

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT
State: Arizona

ELIGIBILITY CONDITIONS AND REQUIREMENTS

Programs to Measure and Reduce Inconsistency

The State has in effect the following programs to measure and reduce inconsistency in the application of survey results among surveyors.

Programs and methods in place:

- 1) The survey and certification agency (ADHS) utilizes the data obtained from the State Agency Evaluation Program to measure and reduce inconsistencies of survey results. The survey and certification agency incorporates these findings into the in-service and training programs provided on a monthly basis to appropriate survey staff;
- 2) The survey and certification agency has established an internal review process whereby the Health Care Facility Inspection Team Leaders and the Program Managers review survey documents to ascertain their accuracy; and
- 3) All adverse actions are reviewed by the Quality Assurance(QA)/Enforcement Section of the survey and certification agency when requested by the Program Managers or the Office Chief. The QA/Enforcement Section also provides technical assistance to the Program Managers and Surveyors as requested or directed by the Office Chief.

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Supersedes

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