



# AHCCCS Fee-For-Service Covered Behavioral Health Services Guide Overview Part 1

Revision date: October 30th, 2024

# Introduction

## AHCCCS Covered Behavioral Health Services Guide

### [Covered Behavioral Health Services Guide \(CBHSG\)](#)

The CBHSG is a resource for BH providers for basic billing and coding information. The purpose of this document is to compile billing and compliance information and clarify rules for service delivery, billing, and encounters.



### COVERED BEHAVIORAL HEALTH SERVICES GUIDE (CBHSG)

EFFECTIVE DATE: OCTOBER 1, 2024

Updated 10/04/2024

1 of 76

The footnotes in the CBHSG indicate areas of revision in this most recent version of the Guide.

# Covered Services Guide Questions

[CodingPolicyQuestions@azahcccs.gov](mailto:CodingPolicyQuestions@azahcccs.gov)

***This email should be used for questions directly related to the Covered Behavioral Service Guide.***

# B2 Matrix

**d Associated Provider Types, Category of Service, Place of Service and Modifiers (B2)**

This is a guide and not used to approve or deny services. Documentation must support all services submitted!

Provider Type	Provider Type Description	AHCCCS Coverage Code	Category of Service Aggregated	Place of Service Aggregated	Modifier Aggregated
THERAPY	08	MD-PHYSICIAN	01	01	06, 08, 19, 21, 22, 23, 24 OZ, GI, HW, 73, GY, GC, OS, H9, P3, G9, X5, CR, QK, P5, S3, 22, GR, XU, QI, GZ, GA, 77, 99, AA, P2, S2, P4, 23, KX, OS, ET, O6, PO, QY, 76, XE, 59, OX, P6, XP, S1, AD, P1
THERAPY	18	PHYSICIANS ASSISTANT	01	01	06, 08, 19, 21, 22, 23, 24 OZ, GI, HW, 73, GY, GC, OS, H9, P3, G9, X5, CR, QK, P5, S3, 22, GR, XU, QI, GZ, GA, 77, 99, AA, P2, S2, P4, 23, KX, OS, ET, O6, PO, QY, 76, XE, 59, OX, P6, XP, S1, AD, P1
THERAPY	31	DO-PHYSICIAN OSTEOPATH	01	01	06, 08, 19, 21, 22, 23, 24 OZ, GI, HW, 73, GY, GC, OS, H9, P3, G9, X5, CR, QK, P5, S3, 22, GR, XU, QI, GZ, GA, 77, 99, AA, P2, S2, P4, 23, KX, OS, ET, O6, PO, QY, 76, XE, 59, OX, P6, XP, S1, AD, P1
BY VENIPUNCTURE	02	HOSPITAL	01	12	20, 21, 22, 23, 24, 25, 11, 12, 13, 14, 15, 17, 19, 31, 32, 33, *22, 23, 32, 47, 51, 52, 53, 58, 59, 73, 74, 76, 77, 78, 79, 91, 99, CC, CR, ET, F1, F2, F3, F4, F5, F6, F7, F8, F9, FA, FP, GA, GC, GI, GR, GY, GZ, H9, KK, PA, PB, PC, PO, Q1, Q5, O6, QI, U7, U8, UB, V1, X1, X2, X3, X4, X5, XE, XP, XS, XU
BY VENIPUNCTURE	04	LABORATORY	01	12	20, 21, 22, 23, 24, 25, 11, 12, 13, 14, 15, 17, 19, 31, 32, 33, *22, 23, 32, 47, 51, 52, 53, 58, 59, 73, 74, 76, 77, 78, 79, 91, 99, CC, CR, ET, F1, F2, F3, F4, F5, F6, F7, F8, F9, FA, FP, GA, GC, GI, GR, GY, GZ, H9, KK, PA, PB, PC, PO, Q1, Q5, O6, QI, U7, U8, UB, V1, X1, X2, X3, X4, X5, XE, XP, XS, XU
BY VENIPUNCTURE	05	CLINIC	01	12	20, 21, 22, 23, 24, 25, 11, 12, 13, 14, 15, 17, 19, 31, 32, 33, *22, 23, 32, 47, 51, 52, 53, 58, 59, 73, 74, 76, 77, 78, 79, 91, 99, CC, CR, ET, F1, F2, F3, F4, F5, F6, F7, F8, F9, FA, FP, GA, GC, GI, GR, GY, GZ, H9, KK, PA, PB, PC, PO, Q1, Q5, O6, QI, U7, U8, UB, V1, X1, X2, X3, X4, X5, XE, XP, XS, XU
BY VENIPUNCTURE	08	MD-PHYSICIAN	01	12	20, 21, 22, 23, 24, 25, 11, 12, 13, 14, 15, 17, 19, 31, 32, 33, *22, 23, 32, 47, 51, 52, 53, 58, 59, 73, 74, 76, 77, 78, 79, 91, 99, CC, CR, ET, F1, F2, F3, F4, F5, F6, F7, F8, F9, FA, FP, GA, GC, GI, GR, GY, GZ, H9, KK, PA, PB, PC, PO, Q1, Q5, O6, QI, U7, U8, UB, V1, X1, X2, X3, X4, X5, XE, XP, XS, XU

- Excel file showing the appropriate combinations of provider types, service codes, place of service, and modifiers.
- <https://azahcccs.gov/PlansProviders/Downloads/MedicalCodingResources/B2Matrix2024.xlsx>

# Reminders

- There will be frequent updates. Always refer to the most recent version online.
- These are pending directives until the finalized manual is released 10/1/24.
- This training will not address pre payment review or denial codes. Please direct questions pertaining to these issues to [DFSMclaimsassistance@azahcccs.gov](mailto:DFSMclaimsassistance@azahcccs.gov).
- This training is specific to Division of Fee for Service programs such as AIHP. The MCOs will release their own trainings.



# Provision of Services

# Provision of Services

*This section focuses on the different behavioral health provider practitioners to include but not limited to:*

- Behavioral Health Professional,
- Behavioral Health Technician, and
- Behavioral Health ParaProfessional,
- Qualification, Certifications, Clinical oversight and supervision,
- Peer and Recovery Support Specialist, and
- Credentialed Family Support Partner.

# Provider

Provider Enrollment Screening Glossary								
This guide is used to review each available AHCCCS provider type and its applicable enrollment requirements.								
Provider Type Code	Provider Type Name	Enrollment Type	National Provider Identifier (NPI) Received? (Yes/No)	Enrollment Fee Received? (Yes/No)	Site Visit Required? (Yes/No)	Risk Category	Regulatory Agency and Certifications	Flagged/Not-Flagged based on Behavioral Health Check Required?
A5	Behavioral Health Therapeutic Home	INDIVIDUAL	Yes	No	No	Limited	Child Services: Arizona Department of Child Safety (DCS) <a href="https://dcs.az.gov">https://dcs.az.gov</a> Adult Services: Arizona Department of Health Services (ADHS) <a href="http://www.azdhs.gov">www.azdhs.gov</a> Behavioral Health Provider Certification and Transmittal (BH C&T)	No
A6	Rural Substance Abuse Transitional Agency	FAO	Yes	Yes	No	Limited	Adult Services: Arizona Department of Health Services (ADHS) <a href="http://www.azdhs.gov">www.azdhs.gov</a> Behavioral Health Provider Certification and Transmittal (BH C&T)	No
A8	Individual Home Respite (IHR)	FAO	Yes	Yes	No	Limited	Adult Services: Arizona Department of Health Services (ADHS) <a href="http://www.azdhs.gov">www.azdhs.gov</a> Behavioral Health Provider Certification and Transmittal (BH C&T)	No
B1	Residential Treatment Center - Secure (17+ Beds) (IMD)	FAO	Yes	Yes	No	Limited	Adult Services: Arizona Department of Health Services (ADHS) <a href="http://www.azdhs.gov">www.azdhs.gov</a> Behavioral Health Provider Certification and Transmittal (BH C&T)	No
B2	Residential Treatment Center Non-Secure (1-16 Beds)	FAO	Yes	Yes	No	Limited	Adult Services: Arizona Department of Health Services (ADHS) <a href="http://www.azdhs.gov">www.azdhs.gov</a> Behavioral Health Provider Certification and Transmittal (BH C&T)	No
B3	Residential Treatment Center Non-Secure (17+ Beds) (IMD)	FAO	Yes	Yes	No	Limited	Adult Services: Arizona Department of Health Services (ADHS) <a href="http://www.azdhs.gov">www.azdhs.gov</a> Behavioral Health Provider Certification and Transmittal (BH C&T)	No
B5	Subacute Facility (1-16 Beds)	FAO	Yes	Yes	No	Limited	Adult Services: Arizona Department of Health Services (ADHS) <a href="http://www.azdhs.gov">www.azdhs.gov</a> Behavioral Health Provider Certification and Transmittal (BH C&T)	No
B6	Subacute Facility (17+ Beds) (IMD)	FAO	Yes	Yes	No	Limited	Adult Services: Arizona Department of Health Services (ADHS) <a href="http://www.azdhs.gov">www.azdhs.gov</a> Behavioral Health Provider Certification and Transmittal (BH C&T)	No
B7	Crisis Services Provider	FAO	Yes	Yes	No	Limited	Adult Services: Arizona Department of Health Services (ADHS) <a href="http://www.azdhs.gov">www.azdhs.gov</a> Behavioral Health Provider Certification and Transmittal (BH C&T)	No
B8	Behavioral Health Residential Facility	FAO	Yes	Yes	Yes	High	Adult Services: Arizona Department of Health Services (ADHS) <a href="http://www.azdhs.gov">www.azdhs.gov</a> Behavioral Health Provider Certification and Transmittal (BH C&T)	Yes
BC	Board Certified Behavior Analyst	INDIVIDUAL	Yes	No	No	Limited	Arizona Board of Psychologist Examiners <a href="https://psychboard.az.gov">https://psychboard.az.gov</a>	No
C2	Federally Qualified Health Center (FQHC)	FAO	Yes	Yes	No	Limited	Arizona Department of Health Services (ADHS) & Provider of FQHC designation <a href="http://www.azdhs.gov">www.azdhs.gov</a>	No
C4	Specialty For OIsm Hospitals	FAO	Yes	No	No	Limited	Arizona Department of Health Services (ADHS) <a href="http://www.azdhs.gov">www.azdhs.gov</a>	No
C5	180 Federally Qualified Health Center (FQHC)	FAO	Yes	Yes	No	Limited	Refer to Arizona Health Care Cost Containment System - Provider Enrollment	No
CH	Community Health Worker Organizations	ATYPICAL-FAO	No	Yes	Yes	High	Arizona Department of Health Services (for Community Health workers employed by the organization)	Yes

- A person or entity registered with AHCCCS to provide covered services directly to members.
- Registration with AHCCCS is required.
- Provider enrollment screening glossary: <https://www.azahcccs.gov/PlansProviders/Downloads/apep/PEP-903.xlsx>
- A BH facility shall be licensed through ADHS or for IHS/638 providers and tribal health programs operated under P.L. 93-638, in accordance with the scope of services within their P.L. 93-638 contract or compact, and shall designate one or more BHPs to direct & oversee all behavioral health treatment services.



# Billing For Services

# Billing for Services

*This section outlines general billing and coding guidance for Behavioral Health Services.*

- Services Covered by AHCCCS
- Modifiers
- Telehealth Services
- Place of Service (POS) Codes
- Diagnosis Codes
- Group Payment ID
- Training Resources
- Core Billing Limitations
- Services Not Covered by Medicaid

# Medical Coding Resources

Providers can contact the AHCCCS Medical Coding Unit for questions related to specific coding and/or AHCCCS policy.

- Email: [CodingPolicyQuestions@AZAHCCCS.gov](mailto:CodingPolicyQuestions@AZAHCCCS.gov)
- Request for coding updates can be submitted via an [RTRU form](#) and there are instructions on how to fill this out. It must be sent to the coding unit in WORD format, or it will be returned.
- Refer to the AHCCCS [Medical Coding Resources](#) page for instructions on how to complete the RTRU form.

***\*REMINDER\* AHCCCS Medical Coding Unit does NOT advise providers/entities on how to code, nor do they review documentation or investigate denials.***

# Billing for Services

- In addition to the general principles related to the provision of services, there are also general guidelines, which must be followed in billing for covered behavioral health services to ensure that services will be reimbursed, and/or the encounters accepted.
- AHCCCS Provider, Profile and Reference tables should be used by all providers to determine the correct values on submitted claims/encounters.

# Modifiers

- Use national coding standards including the use of applicable modifier(s).
- [Refer to the AHCCCS Medical Coding Resources webpage for up to date information about valid modifiers, place of service codes, category of service and appropriate provider types.](#)
- Use modifiers when documentation supports their usage.
- Some services require use of modifiers to align with correct coding guidelines & policy.
- For a listing of which modifiers apply to which behavioral health codes, visit the AHCCCS Behavioral Health Services Matrix.

## Medical Coding Resources

*Medical Coding Resources are intended for use by AHCCCS MCO's and Providers.*

The AHCCCS Medical Coding Unit is responsible for the update and maintenance of all medical coding related to AHCCCS claims and encounters processing. This includes place of service, modifiers, new procedure codes, new diagnoses, and coding rules. This unit is also responsible for reviewing and responding to any medical coding related guidelines or questions. This includes questions related to daily limits, procedure coverage, etc.

COVID-19 Medical Coding and Billing Information Updated 05/08/2023	▼
News and Updates Updated 11/7/2023	▼
Reference Table Review and Update Requests	▼
Behavioral Health Services Matrix and Guide	▼
Reference Extracts Updated 01/24/2024	▼
Coding Related Exhibits and Policy Reference Updated 05/13/2024	▼
Dental Coding Updated 09/30/2021	▼
FAQ'S	▼

[Subscribe for Email Notifications for Medical Coding Resources Updates](#)

## Contact Information

Email: [CodingPolicyQuestions@azahcccs.gov](mailto:CodingPolicyQuestions@azahcccs.gov)

# Place of Service

- Accurate Place of Service (POS) codes must be submitted on claims and encounters to specify where service was rendered.
- The Centers for Medicare and Medicaid Services (CMS) place of service table:  
<https://www.cms.gov/medicare/coding-billing/place-of-service-codes/code-sets>

The screenshot shows the CMS website interface for the 'Place of Service Code Set'. The page title is 'Place of Service Code Set' and it is categorized under 'Place of Service Codes for Professional Claims'. The database is noted as 'updated May 2, 2024'. A note states: 'NOTE: Please direct questions related to billing place of service codes to your Medicare Administrative Contractor (MAC) for assistance.' Below the text is a table with three columns: 'Place of Service Code(s)', 'Place of Service Name', and 'Place of Service Description'.

Place of Service Code(s)	Place of Service Name	Place of Service Description
01	Pharmacy	A facility or location where drugs and other medically related items and services are sold, dispensed, or otherwise provided directly to patients. (Effective October 1, 2003) (Revised, effective October 1, 2005)
02	Telehealth Provided Other than in Patient's Home	The location where health services and health related services are provided or received, through telecommunication technology. Patient is not located in their home when receiving health services or health related services through telecommunication technology. (Effective January 1, 2017) (Description change effective January 1, 2022, and applicable for Medicare April 1, 2022.)
03	School	A facility whose primary purpose is education. (Effective January 1, 2003)
04	Homeless Shelter	A facility or location whose primary purpose is to provide temporary housing to homeless individuals (e.g., emergency shelters, individual or family shelters). (Effective January 1, 2003)
05	Indian Health Service Free-standing Facility	A facility or location, owned and operated by the Indian Health Service, which provides diagnostic, therapeutic (surgical and non-surgical), and rehabilitation services to American Indians and Alaska Natives who do not

# Group Payment ID (Provider Type 01)

An organization may act as the financial representative for any AHCCCS registered provider or group of AHCCCS registered providers who have authorized the arrangement. Such an organization must register with AHCCCS as a group payment provider. Under their group payment ID number, the organization may not provide services or bill as the service provider.

A PT 01 cannot be used as a servicing provider.

# Telehealth Services

AHCCCS recognizes telehealth services as an effective mechanism for the delivery of certain covered behavioral health services. See [AHCCCS Policy 320-I, Use of Telemedicine](#).

Telehealth services should be clearly identified using the appropriate Place of Service (POS).

Telehealth services provided by Assertive Community Treatment (ACT) Teams shall be [provided in accordance with best practice as outlined in the Substance Abuse and Mental Health Services Administration \(SAMHSA\) Evidence-Based Practices \(EBP\) Toolkit, this includes the expectation of in-person support services](#). Services rendered by the medication prescriber for members on an ACT team may be provided via simultaneous real-time audio and video telecommunications if in-person services are not available.



# Diagnosis Codes

While a diagnosis is not needed to receive treatment, a diagnostic code is needed for service code billing. ICD-10 codes are the industry standard and are required for all Medicaid/Medicare billing purposes.

The ICD-10-CM diagnosis codes must be used when submitting claims and encounters (see the *International Classification of Diseases – 10<sup>th</sup> Revision – Clinical Modification Manual*). While each claim or encounter must include at least one valid ICD-10 diagnosis code describing the person's condition, all ICD-10 codes are to be submitted based on documentation and must be reported to its highest specificity.

# Diagnosis Codes

Although ICD-10 and DSM diagnosis codes are substantially alike, DSM codes must not be used for billing a claim. DSM diagnostic criteria and symptom severity measures may be used by a qualifying provider in order to justify a diagnosis.

Documentation in the comprehensive assessment must include justification for establishing the diagnosis including but not limited to patient report of presenting problem(s), parent/guardian direct observations of presenting problem(s), and diagnostic impression from the clinician including measures of current severity on the claim. Subsequent determination that the medical record is lacking a justification will result in a retroactive denial of the claim.

# Core Billing Limitations

# Core Billing Requirements: Medical Necessity

- BH services must be medically necessary.
- Individualized, specific, and consistent with symptoms or confirmed diagnosis of the illness or injury under treatment, and not in excess of the member's needs;
- Documented in the service plan;
- Safely furnished;
- No equally effective and more conservative or less costly treatment is available statewide; and
- Furnished in a manner not primarily intended for the convenience of the member, the member's caretaker, or the provider.
- Care coordination and case management by an outpatient provider(s) are allowable activities to support intake/discharge to an inpatient or BHRF facility.

# Core Billing Limitations: Coding

CPT and HCPCS codes must meet all coding, documentation and scope of practice as well as all policy guidelines.

**\*\*H0004 must be paired with the HQ modifier when services are provided to two or more members at one time.\*\***

Billing guidance is published in the [AHCCCS Same Day Disallow Table](#)

# 8 Minute Rule

For any single timed CPT or HCPCS code in the same day measured in 15 minute units, providers bill a single 15-minute unit for treatment greater than or equal to 8 minutes through and including 22 minutes.

Time intervals for 1 through 8 units are as follows: Units Number of Minutes

- 1 unit: = 8 minutes through 22 minutes
- 2 units: = 23 minutes through 37 minutes
- 3 units: = 38 minutes through 52 minutes
- 4 units: = 53 minutes through 67 minutes
- 5 units: = 68 minutes through 82 minutes
- 6 units: = 83 minutes through 97 minutes
- 7 units: = 98 minutes through 112 minutes
- 8 units: = 113 minutes through 127 minutes

The pattern remains the same for treatment times in excess of 2 hours.

# 8 Minute Rule

- It is not appropriate to count all minutes of treatment in a day toward the units for one code if other services were performed for more than 15 minutes.
- If any 15 minute timed service that is performed for 7 minutes or less than 7 minutes on the same day as another 15 minute timed service that was also performed for 7 minutes or less and the total time of the two is 8 minutes or greater than 8 minutes, then bill one unit for the service performed for the most minutes. This is correct because the total time is greater than the minimum time for one unit. The same logic is applied when three or more different services are provided for 7 minutes or less than 7 minutes.

# 8 Minute Rule (cont.)

- The expectation (based on the work values for these codes) is that a provider's direct patient contact time for each unit will average 15 minutes in length. If a provider has a consistent practice of billing less than 15 minutes for a unit, these situations should be highlighted for review. If more than one 15 minute timed CPT code is billed during a single calendar day, then the total number of timed units that can be billed is constrained by the total treatment minutes for that day.
- **There are codes that are specific to time and providers must follow the guidelines as outlined in the American Medical Association CPT coding book.**



# Servicing (rendering) vs. Billing vs. Participating Provider

**Box 24J:** NPI of the servicing/rendering provider.

- If the individual who delivered the service has a license, then use their NPI (service)
- If the individual who rendered the service is not licensed, then use the NPI of the licensed facility (PT 77, IC, or 05) and put the name of the individual in box 19 as the participating provider with the appropriate qualifier code.

**Box 33A:** NPI of the billing provider. This is where the payment will be sent.

I CHARGES	O DAYS OR UNTS	H UNIT TYPE Rte	L ID QUAL	J RENDERING PROVIDER ID #
			NPI	
			NPI	
			NPI	
			NPI	
			NPI	
			NPI	
			NPI	
			NPI	
			NPI	
			NPI	
28. TOTAL CHARGE		<input type="checkbox"/>	29. AMOUNT PAID	30. Paid for NACC Use
33. BILLING PROVIDER INFO & PIN# ( )				
NPI				

PHYSICIAN OR SUPPLIER

BOX 24J

NPI Field

33A Group Biller NPI

# Servicing (rendering) vs. Billing vs. Participating Provider

**Box 19:** Participating provider is the name of the individual who delivered the service in the following formats:

AHCCCS registrable provider  
type: XNPISmith, Tom

AHCCCS Non-registrable provider  
type: 9999999999Smith, Tom

The image shows a portion of a claim form. A green callout box with a white border points to a specific field. The text inside the callout box reads: "Enter the Participating Provider Information in the Additional Claim Information Field 19". The form itself has a red border and contains several fields. At the top right, there are three small boxes labeled "MM", "DD", and "YY". Below these, there is a large white box with a red border. At the bottom of this box, the text "19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)" is visible in red. The rest of the form is mostly blank with some faint lines and colors.

# Managed Care Organizations

- In order to bill services to a Managed Care Organization (MCO), the provider must be credentialed and contracted with the MCO.
- Providers contracted with an MCO must follow all additional billing requirements established by the MCO.
- The MCOs will provide their own training.

# Core Billing Limitations

- AHCCCS may review clinical documents prior to payment (pre payment review)
- Only one per diem behavioral health service may be billed on a single day for a single member.
- Some services can be billed on the same day as some Per Diem codes but not all. See the AHCCCS same day disallow table to determine what codes can be billed on the same day as Per Diem service.\*\*

Billing guidance is published in the [AHCCCS Same Day Disallow Table](#)

- A provider shall not split services among more than one claim to avoid bundling edits
- Providers are prohibited from voiding and replacing claims with new codes or billing in smaller units to avoid submission of clinical documentation.

# Core Billing Limitations: Groups

- Groups are billed with an HQ modifier
- Some services cannot be delivered in group. Always check the B2 matrix.
- Any service provided in a group is limited to no more than 15 members unless otherwise specified by AHCCCS. This applies to all codes including H0018.
- CPT codes may have different descriptions for group therapy and those guidelines must be followed as related specifically to CPT codes.
- Providers may request group limit exceptions from contractors, TRBHAs, and AHCCCS to support specialty programs and rural community needs.

# Outpatient Treatment Services

# Outpatient Treatment Services

*This section focuses on the individual types of behavioral health services and documentation.*

- Assessment, Evaluation and Screening Services
- Behavioral Health Counseling, Therapy and Psychotherapy
- Behavior Analysis Services
- Partial Hospitalization Programs (PHPs)
- Psychiatric Collaborative Care Model (CoCM)

# Assessment, Evaluation, and Screening

- H0001-Alcohol and/or Drug Assessment - **Limit 12/year (Ages 11 and older)**
- Modifier U9 for an ASAM CONTINUUM® assessment can be paired with H0001, H0031, 90791, and 90792.\*\*\*
- H0002-BH screening to determine eligibility for admission to a treatment program. - **Limit 24/year (Ages 11 and older)**
  - Uses a standardized screening tool or criteria.
  - Includes the triage function of making preliminary recommendations for treatment interventions or determination that no behavioral health need exists and/or assisting in the development of the person's service plan.
  - May also include the preliminary collection of information necessary to complete a supported employment assessment.

**\*The assessment tool must be normed for the age, literacy, and language of the member. The instrument must be available for review upon request**



# H0031 Mental Health Assessment by Non Physician

- Mental health assessment **provided by someone other than a physician**, who is a trained staff member. The assessment identifies factors of mental illness, functional capacity, and gathers additional information resulting in a written summary report. Recommendations, which may be in response to specific questions posed in an assessment request, are made to the person, family, referral source, provider, or courts, as applicable.
- The initial comprehensive assessment, annual comprehensive assessment, and any other required assessment completed by an Associate level BHP or a BHT, must be signed by a qualifying BHP within 72 hours of the assessment being completed.

# Behavioral Health Counseling, Therapy and Psychotherapy

- Codes in this section of the CBHSG have specific guidelines set by the AMA CPT codebook for psychotherapy on the same day as E/M services, time, crisis and add-on codes.
- The type and level of E/M service is selected based medical decision making as outlined in the AMA CPT Professional codebook.
- Review of the **current** AMA CPT Professional codebook is **HIGHLY** recommended.
- It is the responsibility of each provider to ensure they are meeting licensing, documentation, policy, medical necessity and all coding guidelines.

# Behavioral Health Counseling, Therapy and Psychotherapy (continued)

- The psychotherapy service codes 90832-90838 include ongoing assessment and adjustment of psychotherapeutic interventions and may include involvement of informants in the treatment process.
- Codes 90832-90834,90836-90838 describe psychotherapy for the individual patient, although times are for face-to-face with patient and may include informant(s). The patient must be present for all or a majority of the service.
- **Please refer to the AMA CPT guidebook for specific coding requirements.**

# Behavioral Health Counseling, Therapy and Psychotherapy HCPCS (H) codes)

- HCPCS (H codes) in the CBHSG are defined as all other assessment, evaluation and screening services billed by behavioral health technicians or others who cannot bill CPT codes.
- Refer to the B2 matrix for additional details on provider types.
- H0004 - Behavioral health counseling and therapy, per 15 minutes.

# Core Billing Limitations Counseling, Therapy and Psychotherapy

- Clinical rationale for the number and length of counseling sessions must be indicated in the comprehensive assessment and treatment plan.
- Evidence based interventions that require sessions over 60 minutes should be specified in the treatment plan.
- Clinical documentation supporting delivery of the service must be completed within 24 to 48 hours of the service being performed and available for review at any time as requested.
- Counseling and therapy services may not be conducted nor billed by a behavioral health paraprofessional (BHPP).

# Core Billing Limitations Counseling, Therapy and Psychotherapy

- Documentation must include the member's presenting problem/reason for the session as it is listed in the service plan including the diagnosis being treated, the mental status/ appearance of the client and the evidenced-based interventions utilized in the session.
- The member's response to any interventions used as they apply to the service plan goals and objectives must also be included as well as any assessment or screener results as they apply to the service plan goals and objectives.
- H0004 must be paired with the HQ modifier when services are provided to two or more members at one time.

# H0035: Partial Hospitalization Programs

- Structured non-residential treatment programs.
- Alternative to inpatient psychiatric care.
- A minimum of 20 hours of services per week; must be delivered in person.
- Includes psychiatric services, individual, group, and family therapy, peer support services, and educational groups.
- Shall be provided by an appropriately licensed provider and as specified with applicable service requirements set forth in A.A.C. Title 9, Chapter 10, Article 10.
- RN/LPN services are included in the per diem rate.
  - Partial Hospitalization services may only be provided by the following Provider
  - Types: B5, B6, 02, and 71. Claims submitted by PT 77 and IC's will be denied.

# Intensive Outpatient Programs (IOP)



# Intensive Outpatient Programs (IOP)

*This section discusses the various IOP services related to Psychiatric and Alcohol and Drug use disorders. IOP programs generally require members to attend treatment at least 9 hours per week, which is often delivered in 3, 3-hour sessions.*

- Intensive Outpatient Psychiatric Services - S9480
- Intensive Outpatient Alcohol and/or Drug Services - H0015

# Intensive Outpatient (IOP) Psychiatric and Alcohol and/or Drug Services

IOP is defined as:

- Direct services for people with substance use disorders or co-occurring mental and substance use disorders who do not require medical detoxification or 24-hour supervision.
- IOPs are alternatives to inpatient and residential treatment.

# S9480 Intensive OP Psychiatric Services, Per Diem

S9480 can only be reported **ONCE-a-day** based on documentation and medical necessity.

- Inclusive of psychiatric services, individual, group, and family therapy, peer support services, and educational groups.
- No less than 3 hours per day for two or more days per week.
- Includes but is not limited to the following;
  - 1 session with the members' treating psychiatric provider (Behavioral Health Medical Practitioner-BHMP) per week, and
  - A minimum of one individual session per month with the BHP, and/or more frequently as clinically indicated, must be incorporated.
  - 2 group counseling sessions, no less than 50 minutes in duration, per week.

## S9480 Intensive OP Psychiatric Services, Per Diem (cont.)

- A psychiatrist or psychiatric nurse practitioner shall be available during the program operation at a minimum by telephone; on-site availability is recommended.
- Group sessions include no more than 12 members and will be facilitated by a BHP, or a BHT with clinical oversight by a BHP as clinically appropriate.
- Intensive outpatient psychiatric services focused on the treatment of substance use and co-occurring disorders shall align with the American Society of Addiction Medicine (ASAM) treatment level 2.1 standards and requirements.

# Billing Limitations: S9480

1. BH assessment, psychiatry, case management, peer support, and counseling are included in the rate and cannot be billed separately during the same time period as S9480.
2. Behavioral health HCPCS codes and professional CPT services cannot be billed separately during the same time period on the same day as S9480 to prevent overlapping.
3. Other residential, behavioral health day treatment programs, Intensive Outpatient Program (IOP), Partial Hospitalizations Program (PHP) or inpatient per diem codes may not be billed on the same day as S9480.

# Billing Limitations: S9480 (Cont.)

1. A BHP recommending intensive psychiatric services must evaluate and determine at least once monthly, or more as clinically warranted, that the member still needs a minimum of 6-9 hours of services a week to justify IOP level of care.
2. If a patient does not show for two or more days the provider shall not bill S9480 for any of the days attended. The provider shall bill appropriate codes for each individual service provided on the days attended. This billing guidance would be the same if the patient attended IOP programming for 1 of the 3 days or 1 of the 2 days.

# H0015 - Alcohol and Other Drugs Intensive Outpatient Treatment

Operates **at least 3 hours/day and at least 3 days/week**

- Based on an individualized treatment plan, including assessment, counseling; crisis intervention, and activity therapies or education.
- Services may include individual and group counseling, medication management, family therapy, educational groups, occupational and recreational therapy, and peer support.
- Services are provided in amounts, frequencies, and intensities appropriate to the objectives of the treatment plan.
- Treatment shall consist of a minimum of 9 hours of services a week for adults
- Minimum 6 hours per week for adolescents
- SUD and co-occurring treatment in alignment w/ ASAM Criteria level 2.1. standards and requirements

\*This procedure code can only billed once per day based on documentation and medical necessity .

# H0015 Billing Limitations

1. H0015 is an all-inclusive behavioral health code. Behavioral health HCPCS codes are included in the rate and cannot be billed separately during the same time period as H0015 (i.e., H0031, H0004, H0038, H2014, H2016, etc.).
2. Duration of treatment is determined by medical necessity and documented in assessment and service plan.
3. A BHP recommending intensive outpatient alcohol and/or drug services must reassess the members' need for a minimum of 9 hours of services per week at least once every 12 weeks during the assessment and treatment planning process.



# LINKS TO RESOURCES

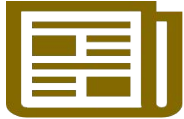
- AHCCCS Behavioral Health Services Guide FAQ
  - [CBHSG FAQ](#)
- The AHCCCS Behavioral Health Services Matrix (B2 Matrix) is updated and published monthly, with the current month's information. Refer to the 'as of' date in the header of the Matrix document below:
  - [B2 Matrix](#) (*posted 10/02/2024*)
- The AHCCCS Covered Behavioral Health Services Guide (CBHSG) is updated and published as needed. Refer to the CBHSG below:
  - [AHCCCS Covered Behavioral Health Services Guide](#) (**posted 10/04/2024**)

# Stay Informed

## AHCCCS Newsletters and Resources



Providers can [Sign Up Here](#) to receive email news alerts, which provides information directly *to your email inbox* regarding upcoming provider trainings, claims and billing updates and requirements, changes to the program, system changes, forums and other business news.



Providers can also access [DFSM Monthly Provider Claims Clues Newsletter](#), which is a publication of the claims department. This is a monthly newsletter that provides FFS updates regarding billing, coding, system and programmatic changes.



Providers can view the [Medical Coding Resources](#) webpage which publishes news and updates related to AHCCCS claims and encounters processing, place of service, modifiers, new procedure codes, new diagnoses, and coding rules and more.

Thank You.