

**Provider Type: Integrated Healthcare Setting**  
**Project: Justice—Adults Transitioning from the Criminal Justice System****Key Dates**

- 10/20/2023:** Submit an application with a signed commitment letter for each clinic through the AHCCCS Online portal by 5 P.M. (MST/AZ Time). \*
- 10/20/2024:** Implement required processes.

**Application Requirements**

By 5 P.M. (MST/AZ time) **10/20/2023**, each clinic and justice partner interested in participating in the Targeted Investments 2.0 Justice program must submit an application through the AHCCCS Online portal and:

1. Confirm that clinics under your organization's TIN have an EHR system capable of bi-directional data exchange with the HIE (Contexture). Participants can choose from one of the following to meet this requirement:
  - a. **Option 1:** Organization already has an EHR system capable of bi-directional exchange of a core data set with Contexture:

**Applicants must upload a signed scope of work**, dated no later than 10/20/2023, to connect the system to Contexture's new HIE platform once available.

OR

- b. **Option 2:** Organization does not have an EHR system capable of bi-directional exchange of a core data set with Contexture:

**Applicants must upload a commitment letter**, signed by the organization's Chief Executive Officer or individual in an equivalent position as of 10/20/2023, that identifies the EHR system and the intent to connect to Contexture's new HIE platform once available.

2. Attest by **10/20/2023** that the clinic has or is in the process of establishing contracts with all AHCCCS Complete Care (ACC) Health Plans serving the clinic's GSA and will have the contracts secured by **3/31/2024**. Attestation language will be provided in the portal. AHCCCS will extend this deadline to 9/30/2024 for any accepted clinics that are not enrolled with AHCCCS as of 9/30/2023.
3. Upload a commitment letter, signed by a senior level individual from the clinic and justice partner(s), that addresses all required criteria **noted in the below TI 2.0 Commitment Letter Criteria** with the application by **10/20/2023**. Applicants must use the final [TIP 2.0 Justice Commitment Letter Template](#).

An application must be submitted for each licensed, AHCCCS-enrolled clinic in which PCP and BH services must be frequently provided and readily accessible (e.g., an RHC offering PCP and BH services multiple days per week) for justice-involved AHCCCS members. Telehealth services that are consistent with AHCCCS policy are allowable. Justice partnerships must include at least one county probation department and/or the Arizona Department of Corrections, Rehabilitation and Reentry (ADCRR). Clinics may partner with other diversion-related court programs, police departments, or criminal-justice agencies serving the unique needs of the community in addition to a justice partner administering probation or parole.

Partnerships, even if contingent upon TIP 2.0 Justice approval, must demonstrate collaboration as robust as co-location (i.e., clinics co-located with or adjacent-to probation and/or parole facilities, or probation and/or parole offices located within clinics). Clinics and justice partner(s) may suggest novel, innovative approaches that complement the justice-involved populations-needs, county layout, and justice provider's resources, and effectively

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engage justice-involved members to address whole-person care (i.e., primary care, behavioral health care, and health related social needs) as well as criminogenic risk factors to promote successful reentry to the community. **AHCCCS and a separate panel of subject matter experts will review and approve blinded justice program applications that best meet the needs of the target population per the criteria below.**

**Important**

Individuals applying for a clinic enrolled with AHCCCS as of 10/20/2023 must access the [AHCCCS Online portal](#) to submit an application. The link to the TI 2.0 Application Portal will only be visible to the organization's Master Account Holder or another AHCCCS Online user who is granted access by the Master Account Holder. Please note that Master Accounts are locked after 90 days of inactivity; Individual Accounts are deleted after 120 days of inactivity. If there are no active Master Accounts or User Accounts to promote, applicants must [register for a new AHCCCS Online account](#) at least a month prior to the application deadline to receive the authentication code via postal mail.

\*Individuals may submit an application for other clinics expected to open before 10/20/2024 via email at [TargetedInvestments@azahcccs.gov](mailto:TargetedInvestments@azahcccs.gov). The email must be received by 10/20/2023 5 P.M. and include a signed Authorized User Form and a signed Commitment Letter(s).

**Application Assistance**

To maintain objectivity and prevent last-minute guidance that could behoove one applicant more than another, AHCCCS will not review commitment letters prior to submission. Please contact the team if you have questions on the template. Generally, detailed descriptions that differentiate between current activities and future activities (if approved) will assist with the review- see the example below the application criteria.

**Supporting Documentation**

TI 2.0 applicants must upload their organization's commitment letter defined by the parameters in the checklist below.

- The uploaded letter must be a PDF, less than 10MB, and reflect the final agreement between a justice partner(s).
- Commitment letters that contain the following will be rejected from the system and **will not count** as a valid TIP 2.0 Justice application.
  - PHI—no examples are requested
  - Photographs of documents—must be one scanned, legible, PDF
- Targeted Investments 2.0 participants must keep all information related to the TI 2.0 program for a period of seven years after the program ends due to the potential for post-pay audit. If you have questions, please email us at [TargetedInvestments@azahcccs.gov](mailto:TargetedInvestments@azahcccs.gov).

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**TIP 2.0 Justice Commitment Letter Criteria**

**Must Include Identifying Information:**

- Clinic Information:
  - The AHCCCS Provider ID,
  - NPI,
  - Tax ID,
  - Service Address,
  - Facility name,
  - List of primary care services and a description of how ensuring reasonable accessibility to healthcare services that is commensurate with the member's needs,
  - List of behavioral health services and a description of how ensuring reasonable accessibility to healthcare services that is commensurate with the member's needs,
  - Other non-clinical services and programs provided on-site or by arrangement with proximal community-based organizations (e.g., housing, nutrition assistance, vocational training),
  - Contact name, position title, phone number, and email address of a senior executive, and
  - Contact name, position title, phone number, and email address of a site administrator.
- Justice Partner Information (duplicate if additional partners for the same clinic):
  - Justice Partner Agency Name, and
  - Contact name, position title, phone number, and email address.
- A mission/goal statement

**Optional Criteria Used for Scoring:**

- A detailed implementation plan, including identification of factors that are contingent upon TIP 2.0 Justice approval, that describes:
  - Anticipated settings of community supervision requirements in the next 3-5 years.
  - Timeline and approach to achieving co-location or alternative collaborative arrangements.
  - Data sharing arrangements between justice partner(s) and the clinic, including at minimum methods of screening for criminogenic risk and communicating results.
  - Collaboration expectations, including at least:
    - Documentation of justice-involved individuals referred to the clinic, and
    - Documentation of justice-involved members served at the clinic, and
    - Utilization of high-risk criteria (must define domains) and the mutual identification of high-risk individuals, and
    - Routine joint operating committees or collaboratives, and
    - Routine collaborations with regional justice-involved stakeholders and providers.
  - Procedures to maintain a mutual directory of regional community partners, the services offered, and contact information.
  - Meaningful partnership evaluation metrics (e.g., revocations/ positive legal outcomes, preventable ED visits, outreach/engagement success rate).
  - Care-coordination collaboration with other healthcare providers and MCOs.
- Approaches to delivering evidence-based services that significantly improve health outcomes of individuals involved in the criminal justice system such as:
  - Provision of services from multiple certified peer and family support specialists that have either:

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1) earned supplemental education from a peer run organization (PRO) specializing in forensic support (e.g., CHEEERS, Hope Lives/ Vive La Esperanza, Hope Inc.), and/or

2) participated in the 8-hour forensic peer support training program offered through the [Arizona Peer and Family Career Academy](#).

- Ensuring reliable and consistent access to medication-assisted treatment (MAT) within 24 hours of identified need.
- Coordinating with release planning staff to engage the member prior to release from incarceration.
- Outreach to (engagement of) high-risk justice-involved members without utilization of preventative services.
- Screening for health-related social needs and other social determinants of health; educating the member on the importance of domains that had a positive screen; documenting the results and member's decision to be referred to a community service provider; and confirming community service provider's receipt of a referral, when appropriate.
- Screening for behavioral health conditions and referral to the appropriate level of services; point of care testing for A1c.
- Alert mechanisms and processes to prioritize outreach/engagement of members exiting emergent care and/or with history of alcohol or drug abuse dependencies.
- Programs that enhance health literacy regarding physical health, mental health, and social well-being.
- Meet Me Where I'm At (MMWIA) services (e.g., mobile health services).
- Explanation of how the clinic will apply Risk Needs Responsivity (RNR) principles to ISPs and service provision (e.g., services meeting SDOH needs, cognitive based groups, etc.) based on Criminogenic Risk (Required for applicants working with multiple justice partners).
- Applicants can submit up to 5 letters of support or testimonials from the communities served.

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**Example- Description of Meeting PPRO Criteria**

**Bare minimum:**

"We will offer peer support services from certified peer and family support specialists that have completed the 8-hour forensic peer support training program."

**Okay:**

"We currently offer peer and family support services through certified peer and recovery support specialists, and they will complete the 8-hour forensic peer support training program as we continue offering these services throughout the program."

**Good:**

"We currently employ certified peer and recovery support specialists to offer peer and family support services to individuals that request it. If approved, we will ensure they complete the 8-hour forensic peer support training program through the AZPFCA, an AHCCCS-recognized institute specializing in this training, by September 1, 2024, and we will continue offering these services throughout the program."

**Better:**

"We currently employ certified peer and recovery support specialists to offer peer and family support services to individuals that request it- we post a flyer in the reception area offering this service. If approved, we will: ensure they complete the 8-hour forensic peer support training program through the AZPFCA, an AHCCCS-recognized institute specializing in this training, by September 1, 2024; train staff to proactively offer the service to individuals that may benefit from this service; and explore opportunities to collaborate with proximal PPROs to offer member-choice in service provider throughout the program."

**Stellar:**

"We currently employ peer and recovery support specialists to offer peer and family support services to individuals that request it- we post a flyer in the reception area offering this service. If approved, we will: ensure they complete the 8-hour forensic peer support training program through the AZPFCA, an AHCCCS-recognized institute specializing in this training, by September 1, 2024; collaborate with justice partners to identify individuals that may benefit from the service based on criminogenic risk factors; train navigators, care management staff, and direct service providers to proactively offer the service to individuals that may benefit from this service; and continue to explore partnership opportunities with Hope Lives, a nearby AHCCCS-recognized forensic PPRO, and any new forensic PPROs to offer member-choice in service provider throughout the program."