ATTACHMENT B2 CRS PROGRAM CONTRACTOR'S CHART OF DELIVERABLES

The following table is a summary of the periodic reporting requirements for the Contractor and is subject to change at any time during the term of the contract. The table is presented for convenience only and should not be construed to limit the Contractor's responsibilities in any manner. Content for all deliverables is subject to review. AHCCCS may assess sanctions if it is determined that late, inaccurate or incomplete data is submitted.

The deliverables listed below are due by 5:00 PM on the due date indicated, if the due date falls on a weekend or a State Holiday the due date is 5:00 PM on the next business day.

If a Contractor is in compliance with the contractual standards on the deliverables below marked with an asterisk (*), for a period of three consecutive months, the Contractor may request to submit data on a quarterly basis. However, if the 7 is non-compliant with any standard on the deliverable or AHCCCS has concerns during the reporting quarter, the Contractor must immediately begin to submit on a monthly basis until three consecutive months of compliance are achieved.

AHCCCS will assess the following sanctions on the deliverables listed below, under DHCM, Acute Care Operations, Clinical Quality Management and Medical Management that are not received by 5:00 PM on the due date indicated, if the due date falls on a weekend or a State Holiday, sanctions will be assessed on deliverables not received by 5:00 PM on the next business day.

Late Deliverables

Eute Denverables	
1 st time "late" sanction/ 1-10 days:	\$5,000
1 st time "late" sanction/ 11-20 days:	\$10,000
1 st time "late" sanction/ over 21 days:	\$15,000
2 nd time "late" sanction/ 1-10 days:	\$10,000
2 nd time "late" sanction/ 11-20 days:	\$20,000
2 nd time "late" sanction/over 21 days:	\$30,000
3 rd time "late" sanction/ 1-10 days:	\$20,000
3 rd time "late" sanction/ 11-20 days:	\$40,000
3 rd time "late" sanction/over 21 days:	\$60,000

The sanctions outlined above are deliverable specific. For example, if the Contractor submits its claims dashboard five days late in January, a \$5,000 sanction will be assessed. The next month, if the Contractor submits its administrative measures five days late, it will be assessed a 1^{st} time late sanction of \$5,000. However if the Contractor submits the claims dashboard five days late again in March AHCCCS will asses a 2^{nd} time late sanction of \$10,000.

Area	Timeframe	Report	When Due	Contract Section	Contract Paragraph	Reference/Policy	Send To	Submitted Via
			Within 10 days of notification					
			of contract					
			award and prior					
			to commencement					
DBF			of any services				DBF	FTP server
CONTRACTS &		Certifications of	under this				Contracts	with email
	Ad Hoc	Insurance	contract.	Section E	Paragraph 27	N/A	Manager	notification
DBF CONTRACTS &		Insurance Material	Within 30 days				DBF Contracts	FTP server with email
	Ad Hoc	Change	of event	Section E	Paragraph 27	N/A	Manager	notification
		C			<u> </u>	AHCCCS		
DBF		mi: 15	XXV:1: 10.1			Technical	AHCCCS	FTP server
CONTRACTS & PURCHASING	Ad Hoc	Third Party Liability Reporting	Within 10 days of discovery	Section D	Paragraph 58	Interface Guidelines	TPL Administrator	with email notification
	1101100	Advise of Significant	or discovery	Section 2	1 magraph 00	Curacinies	110111111111111111111111111111111111111	110 1111 0 1111 0 11
DHCM		Incidents/Accidents						
CLINICAL		Including Abuse,					Secure email	FTP server
QUALITY	A 1 TT.	Neglect and Unexpected	Within 1 day of	C	D 1. 22	AMPM Chapter	to CQM Administrator	with email
MANAGEMENT .	Ad Hoc	Death	awareness	Section D	Paragraph 23	900	DHCM	notification
DHCM							Clinical	
CLINICAL							Quality	FTP server
QUALITY MANAGEMENT	Ad Hoc	Pediatric Immunization Audit	As requested by AHCCCS	Section D	Paragraph 23	AMPM Chapter 400	Management Unit	with email notification
WANAGEWENT	Au HUC	Audit	by Affeces	Section D	i aragrapii 23	700	DHCM	nouncation
DHCM							Clinical	
CLINICAL		Performance	D.C.			AMDM C'	Quality	FTP server
QUALITY MANAGEMENT	Ad Hoc	Improvement Project Final	Refer to AMPM	Section D	Paragraph 23	AMPM Chapter 900	Management Unit	with email notification

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Area	Timeframe	Report	When Due	Contract Section	Contract Paragraph	Reference/Policy	Send To	Submitted Via
71100	Timerrune	Report	When Duc	Section	Turugrupii	reference/r oney	DHCM	V 144
DHCM							Clinical	
CLINICAL			Immediately				Quality	Secure email
QUALITY		Stillbirth Supplement	following			AMPM Chapter	Management	to CQM
MANAGEMENT	Ad Hoc	Request	procedure	Section D	Paragraph 23	400	Unit	Administrator
							DHCM	
DHCM							Clinical	ETD
CLINICAL QUALITY						AMPM Chapter	Quality	FTP server with email
MANAGEMENT	Annually	EPSDT Annual Plan	December 15th	Section D	Paragraph 23	400	Management Unit	notification
WAINAGEWEIN	Aimany	LI 3D1 Allitual I lali	December 13th	Section D	1 aragraph 23	400	DHCM	notification
DHCM							Clinical	
CLINICAL							Quality	FTP server
QUALITY						AMPM Chapter	Management	with email
MANAGEMENT	Annually	Maternity Care Plan	December 15th	Section D	Paragraph 23	400	Unit	notification
							DHCM	
DHCM							Clinical	
CLINICAL		Performance				A) (D) (Cl	Quality	FTP server
QUALITY MANAGEMENT	Annually	Improvement Project Baseline	December 15th	Section D	Dana swanta 22	AMPM Chapter 900	Management Unit	with email notification
MANAGEMENT	Annuany	Dasenne	December 15th	Section D	Paragraph 23	900	DHCM	nouncation
DHCM							Clinical	
CLINICAL		Performance					Quality	FTP server
QUALITY		Improvement Project				AMPM Chapter	Management	with email
MANAGEMENT	Annually	Re-Measurement	December 15th	Section D	Paragraph 23	900	Unit	notification
							DHCM	
DHCM		Quality					Clinical	
CLINICAL		Assessment/Performance					Quality	FTP server
QUALITY	. 11	Improvement Plan and	D 1 15.1	a .: 5	D 1.00	AMPM Chapter	Management	with email
MANAGEMENT	Annually	Evaluation	December 15th	Section D	Paragraph 23	900	Unit	notification

				Contract	Contract			Submitted
Area	Timeframe	Report	When Due	Section	Paragraph	Reference/Policy	Send To	Via
		•	The last day of		<u> </u>		DHCM	
DHCM			the month				Clinical	
CLINICAL			following the				Quality	Secure email
QUALITY		Monthly Pregnancy	pregnancy			AMPM Chapter	Management	to CQM
MANAGEMENT	Monthly	Termination	termination	Section D	Paragraph 23	400	Unit	Administrator
							DHCM	
DHCM		Behavioral Health					Clinical	
CLINICAL		Utilization &	45 days after				Quality	FTP server
QUALITY		Timeframes for CMDP	the end of each				Management	with email
MANAGEMENT	Quarterly	& DDD Members	quarter	Section D	Paragraph 33	N/A	Unit	notification
							DHCM	
DHCM			20.1 6				Clinical	THE D
CLINICAL			30 days after			A) (D) (Cl	Quality	FTP server
QUALITY	0 1	Credentialing Quarterly	the end of each	G ii D	D 1.22	AMPM Chapter	Management	with email
MANAGEMENT	Quarterly	Report	quarter	Section D	Paragraph 23	900	Unit	notification
DIIGM							DHCM	
DHCM		EDGDE I	15.1 6				Clinical	EVED
CLINICAL		EPSDT Improvement	15 days after			A MONTOL A	Quality	FTP server
QUALITY	O	and Adult Quarterly	the end of each	Cantina D	Da 10	AMPM Chapter	Management	with email
MANAGEMENT	Quarterly	Monitoring Report	quarter	Section D	Paragraph 10	400	Unit	notification
DHCM							DHCM Clinical	
CLINICAL			45 days after				Quality	FTP server
QUALITY			the end of each			AMPM Chapter	Management	with email
MANAGEMENT	Quarterly	QM Quarterly Report	quarter	Section D	Paragraph 23	900	Unit	notification
WANAGEMENT	Quarterly	Qivi Quarterry Report	30 days after	Section D	1 aragrapii 23	900	Oint	notification
			the reporting				DHCM	
DHCM		Semi-Annual Report of	periods of:				Clinical	
CLINICAL		Number of Pregnant	[10/1 through				Quality	FTP server
QUALITY		Women who are	3/31] & [4/1			AMPM Chapter	Management	with email
MANAGEMENT	Semi-Annually	HIV/AIDS Positive	through 9/30]	Section D	Paragraph 10	400	Unit	notification

				Contract	Contract			Submitted
Area	Timeframe	Report	When Due	Section	Paragraph	Reference/Policy	Send To	Via
							DHCM	
							Encounter	
							Administrator	
DHCM DATA						ATT G G G G F	and	FIRE
ANALYSIS		Medical Records or	As specified in			AHCCCS Data	AHCCCS	FTP server
AND	A 1 TT.	Supporting	the requesting	C. die D	D	Validation User	Encounter	with email
RESEARCH	Ad Hoc	Documentation	letter	Section D	Paragraph 65	Manual	Email DHCM	notification
							_	
							Encounter Administrator	
DHCM DATA			Monthly,				and	
ANALYSIS			according to			AHCCCS	AHCCCS	FTP server
AND		Corrected Pended	established			Encounter	Encounter	with email
RESEARCH	Monthly	Encounter Data	schedule	Section D	Paragraph 65	Manual	Email	notification
					gp		DHCM	
							Encounter	
							Administrator	
DHCM DATA			Monthly,				and	
ANALYSIS			according to			AHCCCS	AHCCCS	FTP server
AND			established			Encounter	Encounter	with email
RESEARCH	Monthly	New Day Encounter	schedule	Section D	Paragraph 65	Manual	Email	notification
							DHCM	
							Encounter	
							Administrator	
DHCM DATA							and	
ANALYSIS			15 days after			AHCCCS	AHCCCS	FTP server
AND		Encounter Submission	the end of each			Encounter	Encounter	with email
RESEARCH	Quarterly	and Tracking	quarter	Section D	Paragraph 65	Manual	Email	notification

				Contract	Contract			Submitted
Area	Timeframe	Report	When Due	Section	Paragraph	Reference/Policy	Send To	Via
							DHCM	
							Encounter Administrator	
DHCM DATA							and	
ANALYSIS			15 days after			AHCCCS	AHCCCS	FTP server
AND			the end of each			Encounter	Encounter	with email
RESEARCH	Quarterly	Plan Overrides	quarter	Section D	Paragraph 65	Manual	Email	notification
							DHCM	
							Encounter	
DHCM DATA							Administrator and	
ANALYSIS			15 days after			AHCCCS	AHCCCS	FTP server
AND			the end of each			Encounter	Encounter	with email
RESEARCH	Quarterly	Plan Voids	quarter	Section D	Paragraph 65	Manual	Email	notification
			Submit for					
			approval prior				DHCM	FTP server
DHCM	Ad Hoc	Advances/Loans/Equity	to effective	Cantina D	Dawa	ACOM Policy	Finance	with email
FINANCE	Ай Нос	Distributions	date	Section D	Paragraph 49	418	Manager	notification
		Corporate Cost Allocation Plans and					DHCM	FTP server
DHCM		Adjustment in	Prior approval				Finance	with email
FINANCE	Ad Hoc	Management Fees	required	Section D	Paragraph 43	N/A	Manager	notification
			30 days after					
			notification				DHCM	
DITCH		D C D 1	from AHCCCS		D 1.46	ACOM Policy	Program	
DHCM	Ad Hoc	Performance Bond or Bond Substitute	of the amount	Section D	Paragraph 46;	305; ACOM	Compliance Auditor	Sagura ameil
FINANCE	Аи пос	Dona Substitute	required	Section D	Paragraph 47	Policy 306	Auditol	Secure email
						AHCCCS		
						Financial	DHCM	
						Reporting Guide	Program	FTP server
DHCM		Annual Disclosure	120 days after			for the CRS	Compliance	with email
FINANCE	Annually	Statement	year end	Section D	Paragraph 50	Contractor	Auditor	notification

Area	Timeframe	Report	When Due	Contract Section	Contract Paragraph	Reference/Policy	Send To	Submitted Via
							DHCM	
DHCM		Annual Reconciliation to	00 4				Program Compliance	FTP server with email
FINANCE	Annually	Draft Audit	90 days after vear end	Section D	Paragraph 50	N/A	Auditor	notification
TINANCE	Annually	Dian Audit	year end	Section D	Taragraph 50	IVA	DHCM	nouncation
							Program	FTP server
DHCM		Annual Reconciliation to	120 days after				Compliance	with email
FINANCE	Annually	Final Audit	year end	Section D	Paragraph 50	N/A	Auditor	notification
DHCM FINANCE	Annually	Draft Annual Financial Reporting Package	90 days after the end of each fiscal year	Section D	Paragraph 50	AHCCCS Financial Reporting Guide for the CRS Contractor	DHCM Program Compliance Auditor	FTP server with email notification
DHCM FINANCE	Annually	Final Annual Financial Reporting Package	120 days after the end of each fiscal year	Section D	Paragraph 50	AHCCCS Financial Reporting Guide for the CRS Contractor	DHCM Program Compliance Auditor	FTP server with email notification
DHCM FINANCE	Annually	Final Management Letter	120 days after year end	Section D	Paragraph 50	AHCCCS Financial Reporting Guide for the CRS Contractor	DHCM Program Compliance Auditor	FTP server with email notification

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Area	Timeframe	Report	When Due	Contract Section	Contract Paragraph	Reference/Policy	Send To	Submitted Via
Area	Timetrame	Keport	Due 45 days	Section	Faragraph	Reference/Foncy	Seliu 10	V Ia
			after the					
			reporting					
			quarter: (Oct -					
			Dec: Due Feb					
			14) (Jan –					
			March: Due					
			May 15) (Apr –				DHCM	
		Cost	June: Due August 14)			AHCCCS	Program	FTP server
DHCM		Avoidance/Recovery	(July – Sept:			Program Integrity	Compliance	with email
FINANCE	Ouarterly	Report	Due Nov 14)	Section D	Paragraph 58	Reporting Guide	Auditor	notification
111,111,022	Quarterry	Ttop of t	2401(0,11)	Section 2	Turugrupii 00	Troporting Gurae	11001001	nounr o unon
						AHCCCS		
						Financial	DHCM	
			60 days after			Reporting Guide	Program	FTP server
DHCM		FQHC Member	the end of each			for the CRS	Compliance	with email
FINANCE	Quarterly	Information	quarter	Section D	Paragraph 34	Contractor	Auditor	notification
			March 15th,					
			June 15th,				DHCM	THE STATE OF THE S
DHCM			September			ACOM D.1	Finance	FTP server
DHCM FINANCE	Quarterly	Premium Tax Reporting	15th, December 15th	Section D	Paragraph 50	ACOM Policy 304	Program Monitor	with email notification
FINANCE	Quarterry	Fremium Tax Reporting	December 15th	Section D	Faragraph 50	304	Monitor	nouncation
						AHCCCS		
						Financial	DHCM	
			60 days after			Reporting Guide	Program	FTP server
DHCM		Quarterly Financial	the end of each			for the CRS	Compliance	with email
FINANCE	Quarterly	Reporting Package	quarter	Section D	Paragraph 50	Contractor	Auditor	notification

				Contract	Contract			Submitted
Area	Timeframe	Report	When Due	Section	Paragraph	Reference/Policy	Send To	Via
			15th day after the end of the					
			quarter that					
			follows the					
			reporting					
			quarter (Oct –					
			Dec: Due April					
			15) (Jan – March: Due					
			July 15) (April					
			- June: Due				DHCM	
			Oct 15) (July –				Program	FTP server
DHCM		Verification of Receipt	Sept: Due Jan			ACOM Policy	Compliance	with email
FINANCE	Quarterly	of Paid Services	15)	Section D	Paragraph 19	424	Auditor	notification
DHCM							DHCM Medical	ETD
DHCM MEDICAL		HIV Specialty Provider				AMPM Chapter	Management	FTP server with email
MANAGEMENT	Annually	List	December 15th	Section D	Paragraph 24	1000	Unit	notification
					gp		DHCM	
DHCM							Medical	FTP server
MEDICAL		MM/UM Plan and				AMPM Chapter	Management	with email
MANAGEMENT	Annually	Evaluation	December 15th	Section D	Paragraph 24	1000	Unit	notification
			Within 30 days					
			of the beginning of					
			the contract					
			year and when			AMPM Chapter		
			newly enrolled			1000; AHCCCS	DHCM	
DHCM		Non-Transplant and	in the plan or			Reinsurance	Medical	FTP server
MEDICAL		Catastrophic	newly	a .: =	D : 55	Processing	Management	with email
MANAGEMENT	Annually	Reinsurance	diagnosed.	Section D	Paragraph 57	Manual	Unit	notification

		.		Contract	Contract	D 4	G 17	Submitted
Area	Timeframe	Report	When Due	Section	Paragraph	Reference/Policy	Send To	Via
							DHCM	
DHCM			15 days after				Medical	FTP server
MEDICAL		Quarterly Inpatient	the end of each			AMPM Chapter	Management	with email
MANAGEMENT	Quarterly	Hospital Showings	quarter	Section D	Paragraph 24	1000	Unit	notification
							DHCM	
DHCM			15 days after				Medical	FTP server
MEDICAL			the end of each			AMPM Chapter	Management	with email
MANAGEMENT	Quarterly	Transplant Report	quarter	Section D	Paragraph 24	1000	Unit	notification
							DHCM	
			60 days prior to				Operations	
			the beginning				and	FTP server
DHCM		Administrative Services	date of the			ACOM Policy	Compliance	with email
OPERATIONS	Ad Hoc	Subcontracts	subcontract	Section D	Paragraph 37	106	Officer	notification
			Prior to					
			initiation of				DHCM	
			new contract or				Operations	
		All Physician Incentive	upon request				and	FTP server
DHCM		Agreements Upon	form AHCCCS				Compliance	with email
OPERATIONS	Ad Hoc	Contract Renewal	or CMS	Section D	Paragraph 42	N/A	Officer	notification
							DHCM	
							Operations	
DITO!		GI : D	Upon				and	FTP server
DHCM		Claim Recoupments	identification	g .: 5	D 1.00	ACOM Policy	Compliance	with email
OPERATIONS	Ad Hoc	>\$50,000	by Contractor	Section D	Paragraph 38	412	Officer	notification
							DHCM	
							Operations	77770
DIIGIA			90 days prior to				and	FTP server
DHCM		F: 10 F 1	the intended	g .: 5	D 1.10	37/4	Compliance	with email
OPERATIONS	Ad Hoc	Final Survey Tool	start	Section D	Paragraph 19	N/A	Officer	notification

				Contract	Contract			Submitted
Area	Timeframe	Report	When Due	Section	Paragraph	Reference/Policy	Send To	Via
							DHCM	
		X 1 1 1 1 1 6					Operations	THE D
PHOM		Independent Audits of	**				and	FTP server
DHCM	A 1 II.	Claims Payment/Health	Upon request	C. d'. D	D 1. 20	NT/A	Compliance	with email
OPERATIONS	Ad Hoc	Information Systems	by AHCCCS	Section D	Paragraph 38	N/A	Officer DHCM	notification
			Within 7 days				Operations	FTP server
DUCM			Within 7 days				and	
DHCM OPERATIONS	Ad Hoc	Key Position Change	of learning of resignation	Section D	Down owenh 16	N/A	Compliance Officer	with email notification
OPERATIONS	Ай нос	Key Position Change	resignation	Section D	Paragraph 16	N/A	DHCM	nouncation
							Operations and	FTP server
DHCM		Marketing and Outreach	30 days prior to			ACOM Policy	Compliance	with email
OPERATIONS	Ad Hoc	Materials	dissemination	Section D	Paragraph 61	101	Officer	notification
OI LIKATIONS	Au Hoc	Wateriars	Notification:	Section D	Taragraph 01	101	Officer	notification
			15 days prior to					
			conducting the				DHCM	
			survey.				Operations	
		Non-AHCCCS Required	Results: 45				and	FTP server
DHCM		Survey Notification and	days after the				Compliance	with email
OPERATIONS	Ad Hoc	Results	completion	Section D	Paragraph 19	N/A	Officer	notification
			•		<u> </u>		DHCM	
							Operations	
			60 days prior to				and	FTP server
DHCM		Notification of Moving	proposed				Compliance	with email
OPERATIONS	Ad Hoc	Functions Out of State	change	Section D	Paragraph 16	N/A	Officer	notification
							DHCM	
							Operations	
		Proposed Merger,					and	FTP server
DHCM		Reorganization or	Prior approval				Compliance	with email
OPERATIONS	Ad Hoc	Ownership Change	required	Section D	Paragraph 52	N/A	Officer	notification

Area	Timeframe	Report	When Due	Contract Section	Contract Paragraph	Reference/Policy	Send To	Submitted Via
Area	Timetrame	Keport	When Due	Section	Faragrapii	Reference/Foncy	DHCM	Via
							Operations	
			10 days prior to				and	FTP server
DHCM			disbursement			ACOM Policy	Compliance	with email
OPERATIONS	Ad Hoc	Provider Advances	of Funds	Section D	Paragraph 49	418	Officer	notification
OT ETCTTOT (S	710 1100	Trovider riavances	of Funds	Section B	Turugrupii 19	110	DHCM	notification
			60 days prior to				Operations	
			expected				and	FTP server
DHCM		Material Change to	implementation		Paragraph 29;	ACOM Policy	Compliance	with email
OPERATIONS	Ad Hoc	Provider Network	of the change	Section D	Paragraph 55	416	Officer	notification
							DHCM	
			60 days prior to				Operations	
			expected				and	FTP server
DHCM		Material Change to	implementation				Compliance	with email
OPERATIONS	Ad Hoc	Operations	of the change	Section D	Paragraph 44	N/A	Officer	notification
							DHCM	
							Operations	
D.V.C. (*****				and	FTP server
DHCM	A 1 TT	Unexpected Change to	Within one	c .: D	D 1.20	NT/A	Compliance	with email
OPERATIONS	Ad Hoc	Provider Network	business day	Section D	Paragraph 29	N/A	Officer DHCM	notification
							_	
							Operations and	FTP server
DHCM		Report of Subcontractor	Within 30 days				Compliance	with email
OPERATIONS	Ad Hoc	Non-Compliance	of discovery	Section D	Paragraph 37	N/A	Officer	notification
OI LIGHTIONS	7 KG 110C	11011 Compilance	or discovery	Section D	1 aragrapii 37	11/13	DHCM	nouncation
			Six months				Operations	
			prior to				and	FTP server
DHCM			expected				Compliance	with email
OPERATIONS	Ad Hoc	System Change Plan	implementation	Section D	Paragraph 64	N/A	Officer	notification

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Area	Timeframe	Report	When Due	Contract Section	Contract Paragraph	Reference/Policy	Send To	Submitted Via
711Ca	Timerranic	Кероге	When Duc	Section	Taragraph	Reference/Foney	DHCM	V Id
			Within 90 days				Operations	
		Annual HIPAA Security	of the start of				and	FTP server
DHCM		and Privacy Audit	the contract				Compliance	with email
OPERATIONS	Annually	Review	year	Section D	Paragraph 64	N/A	Officer	notification
							DHCM	
			Within 90 days				Operations	
		Annual Subcontractor	of the start of				and	FTP server
DHCM		Assignment and	the contract				Compliance	with email
OPERATIONS	Annually	Evaluation	year	Section D	Paragraph 37	N/A	Officer	notification
							DHCM	
							Operations	
			45 days after				and	FTP server
DHCM		Annual Website	the start of the		D 1.10	ACOM Policy	Compliance	with email
OPERATIONS	Annually	Certification	contract year	Section D	Paragraph 18	404	Officer	notification
		Attestation of					DHCM	
		Disclosure Information:					Operations	
		Ownership & Control	15 days after				and	FTP server
DHCM		and Persons Convicted	the start of the			ACOM Policy	Compliance	with email
OPERATIONS	Annually	of a Crime	contract year	Section D	Paragraph 62	103	Officer	notification
							DHCM	
			15 1 6				Operations	ETD
DHCM		Pusings Continuity and	15 days after the start of the			ACOM Dollar	and	FTP server with email
OPERATIONS	Annually	Business Continuity and		Section D	Daragraph 72	ACOM Policy 104	Compliance Officer	notification
OFERATIONS	Annually	Recovery Plan Summary	contract year	Section D	Paragraph 73	104	DHCM	nouncation
							Operations	
			45 days after				and	FTP server
DHCM		Cultural Competency	the start of the			ACOM Policy	Compliance	with email
OPERATIONS	Annually	Plan Assessment	contract year	Section D	Paragraph 20	405	Officer	notification

				a	G			
Area	Timeframe	Report	When Due	Contract Section	Contract Paragraph	Reference/Policy	Send To	Submitted Via
11100		210 p 0 1 0	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	20001011	1 minginpii		DHCM	7 200
							Operations	
		Functional Organization	15 days after				and	FTP server
DHCM		Chart with Key Program	the start of the				Compliance	with email
OPERATIONS	Annually	Areas	contract year	Section D	Paragraph 16	N/A	Officer	notification
							DHCM	
		Listing of All Key Staff					Operations	
		Functions and Locations	15 days after				and	FTP server
DHCM		Including Those Outside	the start of the				Compliance	with email
OPERATIONS	Annually	of Arizona	contract year	Section D	Paragraph 16	N/A	Officer	notification
							DHCM	
							Operations	
			45 days after				and	FTP server
DHCM		Marketing Attestation	the start of the			ACOM Policy	Compliance	with email
OPERATIONS	Annually	Statement	contract year	Section D	Paragraph 61	101	Officer	notification
			Within 4 weeks					
			of receiving				DUGM	
			annual				DHCM	
			amendment				Operations	ETD
DHCM			and upon any			A COM D. I'.	and	FTP server
DHCM OPERATIONS	A mm.v.o.11.v.	Member Handbook	changes prior to distribution	Section D	Down own h 10	ACOM Policy 404	Compliance Officer	with email notification
OPERATIONS	Annually	Welliber Halldbook	Notification:	Section D	Paragraph 18	404	Officer	nouncation
			15 days prior to conducting the				DHCM	
			_					
			survey. Results: 45				Operations and	FTP server
DHCM		Member Survey	days after the				Compliance	with email
OPERATIONS	Annually	Notification and Results	completion	Section D	Paragraph 19	N/A	Officer	notification
OLEKATIONS	Aimuany	140tification and Results	completion	Section D	1 aragrapii 19	11/71	Officei	nomication

				Contract	Contract		a 15	Submitted
Area	Timeframe	Report	When Due	Section	Paragraph	Reference/Policy	Send To	Via
							DHCM Operations	
			15 days after				and	FTP server
DHCM		Organization Chart with	the start of the				Compliance	with email
OPERATIONS	Annually	Key Staff Positions	contract year	Section D	Paragraph 16	N/A	Officer	notification
OT ETH TITOT (B	1 11111 11111	Tiej swiii i esitiens		Section 2	r urugrupii 10	1,772	DHCM	nounreadon.
							Operations	
		Provider Network	45 days after				and	FTP server
DHCM		Development and	the start of the			ACOM Policy	Compliance	with email
OPERATIONS	Annually	Management Plan	contract year	Section D	Paragraph 27	415	Officer	notification
						ACOM Policy		
			15th day the			Telephone	DHCM	
			quarter			Performance	Operations	
			following the			Standards	and	FTP server
DHCM		*Administrative	reporting			Measurement	Compliance	with email
OPERATIONS	Monthly	Measures	period	Section D	Paragraph 25	and Reporting	Officer	notification
			15th day of the				DHCM	
			month				Operations	
DITCH			following the			AHCCCS Claims	and	FTP server
DHCM	M 1.1	*C1.' D1.11	reporting	C. die D	D 1. 20	Dashboard	Compliance	with email
OPERATIONS	Monthly	*Claims Dashboard	period	Section D	Paragraph 38	Reporting Guide	Officer	notification
			First day of the			AHCCCC	DHCM	
			2nd Month following the			AHCCCS Grievance	Operations and	FTP server
DHCM		Grievance System	month Being			System	Compliance	with email
OPERATIONS	Monthly	Report	Reported	Section D	Paragraph 26	Reporting Guide	Officer	notification
OI LIMITIONS	1.10iitiii j	report	10th of the	Section D	i aragrapii 20	reporting duide	DHCM	nouncution
			month for the				Operations	
			previous				and	FTP server
DHCM			months			ACOM Policy	Compliance	with email
OPERATIONS	Monthly	Marketing Report	activities	Section D	Paragraph 61	101	Officer	notification

				Contract	Contract			Submitted
Area	Timeframe	Report	When Due	Section	Paragraph	Reference/Policy	Send To	Via
						AHCCCS	DHCM	
						Provider	Operations	
			15 days after			Affiliation	and	FTP server
DHCM		Provider Affiliation	the end of each			Transmission	Compliance	with email
OPERATIONS	Quarterly	Transmission	quarter	Section D	Paragraph 28	Manual	Officer	notification
							DHCM	
							Operations	
			15 days after				and	FTP server
DHCM		Provider Terminations	the end of each			ACOM Policy	Compliance	with email
OPERATIONS	Quarterly	Due To Rates	quarter	Section D	Paragraph 29	415	Officer	notification
			15 days after					
			the start of the					
		Members With	month					FTP server
		Completed Treatment or	(reporting for the prior			ACOM Policy	DMS CRS	with email
DMS	Monthly	Inactive Treatment	month)	Section D	Paragraph 2	426	Manager	notification
DIVIS	Wionuny	mactive Treatment	monun)	Section D	1 aragraph 2	720	Office of	notification
OFFICE OF			Within 10				Inspector	
INSPECTOR		Eligible Person	business days			ACOM Policy	General	Secure email
GENERAL	Ad Hoc	Fraud/Abuse	of discovery	Section D	Paragraph 62	103	Manager	or web portal
-							Office of	
OFFICE OF			Within 10				Inspector	
INSPECTOR			business days			ACOM Policy	General	Secure email
GENERAL	Ad Hoc	Provider Fraud/Abuse	of discovery	Section D	Paragraph 62	103	Manager	or web portal
							OIG/Provider	
							Relations	
OFFICE OF		Key Staff Name, Social	15 days after				Health	
INSPECTOR		Security Number, Date	the start of the				Program	
GENERAL	Annually	of Birth	contract year	Section D	Paragraph 16	N/A	Manage	Secure email

[END OF CRS PROGRAM DELIVERABLES]