

May 17, 2024

Health Choice Arizona, Inc.
DBA Blue Cross Blue Shield of Arizona Health Choice
8220 N. 23rd Avenue
Phoenix, AZ 85021

Eric Marcus, Director Eric.marcus@azblue.com

Re: Letter of Clarification, RFP #YH24-0002, H2O PA RFP

Dear Mr. Marcus,

In order to continue with the evaluation of your proposal, as submitted for the above referenced Request for Proposal, AHCCCS requires clarification of the following:

1. Except for outreach and education services, AHCCCS envisions the process to be that the provider will submit the action (invoice and/or service) to the H2O PA Contractor, then the H2O PA Contractor turns the action into a claim and submits to AHCCCS, AHCCCS pays the H2O PA Contractor then the H2O PA Contractor pays the provider. Please confirm if Health Choice's proposed methodology and cost is in line with this process. If another process was assumed, please provide details.
2. In your fixed cost proposal, how many FTEs are assumed for your proposed cost, under the line item "Establish Network of H2O Providers"?
3. In your per claim cost proposal, how many claims are assumed per year?

Please provide an email response to me no later than Thursday, May 23, 2024 3:00 pm at Procurement@azahcccs.gov.

Sincerely,

M. LaPorte

Meggan LaPorte, MSW CPPO
AHCCCS Chief Procurement Officer