May 1, 2024

AHCCCS | Targeted Investments Project News
Arizona Health Care Cost Containment System

TI 2.0 MILESTONES UPDATES

The AHCCCS Targeted Investments (TI 2.0) Program website has an updated version of the TI 2.0 milestones in the Announcement Section. The current version has a footnote with the effective date of May 1, 2024.

The latest version of the milestones documents include payment percentage allocation for each annual milestone of each Core Component (initiative) per area of concentration (AOC). AHCCCS took great care to involve stakeholders in the process of allocating percentages to ensure milestones and incentives are feasible, meaningful, and impactful.

The values signify the percentage of payment that will be allocated to the milestone per AOC each year. Organizations must satisfy all of the milestones for each AOC in a program year to receive the full payment. Payment is not "all or nothing," as participants will earn the percentage of incentive affiliated with the milestones passed that year.

Although strongly encouraged, participants are not required to meet all milestones each year. Participants that do not meet at least one milestone in Year 2 or Year 3 will be removed from the program. Each milestone is associated with a percentage of payment, and failing to meet a milestone will forfeit that portion of that year's payment.

Year 2 & Year 3 TI 2.0 Milestones by Area of Concentration (Version Date: 5/1/2024):
- **Adult Primary Care**
- **Pediatric Primary Care**
- **Adult Behavioral Health**
- **Pediatric Behavioral Health**
- **Justice**

TI 2.0 MILESTONES DOCUMENT VALIDATION GUIDES

Participants will submit "attestation" and upload documents to satisfy the Year 2 milestones once the portal is available this Fall. Separate from the Milestone documents defining the high-level requirements each year, AHCCCS has published "Document Validation" guides for each AOC that specify what is required to meet each milestone in Year 2. Please note both sets of documents are susceptible to change as policy changes, processes are implemented, and challenges are realized. Save the documents as a favorite in your web browser to ensure you can access the most current copy.

Few milestones only require that the participant "attest" to completing the activity by a specific date. Participants will select "yes" or "no" in the portal and will not be required to submit additional documentation or rates (i.e. numerator, denominator) in the Year 2 portal. Participants are required to retain documentation that supports this attestation for 7 years after the program ends.

Most milestones require documents, such as processes and protocols, to be submitted with attestation. The Document Validation guides identify the review criteria that must be included in the document to satisfy the milestone. These criteria provide a framework to thoughtfully develop (or refine) processes to optimize efficiency, efficacy, and accountability for completing those tasks based on national best practices and expert recommendations. Use these documents as a checklist before submitting attestation this Fall to confirm all requirements are met.

Random sample audits require a numerator and denominator to be submitted at time of attestation. No random sample audits are required in Y2.

Year 2 & Year 3 Milestones Document Validation Guides by Area of Concentration (Version Date: 5/1/2024):

- **Adult Primary Care**
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- **Justice**

UPCOMING VIRTUAL MEETINGS

AHCCCS and ASU TIPQIC will host optional virtual Office Hour meetings to provide assistance.

- Office Hours are general, unstructured meetings hosted by the AHCCCS and ASU TIPQIC teams to address concerns, questions and comments. Discussions are recorded for internal use only to ensure succinct information can be added to milestone guidance and the AHCCCS TI website. Complete the linked Google Form to request registration.

- Quality Improvement Collaborative (QIC) sessions are structured and facilitated by the ASU TIPQIC team. Organizations must have a representative in attendance to satisfy the attendance portion of the QIC Milestone. These sessions will be recorded and published to the ASU TIPQIC website. For more information, contact the ASU TIPQIC team at **TIPQIC@asu.edu**.

Please register in advance and make sure you add the event to your calendar.

Meeting Type: Topic	Date/Time (Arizona Time)	Registration Link
ASU TIPQIC QIC Session 1	Thursday, May 9, 2024 11:30 a.m. - 1:00 p.m.	**Register Here**
Office Hours **Topic: TI 2.0 Health Equity Collaboration Analysis**	Monday, May 06, 2024 11:00 a.m. - 12:00 p.m.	**Register Here**
Office Hours	Monday, May 13, 2024 11:00 a.m. - 12:00 p.m.	**Register Here**
Office Hours	Monday, June 10, 2024 11:00 a.m. - 12:00 p.m.	**Register Here**
Office Hours	Monday, June 17, 2024 11:00 a.m. - 12:00 p.m.	**Register Here**
Office Hours	Monday, July 8, 2024 11:00 a.m. - 12:00 p.m.	**Register Here**
Office Hours	Monday, July 22, 2024 11:00 a.m. - 12:00 p.m.	**Register Here**
ASU TIPQIC QIC Session 2	Thursday, August 8, 2024 11:30 a.m. - 1:00 p.m.	**Register Here**

NOTE: Office Hour dates are subject to change. If changes occur, registrants will be notified by email.

NCQA HE ACCREDITATION & TI MILESTONE SUPPORT

AHCCCS, ASU TIPQIC, and NCQA will be hosting two virtual meetings each month to facilitate collaboration and provide guidance for TI 2.0 Participants pursuing NCQA Health Equity (HE) Accreditation. The AHCCCS TI team will facilitate a high-level discussion as it relates to NCQA HE Accreditation relationship to TI Milestones, cross-sector collaboration, and systemic challenges. NCQA will facilitate a technical assistance meeting intended to address HE Accreditation questions (e.g., clarify documentation needed to satisfy a required element).

Cameron (Cam) Adams, TI Program Administrator, will email details to these participants, MCO points of contact, and engaged ACOs/CINs in the next couple weeks. Others committed to participating in this collaborative to identify cross-sector efficiencies that promote health equity may request registration by emailing Cam. Attendance is optional but highly encouraged.

ASU TIPQIC ONLINE PROJECTS

The ASU TIPQIC team has developed an online platform, Canvas, for TI 2.0 Participants to access learning modules, receive guidance on QI techniques and project requirements, and upload completed projects related to the Quality Improvement Collaborative (QIC) milestone.

At least one account is needed to complete requirements, however, more than one individual in an organization can have access to Canvas. TI organizations will need to create a free account with Canvas by following instructions included on the **TIPQIC website**. Reach out to TIPQIC at **TIPQIC@asu.edu** for questions.

TI 2.0 SERVICE PROVIDER IDENTIFICATION

TI participating organizations need to identify the appropriate billing Provider IDs and service Provider IDs that will drive their organization's claims-based performance measures. TI organizations should have received emails that identified the Provider IDs that were referenced on Medicaid claims in the past couple years. Please follow the directions and return the file by the as soon as possible. Contact the AHCCCS TI team for questions at **targetedinvestments@azahcccs.gov**.

TI 2.0 YEAR 1 PAYMENT

Eligible TI 2.0 participants can expect Year 1 payment in Fall 2024. Participants can help expedite this process by ensuring the AHCCCS Provider Enrollment Portal (**APEP**), ADHS licensure (when applicable) and the **NPPES Registry** have matching information for participating clinics. Discrepancies must be resolved prior to payment calculation.

TI 1.0 YEAR 6 PAYMENT

TI 1.0 participants' Authorized Users should have received Year 6 payment details by email on April 30, 2024. Participants can expect to receive Year 6 payments from each health plan before July 1, 2024.

CONTEXTURE ASSISTANCE

As part of Targeted Investments (TI 2.0) Program, participants will share data bidirectionally with the Contexture Health Information Exchange (HIE). Contexture is currently upgrading to a unified technology platform that will be live in 2025. While Contexture is covering the integration costs and not charging integration fees, data sender participants may have Electronic Health Record (EHR) vendor charges related to the integration. Contexture will begin charging participants HIE service fees in July of 2025. Contexture's new fee structure is currently being developed and will be communicated to TI participants in July of 2024, one year before they go into effect. Visit the **Contexture website** to learn more about these upcoming changes.

Contexture is available to provide TI participants with technical assistance on data use

and exchange. This includes strategies for making effective use of incoming data, such as using health information technology and securely sharing clinical data in order to improve care coordination, identifying and managing patient populations, and developing high risk patient registries. Contact your Contexture account manager or **GetConnected@contexture.org** for assistance.

CONTACT US

Email **targetedinvestments@azahcccs.gov** if you have any questions or concerns.

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