To: All AHCCCS Health Plans and Trading Partners

Subject: Difference in 824 005010X186 version in Test and Production

Date: 5/9/12

With the ongoing 5010 development, we have identified several issues with the 824 005010X186 transaction and have been actively working with the vendor for resolution. While these issues do not affect our internal processing of X12 files (270, 276, and 837) submitted to AHCCCS, we would like to keep you informed of these issues as it may affect the way you process the 824 file.

The initial version of the 824 is currently produced in the Production region in response to 5010 transactions submitted to AHCCCS. As a result of a recent update made to the 824 on 3/21/12, you will find that the 824 005010X186 transaction produced in the Test region will look significantly different than what is currently available in Production. This updated version of the 824 will follow the 824 005010X186 TR3 more closely. Please note that the 5010 version of the 824 is significantly different from the 4010 version.

To assist with understanding the 824 transaction, please note the following points: 2000/OTI03 will contain the Transaction Set control number (ST02 value) 2100/TED03 will contain the erred Segment ID 2100/TED04 will contain the position of the erred Segment within that transaction Set (ST/SE) 2100/RED01 Data element will no longer contain the error message description used by the AHCCCS validation process. In compliance with the 824 TR3, the RED01 data element will contain a default value of 'NA'.

There is yet another update we are awaiting for from the vendor so that the version of the 824 reflects the Errata version of 005010X186**A1**. We expect this update within the next couple of months and will provide a follow up notice once that update is made available to AHCCCS by the vendor.

Please refer to the ASC X12 Newsletter dated May 2011 regarding this Errata version: http://store.x12.org/store/newsletters/tr/20110501/

To purchase a copy of the X12 5010 TR3s, please visit the X12 store at: http://store.x12.org/store/

As a reminder, please continue to use Community Manager to validate your files for X12 compliance and correct any issues prior to submission to AHCCCS. For detailed information on the acceptance or rejection of a specific claim within an 837 file, please also refer to the 277CA (Claim Acknowledgement file).

If you have any questions, please send an email to: 5010Testing@azahcccs.gov

Thank you!