To: All AHCCCS Health Plans

Subject: Notice for 824 version change in Test Region

Date: 6/22/12

In a notice dated 5/9/12, we informed you of several issues with the 824. It was identified that the 824 that is currently returned in Production in response to v5010 submitted files is misleading. We acknowledge that the GS08 and ST03 reflect a value of '005010' while the contents of the 824 reflect that of a v4010. We are in the process of correcting the values for these data elements so that it reflects a value of '004010'.

Meanwhile, the updated 824 version that was available to our Test region in March followed the 824 5010 TR3 in which there were significant changes from the 4010 version. This 824 version in Test was not very helpful as it took away a lot of the features that assisted submitters in identifying errors.

In response to these issues, effective 6/25/12, AHCCCS will be modifying the version that is made available in our Test region so that both our Production and Test regions are in sync. The change would be that submitters will now begin to receive an 824 with a GS08 and ST03 value of '005010' until we can correct the value to reflect '004010' as explained above. The contents of the 824 file effective this date will be that of a v4010 824 file where error descriptions will be restored to the TED02 and NTE01 elements. In addition, for 837 submitters, the CLM01 value will be restored to the RED01 data element as was done under the Production 4010 process.

Our current plan is to not implement the 824 v5010 for the foreseeable future until further refinements are incorporated to the AHCCCS 277CA Claim Acknowledgement file.

We apologize for the confusion this has caused and understand the implications of these versioning issues. Should you have any questions, please send an email to: 5010Testing@azahcccs.gov

As a reminder, please continue to use Community Manager to validate your files for X12 compliance and correct any issues prior to submission to AHCCCS. If you have any questions regarding Community Manager, please use the 'Contact AHCCCS' feature within the application.

Thank you
Division of Health Care Management