

ACUTE CARE/CRS RFP CONSENSUS RANKING
SUBMISSION REQUIREMENT NO. 13

COMPONENT: PROGRAM

SUBMISSION REQUIREMENT NO. 13	
Ranking No.	Offeror
1	Southwest Catholic Health Network dba Mercy Care Plan
2	UnitedHealthcare Community Plan

Total Number of Bidders:
2

Totaled By Team Lead:	Signature	Date
Carol Sanders	<i>Carol Sanders</i>	2/28/13

Verified By Facilitator:	Signature	Date
Scott Whitham	<i>Scott Whitham</i>	2/27/13

**ACUTE CARE/CRS RFP CONSENSUS RATIONALE
SUBMISSION REQUIREMENT NO. 13**

COMPONENT: PROGRAM

OFFEROR'S NAME: Southwest Catholic Health Network dba Mercy Care Plan

SUBMISSION REQUIREMENT No. 13	Total Ranking
Describe the Offeror's approach to integrating and coordinating behavioral health services for CRS members.	1

Rationale:

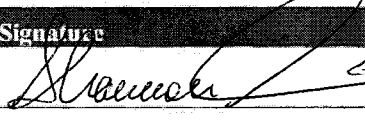
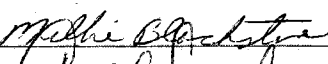

Major Observations:

Offeror described a member-centered service planning process and indicated that a health risk assessment will be completed within five days of enrollment.

Offeror described its approach for coordinating the delivery of behavioral health care in both MSICs and the community, including its approach for encouraging the availability of behavioral health services in MSICs through its Patient Centered Health Home (PCHH) model and Joint Operating Committee meetings.

Offeror described use of Behavioral Health Coordinator to support integration of care for CRS members.

Offeror indicated that it will encourage the use of telemedicine.

Evaluation Team Member (Print Name)	Signature	Date
Shannon Stiver		2/28/13
Millie Blackstone		2/28/13
Carol Sanders		2/28/13

Facilitator	Signature	Date
Scott Wittman		2/27/13

ACUTE CARE/CRS RFP CONSENSUS RATIONALE
SUBMISSION REQUIREMENT NO. 13

COMPONENT: PROGRAM

OFFEROR'S NAME: UnitedHealthcare Community Plan




SUBMISSION REQUIREMENT No. 13	Total Ranking
Describe the Offeror's approach to integrating and coordinating behavioral health services for CRS members.	2

Rationale:

Major Observations:

Offeror described its approach for coordinating the delivery of behavioral health care in both MSICs and the community, including its approach for coordinating and supporting the existing behavioral health care delivery system.

Offeror described approaches for coordinating with specific community based service organizations.

Evaluation Team Member (Print Name)	Signature	Date
Shannon Shiver		2/28/13
Phillie Blackstone		2/28/13
Carol Sanders		2/28/13

Facilitator	Signature	Date
Scott Wilkins		2/27/13