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TI 2.0 MILESTONES UPDATES

The AHCCCS Targeted Investments (TI 2.0) Program website has an updated version of the TI 2.0 milestones in the Announcement Section. The latest edits are available to view on the [Milestone Edits Log](#). These updates reflect the questions received through Information Sessions, Office Hours, focus groups, and 1:1s. Summaries of these conversations, for context, can be found in the “Post-Meeting Follow Up Slides and Notes” dropdown on the [TI 2.0 Meetings web page](#) or otherwise addressed in the [FAQs](#).

TI 2.0 participants that signed up for NCQA Accreditation can now submit The NCQA HE Gap Analysis by August 31, 2024. The tool and guidance will be provided on June 20, 2024.

Year 2 & Year 3 TI 2.0 Milestones by Area of Concentration (Version Date: 6/14/2024):

- [Adult Primary Care](#)
- [Pediatric Primary Care](#)
- [Adult Behavioral Health](#)
- [Pediatric Behavioral Health](#)
- [Justice](#)

TI 2.0 PROGRAM ELIGIBILITY

The Targeted Investments Program (TI 2.0) eligibility is assessed each year. Participants that fail to satisfy all eligibility criteria, including implementation of the minimum processes and procedures by October 20, 2024, will be removed from the program without payment. These processes and procedures are essential to care coordination between healthcare providers (i.e., TI 1.0 initiatives) and fundamental to implementing processes related to TI 2.0 Year 2 and Year 3 milestones.

TI 2.0 participants will demonstrate compliance with these eligibility criteria by completing the annual application process through the AHCCCS Online TI 2.0 Application Portal at the end of each program year. The Year 2 application will be available in Fall 2024.

TI 2.0 organizations will maintain eligibility for TI Year 2 (10/1/2023 - 9/30/2024) by:

- [Attesting](#) that all participating clinics under the participating Tax ID are on track to adopt an Electronic Health Record (EHR) system that is capable of sending and receiving data from Contexture by September 30, 2025.
- [Attesting](#) that all participating clinics under the participating Tax ID will achieve bi-directional data sharing with the new Contexture's platform by September 30, 2025 (or within one year of availability, whichever is later).
- [Attesting](#) that all participating clinics have implemented the TI 2.0 Year 1 Application Process Requirements for their area of concentration(s) by October 20, 2024.
 - Log into your organization's AHCCCS Online TI 2.0 Application Portal for Year 1 to see which Process Requirements that your organization committed to implementing by 10/20/2024. While in the portal, you will select the Eligibility Criteria section to review which process requirements and the corresponding documents that were submitted for Year 1.
 - Primary Care Organizations must implement *three* of the *five* Process Requirements by 10/20/2024.
 - Behavioral Health Organizations must implement *two* of the *three* Process Requirements by 10/20/2024.
 - TI 2.0 organizations can change the Process Requirements for their Year 1 application with the caveat that new TI 2.0 Year 1 application documents will need to be submitted.

Visit the [TI 2.0 Eligibility web page](#) to review requirements in more detail. Examples of TI 2.0 Year 1 Application process requirements are available on the [TI 2.0 Year 1 Application Documents](#) webpage. The AHCCCS TI team will share dates for Information Sessions in the Fall to prepare organizations for the upcoming Year 2 application process. In the meantime, TI 2.0 organizations are encouraged to attend Office Hours to ask questions ([Register Here](#)).

TI 2.0 MILESTONES RESOURCES

All TI 2.0 participating organizations will need to complete annual milestone requirements to earn incentive payment each year. Participants are encouraged to reference the milestone summaries, specific document validation criteria, and other resources on the [TI 2.0 Milestone Resources web page](#).

TI 2.0 HEALTH EQUITY MILESTONE: DELIVERABLE DEADLINES

Two deliverables associated with TI 2.0 Program Milestone #5 have been extended.

All participants must submit the completed AHCCCS Health Equity Collaboration Analysis by August 31, 2024. This survey, available via Google Form or Excel, collects information about the provider organization's current activities and future opportunities to collaborate with networks to promote health equity. The survey is intended to be a conceptual exercise to develop the health equity mindset throughout the organization.

Participants seeking NCQA Health Equity (HE) Accreditation must also submit a completed NCQA HE Gap Analysis to AHCCCS by August 31, 2024. This deliverable assesses the organization's alignment with the NCQA HE Accreditation requirements to identify what activities and/or evidence is needed before the organization begins the NCQA HE Accreditation survey. AHCCCS and NCQA will provide and demonstrate the Modified Gap Analysis Tool that is required to satisfy the milestone at the June 20, 2024 NCQA HE Accreditation Kickoff.

TI 2.0 HRSN MILESTONE: Z & G CODES

The TI 2.0 Program Milestone #3 focuses on Health-Related Social Needs (HRSN) screening, education, documentation, and referral processes. This milestone, worth 20% of

payment, requires the screening and general referral status to be documented in claim procedure codes (G codes) and diagnostic codes (Z codes) when an HRSN screening is performed.

G Codes:

Non-payable procedure codes that indicate the patient was screened for HRSN and a referral was made (or not). Providers must include the appropriate G code as an “add-on” code on the claim for a reimbursable service (i.e. original purpose of the patient visit). The typical outpatient claims form ([CMS 1500](#)) allows up to six procedure codes to be submitted on a claim.

AHCCCS is working with MCOs to verify the claim will be accepted and the payable codes will be paid without resubmitting the claim. Although most health plans have confirmed no issues to date, providers are advised to pause “testing” these codes until all health plans have confirmed in June. AHCCCS will follow up with providers via workgroups or Information Sessions once all MCOs have confirmed.

Z Codes:

Claims may include up-to twelve diagnostic (ICD-10) codes to indicate the patient’s conditions related to the service. Many MCOs leverage these codes in claims edits to ensure a service is appropriate for the individual. For example, most require a behavioral health condition to be the first ICD-10 code for a behavioral health counseling service. Providers must continue to follow this guidance to ensure claims are processed correctly.

Participants must include the identified HRSN on the claim via a limited set of Z codes that tie to the TI 2.0 Program’s 8 required domains: housing, transportation, food insecurity, employment, interpersonal safety, utility assistance, justice/legal involvement, and social isolation.

The resources included below provide additional clarification and instructions for how to submit the G and Z codes on claims. Submit a [Support Ticket](#) for assistance.

Resources:

- [SDOH Screening and Referral Flow Chart](#)
- [SDOH Screening and Referral Poster](#)
- [SDOH Screening and Referral Guidance](#)
- [Sample CMS 1500 Form - Behavioral Health \(BH\)](#)
- [Sample CMS 1500 Form - Primary Care \(PCP\)](#)

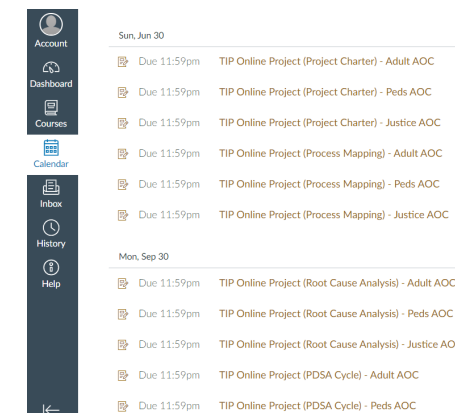
Opt-Out:

Consistent with all other screening and the milestone language, providers should respect and document a patient’s choice to decline HRSN screening in their electronic record. No G or Z codes are required on the claim, because the full HRSN screening was not performed at the visit.

ASU TIPQIC ONLINE PROJECTS

The ASU TIPQIC online platform, Canvas, provides TI 2.0 Participants access to learning modules, guidance on QI techniques and project requirements, and a portal to upload completed projects related to the Quality Improvement Collaborative (QIC) milestone. Participating organizations will need to create a free account with Canvas by following instructions included on the [TIPQIC website](#).

Participants must upload completed online



projects to Canvas to earn the credit associated with the QIC Milestone #1. Organizations participating in more than one Area of Concentration within the same age cohort (e.g. Adult PCP and Adult BH) may use the same project(s) for both. Submit a [Support Ticket](#) or contact TIPQIC at TIPQIC@asu.edu for access to Canvas or other related assistance.

Year 2 Project Deadlines:

- [Project Charter](#)- Submit to Canvas by June 30, 2024
- [Process Map](#)- Submit to Canvas by June 30, 2024
- [QIC](#)- Attend virtually August 8, 2024
- [Root Cause Analysis](#)- Submit to Canvas by September 30, 2024
- [PDSA](#)- Submit to Canvas by September 30, 2024

UPCOMING VIRTUAL MEETINGS

AHCCCS and ASU TIPQIC will host optional virtual Office Hour meetings to provide assistance.

- Office Hours are general, unstructured meetings hosted by the AHCCCS and ASU TIPQIC teams to address concerns, questions and comments. Discussions are recorded for internal use only to ensure succinct information can be added to milestone guidance and the AHCCCS TI website. Complete the linked Google Form to request registration.
- Quality Improvement Collaborative (QIC) sessions are structured and facilitated by the ASU TIPQIC team. Organizations must have a representative in attendance to satisfy the attendance portion of the QIC Milestone. These sessions will be recorded and published to the ASU TIPQIC website. For more information, contact the ASU TIPQIC team at TIPQIC@asu.edu.

****Please register in advance and make sure you add the event to your calendar.****

Meeting Type: Topic	Date/Time (Arizona Time)	Registration Link
Office Hours Topic: Contexture Proposed 2026 Pricing	Monday, July 8, 2024 11:00 a.m. - 12:00 p.m.	Register Here
Office Hours	Monday, July 22, 2024 11:00 a.m. - 12:00 p.m.	Register Here
ASU TIPQIC QIC Session	Thursday, August 8, 2024 11:30 a.m. - 1:00 p.m.	Register Here
Office Hours	Monday, August 12, 2024 11:00 a.m.	Register Here
Office Hours	Monday, August 26, 2024 11:00 a.m.	Register Here

NOTE: Office Hour dates and topics are subject to change. If changes occur, registrants will be notified by email.

TI 2.0 YEAR 1 PAYMENT

Eligible TI 2.0 participants can expect Year 1 payment in Fall 2024. Participants can help expedite this process by ensuring the AHCCCS Provider Enrollment Portal ([APEP](#)), ADHS

licensure (when applicable) and the [NPPES Registry](#) have matching information for participating clinics. Discrepancies must be resolved prior to payment calculation.

TI 2.0 PERFORMANCE MEASURES

CMS has given AHCCCS the green-light to propose performance measures used for future years' incentive payments. AHCCCS will engage stakeholders to inform the recommendations for CMS' consideration over the next few months.

TI 1.0 YEAR 6 PAYMENT

TI 1.0 participants' Authorized Users should have received Year 6 payment details by email on April 30, 2024. Participants can expect to receive Year 6 payments from each health plan before July 1, 2024.

CONTEXTURE ASSISTANCE

As part of Targeted Investments (TI 2.0) Program, participants will share data bidirectionally with the Contexture Health Information Exchange (HIE). Contexture is currently upgrading to a unified technology platform that will be live in 2025. While Contexture is covering the integration costs and not charging integration fees, data sender participants may have Electronic Health Record (EHR) vendor charges related to the integration. Contexture will begin charging participants HIE service fees in July of 2025. Contexture's new fee structure is currently being developed and will be communicated to TI participants in July of 2024, one year before they go into effect. Visit the [Contexture website](#) to learn more about these upcoming changes.

Contexture is available to provide TI participants with technical assistance on data use and exchange. This includes strategies for making effective use of incoming data, such as using health information technology and securely sharing clinical data in order to improve care coordination, identifying and managing patient populations, and developing high risk patient registries. Contact your Contexture account manager or GetConnected@contexture.org for assistance.

CONTACT US

Email targetedinvestments@azahcccs.gov if you have any questions or concerns.

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