Laboratory				X	
Medical Imaging				X	
PCP	X	X			
Pharmacy	X	X	X		
Podiatrist				X	
Physician Specialists				X	
Therapies				X	
Transportation				X	



Psychosocial Rehabilitation

## AHCCCS CONTRACTOR OPERATIONS MANUAL

Graham County - GSA 46	<u>E</u>	nrollment 1/1/11:	: 126	◀	Formatted: Centered
		Countywide	Facility		
	Safford	Coverage	Location		
Long Term Care					
Nursing Facility	1				
	Must have L	OI* with 3 or m	ore Assisted	!	
<b>HCBS Community</b>	Living Facili	ties			
Assisted Living Facilities (Adult Foster Care, Assisted					
Living Center, Assisted Living Home)			X X		
Behavioral Health Facilities (Level II Behavioral			X		
Health, Level III Behavioral Health, Rural Substance		.			Deleted: Therapeutic Foster Care
Abuse Transitional Agency)					
DD Group Home			X		
HCBS Home				•	
Adult Day Health		X			
Attendant Care		X			
Emergency Alert		X			
Home Modifications		X			
Habilitation		X			
Home Health Care		X			
Home-Delivered Meals		X			
Homemaker		X			
Hospice		X			
Personal Care		X			
Respite Care		X			
				!	
Behavioral Health					Deleted: Behavioral Manageme [5]
Inpatient Services		X			([2]
Emergency Care		X			
Evaluation		X			
Individual, Group, Family Counseling		X			
Medication Monitoring		X			
Behavioral Health Day Program/Partial Care		X			





Graham County - GSA 46 Continued

Granam County GS/1-40 Continued			
	Safford	Countywide Coverage	Facility Location
Acute Services			
Dentist		X	
Durable Medical Equipment & Supplies		X	
Inpatient Hospital	X		
Laboratory		X	
Medical Imaging		X	
PCP	X		
Pharmacy	X		
Podiatrist		X	
Physician Specialists		X	
Therapies		X	
Transportation		X	



Greenlee County - GSA 46		Enrollment 1/1/11: 2	25.	Formatted: Font: Not Bold
	Clifton/Morenci	Countywide Coverage	Facility Location	Formatted: Centered, Don't adjust space between Latin and Asian text
Long Term Care	T 177.1 * 1.1			Formatted: Font: Not Bold, Not Italic
Nursing Facility	Within 1 hour drive of Morenci			
HCBS Community				
Assisted Living Facilities (Adult Foster Care,				
Assisted Living Center, Assisted Living Home)			X X	
Behavioral Health Facilities (Level II Behavioral			X	
Health, Level III Behavioral Health, Rural	L			Deleted: Therapeutic Foster Care,
Substance Abuse Transitional Agency)				
DD Group Home			X	
HCBS Home				
Adult Day Health		X		٦
Attendant Care		X		_
Emergency Alert		X		-
Home Modifications		X		7
Habilitation		X		-
Home Health Care		X		
Home-Delivered Meals		X		
Homemaker		X		_
Hospice		X		
Personal Care		X		
Respite Care		X		7
Behavioral Health		v		Deleted: Behavioral Manageme [6]
Inpatient Services		X		_
Emergency Care		X		_
Evaluation		X		4
Individual, Group, Family Counseling		X		
Medication Monitoring		X		
Behavioral Health Day Program/Partial Care		X		_
Psychosocial Rehabilitation		X		





Greenlee County - GSA 46 Continued

	Clifton/Morenci	Countywide Coverage	Facility Location
		,	
Acute Services			
Dentist		X	
Durable Medical Equipment & Supplies		X	
	Within 1 hour		
Inpatient Hospital	drive of Morenci		
Laboratory		X	
Medical Imaging		X	
PCP	X		
Pharmacy	X		
Podiatrist		X	
Physician Specialists		X	
Therapies		X	
Transportation		X	



Psychosocial Rehabilitation

#### AHCCCS CONTRACTOR OPERATIONS MANUAL

#### **CHAPTER 400 - OPERATIONS**

La Paz County - GSA 42 Enrollment 1/1/11: 52 Formatted: Centered Countywide Facility Parker Coverage LONG TERM CARE Within 1 hour Nursing Facility drive of Parker **HCBS Community** Assisted Living Facilities (Adult Foster Care, Assisted Living Center, Assisted Living Home) Behavioral Health Facilities (Level II Behavioral Health, Level III Behavioral Health, Rural Deleted: Therapeutic Foster Care, Substance Abuse Transitional Agency) DD Group Home X **HCBS Home** Adult Day Health X Attendant Care X X Emergency Alert Home Modifications X Habilitation X Home Health Care X Home-Delivered Meals X Homemaker X Hospice X Personal Care X Respite Care X **Behavioral Health** Deleted: Behavioral Manageme Inpatient Services X **Emergency Care** X Evaluation X Individual, Group, Family Counseling X Medication Monitoring X Behavioral Health Day Program/Partial Care X





La Paz County - GSA 42 Continued

	Parker	Countywide Coverage	Facility Location
Acute Services			
Dentist		X	
Durable Medical Equipment & Supplies		X	
Inpatient Hospital	X		
Laboratory		X	
Medical Imaging		X	
PCP	X		
Pharmacy	X		
Podiatrist		X	
Physician Specialists		X	
Therapies		X	
Transportation		X	



#### **CHAPTER 400 - OPERATIONS**

#### Maricopa County - GSA 52

Part I – Institutional and Alternative Residential Settings

AHCCCS has divided Maricopa County into 2 zones (defined by zip code boundaries). The following tables list the required number of contracts for 4 key provider settings.

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#### Zone 1 – Phoenix

Zone 1 is comprised of the following zip codes:

 $85022,\,85023,\,85024,\,85027,\,85029,\,85032,\,85046,\,85054,\,85050,\,85053,\,85085,\,85086,\,85087,\,85254,\,85324,\,85331,\,85377$ 

Enrollment 1/1/11: 2040

Setting	Standard	Facility Location Within Zone
Nursing Facility	4	X
Adult Foster Care	20	X
Assisted Living Center	<u>4</u>	X
Assisted Living Home	20	X

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#### Zone 2 – Phoenix

Zone 2 is comprised of the following zip codes:

85012, 85013, 85014, 85015, 85016, 85017, 85018, 85019, 85020, 85021, 85028, , 85051, 85253,

Enrollment 1/1/11: 1907

Setting	Standard	Facility Location Within Zone
Nursing Facility	<u>8</u>	X
Adult Foster Care	<u>10</u>	X
Assisted Living Center	6	X
Assisted Living Home	14	X

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Deleted: 5
Deleted: 0

#### Zone 3 – Buckeye, Goodyear, Phoenix & Tolleson

Zone 3 is comprised of the following zip codes:

 $85031,\,85033,\,85035,\,85037,\,85043,\,85320,\,85322,\,85323,\,85326,\,\underline{85337},\,85338,\,85339,\,\underline{85340},\,85353$ 

Enrollment 1/1/11: 1081

Setting	Standard	Facility Location Within Zone
Nursing Facility	2	X
Adult Foster Care	2	X
Assisted Living Center	0	X
Assisted Living Home	_10	X

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#### **CHAPTER 400 - OPERATIONS**

Zone 4 – Phoenix

Zone 4 is comprised of the following zip codes:

85001, 85002, 85003, 85004, 85006, 85007, 85008, 85009, 85010, 85025, 85034, 85036, 85040, 85041, 85042, 85044, 85045, 85048, 85055, 85056, 85271

Enrollment 1/1/11: 1399

Setting	Standard	Facility Location Within Zone
Nursing Facility	5	X
Adult Foster Care	<u>0</u>	X
Assisted Living Center	2,	X
Assisted Living Home	<u>7</u> ,	X

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Zone 5 – Gila Bend, Glendale & Wickenburg

Zone 5 is comprised of the following zip codes:

85301, 85302, 85303, 85304, 85305, 85306, 85308, 85310, 85311, \$5342, 85358, 85361, 85390

Emonnent	1/	1/	1	1.
1696				

Setting	Standard	Facility Location Within Zone
Nursing Facility	3	X
Adult Foster Care	2 <u>4</u>	X
Assisted Living Center	4	X
Assisted Living Home	<u>20</u>	X
·		

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Zone 6 – El Mirage, Peoria, Sun City, Sun City West. & Surprise

Zone 6 is comprised of the following zip codes:

85275, 85307, 85309, 85335, 85340, 85345, 85351, 85355, 85363, 85372, 85373, 85374, 85375, 85376, 85379, 85380, 85381, 85382, 85383, 85387,85388,85396

Enrollment 1/1/11:

2357

Setting	Standard	Facility Location Within Zone
Nursing Facility	.8	X
Adult Foster Care	<u>4</u>	X
Assisted Living Center	<u>10</u>	X
Assisted Living Home	<u>16</u>	X

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#### **CHAPTER 400 - OPERATIONS**

Zone 7 – Carefree, Cave Creek, Fountain Hills & Scottsdale

Zone 7 is comprised of the following zip codes:

 $85250,\,85251,\,85255,\,85256,\,85257,\,85258,\,85259,\,85260,\,85262,\,85263,\,85264,\,85268$ 

Assisted Living Home

Enrollment 1/1/11: 600

Setting	Standard	Facility Location Within Zone
Nursing Facility	4	X
Adult Foster Care	1	X
Assisted Living Center	<u>4</u> ,	X
Assisted Living Home	10	X

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[8]

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Zone <u>8</u> – Mesa, <u>Tempe</u> Deleted: 9 Deleted: 9 Zone <u>8</u> is comprised of the following zip codes:  $85201,\,85202,\,85203,\,85204,\,85205,\,85206,\,85207,\,85208,\,85209,\,85210,\,85212,\,85213,\,85215,\,85218,$ 85219, 85220, 85256, 85281, 85282 Enrollment 1/1/11: Setting Standard Facility Location Within 2694 Zone Nursing Facility X Deleted: 10 X Adult Foster Care Deleted: 13 8 X Assisted Living Center

20

X



	Zone <u>9</u> – Chandler, Gilbert, Queen Q	Creek & Sunlakes	S	 Deleted: 10
Zone 2 is comprised of the	e following zip codes:			 Deleted: 10
85222, 85224, 85225, 852 85284, 85296, 85297	226, 85227, 85233, 85234, 85236, 85	242, 85243, 8524	46, 85248, 85249, <u>85283,</u>	
Enrollment 1/1/11: 940	Setting	Standard	Facility Location Within Zone	
	Nursing Facility	4	X	 Deleted: 2
	Adult Foster Care	<u>2</u> ,	X	 Deleted: 5
	Assisted Living Center	<u>4</u> ,	X	 Deleted: 2
	Assisted Living Home	20	X	Deleted: 8

TOTAL FOR ZONES 1 TO	HROUGH 9		 	Deleted: 10
	Setting	Standard		
Nursing Fac	cility	<u>.46</u>		Deleted: 53
Adult Foste	r Care	<u>68</u> ,		Deleted: 113
Adult Foste	ving Center	1.2	 	Deleted: 113  Deleted: 34



#### **CHAPTER 400 - OPERATIONS**

#### Maricopa County - GSA 52

#### Part II – Acute Care, Behavioral Health and Home and Community Based Services

In addition to the standards for the 4 settings covered in Part I, Part II delineates the standards for coverage of acute care, behavioral health and home and community based services. Inpatient Hospitals, PCP Services and Pharmacy Services have city-specific requirements. Countywide coverage is required for all other covered services. Also see Section D, Paragraph 28, Network Development for further requirements.

**Pharmacy** 

Buckeye

Wickenburg

Avondale/Goodyear/Laveen

Litchfield Park/Tolleson

Metropolitan Phoenix \*\*

#### **ACUTE CARE SERVICES CITIES**

**Inpatient Hospitals** 

Metropolitan Phoenix \*\*

Wickenburg

**PCP** 

Avondale/Goodyear/Laveen Litchfield Park/Tolleson

Buckeye Gila Bend

Metropolitan Phoenix \*\*

Queen Creek Wickenburg

\*\*For purposes of the RFP/Contract, Metropolitan Phoenix encompasses the following:

Phoenix, Paradise Valley, Cave Creek/Carefree, Fountain Hills, Scottsdale, Glendale, Sun City/Sun City West, Tempe, Mesa, Gilbert, Chandler, Apache Junction, Peoria, El Mirage, Surprise and Youngtown. Offerors/Program Contractors are expected to contract with at least one PCP and one pharmacy in each of these cities. Additionally, within this area, standards must be met as specified in Section D: Program Requirements, Paragraph 28. Network Development.

For inpatient hospital services, Offerors/Program Contractors are expected to contract with at least one hospital in the Central District (Zones 1, 2 &4), at least one in the Northwest District (Zones 3, 5, 6 & 7) and at least one in the Southeast District (Zones 8, & 9).

## County-wide Coverage\*

Services include but are not limited to the following:

Acute Care Services

Dentist
Durable Medical Equipment & Supplies

Laboratory
Medical Imaging
Podiatrist

Physician Specialists

Therapies

Transportation

**HCBS Services** 

Adult Day Health Care

Attendant Care Emergency Alert Home Modifications

Habilitation Home Health Care

Home-Delivered Meals

Homemaker Hospice Personal Care Respite Care Deleted: west

Deleted:

Deleted: & 10



#### **CHAPTER 400 - OPERATIONS**

## Maricopa County - GSA 52

Part II - Acute Care, Behavioral Health and Home and Community Based Services

## County-wide Coverage\* **Behavioral Health Facilities** Level II, Behavioral Health Level III, Behavioral Health Behavioral Health Emergency Care Evaluation Individual, Group, family Counseling Partial Care Medication Monitoring Behavioral Health Day program/Partial care Psychosocial Rehabilitation **County-wide Coverage** DDD Group Home

**Deleted:** Therapeutic Foster Care¶ Rural Substance Abuse Transitional

Deleted: Behavioral Management ¶

Agency¶

\* See Section D. Program Requirements, Paragraph 10. Covered Services, for a complete listing of services to be provided



#### **CHAPTER 400 - OPERATIONS**

Mohave County - GSA 44 Enrollment 1/1/11: 905 Formatted: Centered Lake Havasu Countywide Facility **Bullhead City** City Location **Long Term Care** Nursing Facility Deleted: 2 **HCBS Community** Must have LOI\* with 28 or more Assisted Living Facilities Assisted Living Facilities (Adult Foster Care, Assisted X Living Center, Assisted Living Home) Behavioral Health Facilities X (Level II Behavioral Health, Level III Behavioral Health, **Deleted:** Therapeutic Foster Care Rural Substance Abuse Transitional Agency) DD Group Home X **HCBS Home** Adult Day Health X Attendant Care X Emergency Alert X Home Modifications X Habilitation X Home Health Care X Home-Delivered Meals X Homemaker X Hospice X Personal Care X Respite Care X **Behavioral Health** Deleted: Behavioral Manageme Inpatient Services X Emergency Care X Evaluation X Individual, Group, Family X Counseling Medication Monitoring X Behavioral Health Day Program/Partial Care Psychosocial Rehabilitation X





## Mohave County - GSA 44 Continued

	Bullhead City	Kingman	Lake Havasu City	Countywide Coverage	Facility Location
Acute Services					
Dentist				X	
Durable Medical Equipment &				X	
Supplies					
Inpatient Hospital	X	X	X		
Laboratory				X	
Medical Imaging				X	
PCP	X	X	X		
Pharmacy	X	X	X		
Podiatrist				X	
Physician Specialists				X	
Therapies				X	
Transportation				X	



Psychosocial Rehabilitation

#### AHCCCS CONTRACTOR OPERATIONS MANUAL

#### **CHAPTER 400 - OPERATIONS**

Enrollment 1/1/11: 266 Navajo County - GSA 44 Formatted: Centered Show Low/ Snowflake/ Countywide Facility Pinetop/ Lakeside Holbrook Taylor LONG TERM CARE Nursing Facility Must have LOI\* with 5 or more Assisted Living Facilities **HCBS Community** Assisted Living Facilities (Adult Foster Care, Assisted X Living Center, Assisted Living Home) Behavioral Health Facilities (Level II Behavioral Health, Level III Behavioral Health, X Rural Substance Abuse Deleted: Therapeutic Foster Care, Transitional Agency) DD Group Home X **HCBS Home** Adult Day Health X Attendant Care X Emergency Alert X Home Modifications X Durable Medical Equipment X Home Health Care X Home-Delivered Meals X X Homemaker Hospice X Personal Care X Respite Care X **Behavioral Health Deleted:** Behavioral Managem ... [10] Inpatient Services X Emergency Care X Evaluation X Individual, Group, Family Counseling X Medication Monitoring X Behavioral Health Day Program/Partial Care X

X





Navajo County - GSA 44 Continued

	Winslow	Show Low/ Pinetop/ Lakeside	Snowflake/ Taylor	Holbrook	Countywide Coverage	Facility Location
Acute Services						
Dentist					X	
Durable Medical Equipment & Supplies					X	
Inpatient Hospital	X	X				
Laboratory					X	
Medical Imaging					X	
PCP	X	X	X	X		
Pharmacy	X	X	X	X		
Podiatrist					X	
Physician Specialists					X	
Therapies					X	
Transportation					X	

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## AHCCCS CONTRACTOR OPERATIONS MANUAL

Pima County – GSA 50					
AHCCCS has divided Tucson in	n Pima County into	zones (defined by zip code bo	undaries). The following		
tables list the standard Number	of Nursing Facilities	and Assisted Living Facility L	OI/contracts within each		
zone.	-				
Tucson - Northwest Zone		Enrollment 1/1/11:	<u>1036</u> ◀		Formatted: Centered
The Northwest Zone is compris	ed of the following a	rip codes:			
85321, 85653, 85654, 85701, 85	5704, 85705, 85737,	85738, 85741, 85742, 85743, 8	35745		
<b>Long Term Care</b>	Northwest Zone	Facility Location			
		Within the Zone			
Nursing Facility	<u>4</u>	X			Deleted: 3
HCBS Community	<b>*</b>				Deleted: Must have 16 or more
Adult Foster Care		X	· <del>-</del>	7 _	Assisted Living Facilities
Assisted Living Center Assisted Living Home	<u>_2</u>	X		11.	Deleted: Assisted Living Facilities (
Assisted Living Home	<u>2</u>	<u>X</u>		11	Deleted: ,
	<u>14</u>	<u>X</u>		11	Formatted: Centered
Behavioral Health Facilities		V			Deleted: ,
(Level II Behavioral Health,		X		``	Deleted: )
Level III Behavioral Health DD Group Home		X			Deleted: Therapeutic Foster Care,
DD Group Home		Λ			Rural Substance Abuse Transitional
Tucson - Southwest Zone		Enrollment 1/1/11:	585		Agency
	1 64 64 .	<u>-                                    </u>			Formatted: Centered
The Southwest Zone is compris			ey)		
85601, 85614, 85713, 85714, 85	5/23, 85/24, 85/35,	85/36, 85/46			
Long Term Care	Southwest Zone	Facility Location			
Long Term Care	Southwest Zone	Within the Zone			
Nursing Facility	2	X			
Transing Laciney	_				
HCBS Community	•				Deleted: Must have 10 or more
Adult Foster Care	*			_	Assisted Living Facilities
Assisted Living Center Assisted	<u>5</u>	X		~~~	Deleted: Assisted Living Facilities (
Living Home	<u>1</u> <u>5</u>	<u>X</u>			Deleted: ,
	<u>5</u>	<u>X</u>			Deleted: ,
Behavioral Health Facilities				``.	Deleted: )
(Level II Behavioral Health,		X			
Level III Behavioral Health					Deleted: Therapeutic Foster Care,
DD Group Home		X			Rural Substance Abuse Transitional Agency

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## AHCCCS CONTRACTOR OPERATIONS MANUAL

Pima County – GSA 50	Continued				
Tucson - Northeast Zone		Enrollment 1/1/11:	<u>1341</u>		Formatted: Centered
The Northeast Zone is compris	ed of the following z	ip codes:			
85619, 85702, 85712, 85715, 8	5716, 85717, 85718,	85719, 85731, 85749			<b>Deleted:</b> 85739,
Long Term Care	Northeast Zone	Facility Location Within the Zone			
Nursing Facility	2	X			Deleted: 8
HCBS COMMUNITY	<b>V</b>				Deleted: Must have 14 or more Assisted Living Facilities of which 2 must be Assisted Living Centers
Adult Foster Care					Deleted: Assisted Living Facilities (
Assisted Living Center, Assisted Living Home,	<u>2</u> <u>3</u>	X		-	Deleted: ,
Assisted Living Home	<u>3</u>	<del>X</del>			Deleted: )
Behavioral Health Facilities (Level II Behavioral Health,	<u>≅</u>	X			
Level III Behavioral Health DD group Home		X			<b>Deleted:</b> Therapeutic Foster Care, Rural Substance Abuse Transitional Agency
Tucson - Southeast Zone		Enrollment 1/1/11:	<u>996</u> ◀		Formatted: Centered
The Southeast Zone is compris 85601, 85629, 85641, 85706, 8 85748 85757,					
<u>Long Term Care</u>	Southeast Zone	Facility Location Within the Zone			
Nursing Facility	1	X			
HCBS COMMUNITY Adult Foster Care	<b>-</b> 	<del>-</del>			Deleted: Must have 37 or more Assisted Living Facilities of which 2 must be Assisted Living Centers
Assisted Living Center	<u>8</u>	X		";; -	Deleted: Assisted Living Facilities
Assisted Living Home	$    \frac{3}{20}$ $   -$				Deleted: (
Behavioral Health Facilities	<u>20</u>			", ', ',	Deleted: ,
(Level II Behavioral Health,				11/1	Deleted: ,
Level III Behavioral Health.		X		()	Deleted:
DD Group Home		X			Deleted: )
				`\	<b>Deleted:</b> Therapeutic Foster Care, Rural Substance Abuse Transitional Agency



Pima County - GSA 50	Continued				<b>4</b>	Formatted Table
HCBS HOME	Tucson	Green Valley	Countywide Coverage	Facility Location		
Adult Day Health			X			
Attendant Care			X			
Emergency Alert			X			
Home Modifications			X			
Habilitation			X			
Home Health Care			X			
Home-Delivered Meals			X			
Homemaker			X			
Hospice			X			
Personal Care			X			
Respite Care			X			
		l				
Behavioral Health						Deleted: Behavioral Managem [
Inpatient Services			X			C. C.
Emergency Care			X			
Evaluation			X			
Individual, Group, Family						
Counseling			X			
Medication Monitoring			X			
Behavioral Health Day						
Program/Partial Care			X			
Psychosocial rehabilitation			X			
Acute Services		1	1			
Dentist			X			
Durable Medical Equipment &						
Supplies	¥7		X			
Inpatient Hospital	X		***			
Laboratory			X			
Medical Imaging			X			
PCP	X	X				
Pharmacy	X	X				
Podiatrist			X			
Physician Specialists			X			
Therapies			X			
Transportation			X			



#### **CHAPTER 400 - OPERATIONS**

Pinal County - GSA 40 Enrollment 1/1/11: 1227- Formatted: Centered County-Casa San Man. Facility Location Grande Coolidge Florence Oracle Coverage **Long Term Care** \*1 - A.J.Nursing Facility \*\*5 – E. V. 3 - Tucson Deleted: 1 Must have 17 or more Assisted Living Facilities **HCBS Community** Assisted Living Facilities (Adult Foster Care, X Assisted Living Center, Assisted Living Home) Behavioral Health X Facilities (Level II Behavioral Health, Level III Behavioral Health, Deleted: Therapeutic Foster Care Rural Substance Abuse Transitional Agency) DD Group Home X **HCBS Home** Adult Day Health X Attendant Care X X Emergency Alert Home Modifications X Habilitation X Home Health Care X Home-Delivered Meals X Homemaker X Hospice X Personal Care X Respite Care X Behavioral Health Deleted: Behavioral Managem Inpatient Services X Emergency Care X Evaluation X Individual, Group, Family Counseling X Medication Monitoring X Behavioral Health Day Program/Partial Care X X Psychosocial Rehabilitation





## Pinal County - GSA 40 Continued

	Apache	Casa					Mammoth/ San Man./	County- wide	Facility
	Junction		Coolidge	Eloy	Florence	Kearney		Coverage	Location
Acute Services									
Dentist								X	
DME & Supplies								X	
Inpatient Hospital		X							
Laboratory								X	
Medical Imaging								X	
PCP	X	X	X	X	X	X	X		
Pharmacy	X	X	X		X	X	X		
Podiatrist								X	
Physician Specialist								X	
Therapies								X	
Transportation								X	

<sup>\*1 –</sup> Apache Junction; \*\*5– East Valley, Maricopa County



#### **CHAPTER 400 - OPERATIONS**

Enrollment 1/1/11: 298 Santa Cruz County - 50 Formatted: Centered Nogales Countywide Facility Location Coverage **Long Term Care** Nursing Facility Must have LOI\* with 3 or more Assisted Living Facilities **HCBS Community** Assisted Living Facilities (Adult Foster Care, Assisted Living Center, Assisted X Living Home) Behavioral Health Facilities (Level II X Behavioral Health, Level III Behavioral Health, Rural Substance Abuse Deleted: Therapeutic Foster Care Transitional Agency) DD Group Home X **HCBS Home** Adult Day Health X Attendant Care  $\mathbf{X}$ Emergency Alert X Home Modifications X Habilitation X Home Health Care X Home-Delivered Meals X Homemaker X X Hospice Personal Care X Respite Care X **Behavioral Health** Deleted: Behavioral Managem ... [13] Inpatient Services X Emergency Care X Evaluation X Individual, Group, Family Counseling X Medication Monitoring X Behavioral Health Day Program/Partial Care X Psychosocial Rehabilitation X





## Santa Cruz County - 50 Continued

	Nogales	Countywide Coverage	Facility Location
Acute Services			
Dentist		X	
Durable Medical Equipment & Supplies		X	
Inpatient Hospital	X		
Laboratory		X	
Medical Imaging		X	
PCP	X		
Pharmacy	X		
Podiatrist		X	
Physician Specialist		X	
Therapies		X	
Transportation		X	



Yavapai County - GSA 48				Enrollme	ent 1/1/11:	987	<b>◄</b> [	Formatted: Centered
		_	Camp		Prescott	Countywide	Facility	
	Cottonwood	Prescott	Verde	Sedona	Valley	Coverage	Location	
<b>Long Term Care</b>								
Nursing Facility	1	3	1	1	1			
HCBS Community	Must have	e 20 or mo	re Assiste	ed Living F	acilities			
Assisted Living Facilities								]
(Adult Foster Care, Assisted							X	
Living Center, Assisted Living								
Home)								
Behavioral Health Facilities							X	
(Level II Behavioral Health,								
Level III Behavioral Health,							_	
Rural Substance Abuse							<del>[</del>	Deleted: Therapeutic Foster Care,
Transitional Agency)								
DD Group Home							X	]
HCBS Home								
Adult Day Health						X		]
Attendant Care						X		]
Emergency Alert						X		
Home Modifications						X		]
Habilitation						X		1
Home Health Care						X		]
Home-Delivered Meals						X		]
Homemaker						X		]
Hospice						X		]
Personal Care						X		]
Respite Care						X		
Behavioral Health							[	Deleted: Behavioral Managem [14]
Inpatient Services						X		J ( [14]
Emergency Care						X		1
Evaluation						X		1
Individual, Group, Family								1
Counseling						X		
Medication Monitoring						X		1
Behavioral Health Day					İ			1
Program/Partial Care						X		
Psychosocial Rehabilitation						X		1





## Yavapai County - GSA 48

	Cottonwood	Prescott	Camp Verde	Sedona	Prescott Valley	Countywide Coverage	Facility Location
Acute Services							_
Dentist						X	
Durable Medical Equipment & Supplies						X	
Inpatient Hospital	X	X					
Laboratory						X	
Medical Imaging						X	
PCP	X	X	X	X	X		
Pharmacy	X	X	X	X	X		
Podiatrist						X	
Physician Specialists						X	
Therapies						X	
Transportation						X	



Psychosocial Rehabilitation

#### AHCCCS CONTRACTOR OPERATIONS MANUAL

#### **CHAPTER 400 - OPERATIONS**

Yuma County - GSA 42 Enrollment 1/1/11: 758 Formatted: Centered Countywide Coverage Facility Location **Long Term Care** 4 Nursing Facility **HCBS Community** Must have 10 or more Assisted Living Facilities Deleted: 1 Assisted Living Facilities (Adult Foster Care, Assisted Living Center, Assisted Living Home) Behavioral Health Facilities (Level II Behavioral Health, Level III Behavioral Health, Rural Substance Abuse Transitional Agency) Deleted: Therapeutic Foster Care, DD Group Home X **HCBS Home** Adult Day Health Attendant Care X Emergency Alert X **Environmental Modifications** X Habilitation X Home Health Care X Home-Delivered Meals X Homemaker X Hospice X Personal Care X Respite Care X **Behavioral Health** Deleted: Behavioral Managem Inpatient Services X Emergency Care X Evaluation X Individual, Group, Family Counseling X X Medication Monitoring Behavioral Health Day Program/Partial Care X

X



#### **CHAPTER 400 - OPERATIONS**

#### Yuma County - GSA 42 Continued

	Yuma	Countywide Coverage	Facility Location
Acute Services			
Dentist		X	
Durable Medical Equipment & Supplies		X	
Inpatient Hospital	X		
Laboratory		X	
Medical Imaging		X	
PCP	X		
Pharmacy	X		
Podiatrist		X	
Physician Specialist		X	
Therapies		X	
Transportation		X	

#### IV. References

- ALTCS Contract, Section D, Paragraph 28, Network Development
- ALTCS Contract Section D, Paragraph 29, Network Management
- ACOM Network Management and Development Policy
- ACOM Network Summary Policy

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Zone 8 is comprised of the	e follow	ing zip codes:										
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		Setting			Star	dard	Faci	ility Loca	ation `	Within		
		Setting			Star	dard	Faci	lity Loca Zoi		Within		
	Nursin	Setting ag Facility				1	Faci	Zoi X	ne (	Within		
	Adult	ng Facility Foster Care				1 2	Faci	Zoi X X	ne (	Within		
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