

October 30, 2017

Eddy Broadway, CEO
Mercy Maricopa Integrated Care
4350 East Cotton Center Blvd., Building D
Phoenix, AZ 85040

RE: Notice to Cure Release Arnold v. Sarn Fidelity Reporting

Dear Mr. Broadway:

The Arizona Health Care Cost Containment System (AHCCCS) Division of Health Care Management (DHCM) is writing to Mercy Maricopa Integrated Care (MMIC) to formally close the Revised Notice to Cure (NTC) issued December 20, 2016. The NTC was imposed as a result of non-compliance with meeting the requirements for providing community services under the Litigation (“Stipulation”) entered into by the parties in *Arnold v. Sarn* and the Contract YH17-0001-03. AHCCCS had continued concerns in the following areas:

- Capacity for Assertive Community Treatment (ACT) Teams
- Face-to-Face contacts; and
- Discrepancies between reported claims data and actual claims filed for processing.

In response to this NTC, MMIC has provided monthly reporting for resolution of issues, fulfilled the NTC requirements, and has demonstrated sustained compliance with the stipulated and contractual requirements. AHCCCS appreciates MMIC’s work on this matter and the considerable efforts ensuring services provided are to fidelity. As a result, MMIC is released from this NTC and the related reporting requirements.

AHCCCS expects MMIC will continue to demonstrate sustained and increased improvement in the areas of assertive community treatment, face to face contacts and ensuring that all resultant claims are filed in accordance with claims submission requirements. AHCCCS will continue to closely monitor these areas for ongoing compliance. Any further non-compliance in these areas may result in additional compliance actions.

Should you have any questions or concerns, please contact Kristen Challacombe at 602-417-4884 or email Kristen.Challacombe@azahcccs.gov.

Sincerely,


Meggan Harley, CPPO, MSW
Chief Procurement Officer

cc: Virginia Rountree, AHCCCS
Dana Hearn, AHCCCS
Kelli Donley, AHCCCS

Kristen Challacombe, AHCCCS
Christina Quast, AHCCCS
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