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As a result of internal testing, AHCCCS made a slight modification to the file naming convention of the Outbound 997/824/TA-1 acknowledgement files. This change was implemented on 06/18/09; however, we missed notifying our trading partners of this slight change. The corrected file naming convention is:

AZCI/P/D837_XXXXX_CCYYMMDDHHMMSSNN.original file name.997/824/TA1

• AZ-Arizona
• C-Claims
• I/P/D837-Claim type (institutional/professional/dental) and transaction number
• XXXXX-AHCCCS submitter number
• CCYYMMDDHHMMSSNN-Date & time stamp
• Original file name
• 997/824/TA1-Acknowledgement transaction number

Thank you!

Hello AHCCCS 837 Trading Partner! As previously mentioned, AHCCCS will begin validating 837 claim files on June 18th. To assist trading partners with ensuring their 837 transactions are compliant and accurate, AHCCCS is providing a tool known as Community Manager. Community Manager is a web based portal where 837 files can be uploaded and validated prior to submitting them to AHCCCS. We strongly recommend that every 837 trading partner use this new tool to assist them in constructing their 837 files, otherwise files may not process as expected. Please forward this information to others within your organization on a need to know basis.

Obtaining a Community Manager account. One of the steps to obtain a Community Manager Account is that an electronic Trading Partner Agreement be accepted. Each trading partner should designate an authorized individual to request a Community Manager account and accept the electronic Trading Partner Agreement. To initiate this process, the designated individual should send an email request to mailto:EDICustomerSupport@azahcccs.gov. The request will be assigned to the EDI Team for processing. Once the EDI Team has processed the request, further instructions including a Community Manager login and password, will be sent to the designated individual.

Current Status. To prepare for this change, AHCCCS has validated some recent production 837 files. Please note, errors in the ISA will cause the entire file to fail. Some of the errors identified are:

Security Information Qualifier (ISA03) must be 00 (fail at file level)
Zip Code Not Found in Zip Code Table
Trailing Blanks in NM109, N401, BHT03, and NM103
Diagnosis Code Not Valid for Date
Procedure Code Not Valid for Date
Diagnosis Related Group (DRG) Code Not Found on Table
Rendering Provider ID Code Not Valid
Attending Provider ID Code Not Valid
Rendering Provider Secondary ID (2310B REF) May Not Be Sent When Rendering Provider Secondary ID is Equal to XX (2310B, NM108)
Tooth Number XXX Not Found on Code Table
Taxonomy Code Not Valid

Other Important EDI Changes for June. AHCCCS will utilize the 997 and 824 acknowledgements differently. The 997 can report syntactical errors within a transaction set, or can report the acceptance of a transaction set. This means all trading partners should thoroughly review their 997 to determine whether syntactical errors occurred, or whether transaction sets were accepted. Receiving a 997 may no longer mean your file successfully translated. AHCCCS will use the 4010 version of the 824. This version includes RED segments that contain claim specific information to further pinpoint errors. For more information on upcoming changes, please check the AHCCCS website at the following URL:

http://www.azahcccs.gov/HIPAA/EDI_Changes/Default.asp

Questions. Should you have further questions regarding these changes, please send them via email to mailto:EDICustomerSupport@azahcccs.gov.

Thank you!
05/15/09

Hello AHCCCS Trading Partners! You are receiving this broadcast message because you have either previously identified yourself as the Electronic Claim (837) contact person for your organization, or you may have contacted AHCCCS regarding a previous EDI issue. If you are no longer the contact person for your organization, please let us know by replying to this email so we can update our records accordingly. To initiate questions pertaining to this broadcast, please see instructions at the end of this email. In addition, please forward this information to others within your organization on a need to know basis.

Effective June 18, 2009, AHCCCS will implement several changes to the Electronic Claims 837 process, including the following:

1. **Uploading/Downloading Files -** AHCCCS will be changing over to a secure file transfer server, which requires a web browser only. Trading Partners will no longer need a VPN connection when sending and/or receiving files from AHCCCS. All trading partners must migrate to this new process. Individuals must receive their own user account in order to access the server. More information about this change will be forthcoming.

2. **Zipped 837 Files -** AHCCCS will no longer process zipped 837 files. Although we can accept zipped files up until June 18th, we ask that you begin submitting unzipped files immediately.

3. **837 File Naming Convention Standard -** The maximum file name length is 25 bytes. Because 837 files should be rendered in a standard text file format, files should not have a .tmp, .zip and/or other application file type extensions.

4. **Claim Validation -** All 837 claim files will be validated using validation software beginning June 18th. Claims within a functional group that pass validation will be translated and forwarded to the adjudication system for processing and the appropriate 997 transaction will be generated. Claims that fail validation within a functional group will terminate processing and the appropriate response transaction (997 or 824) will be generated to further explain the failure.

5. **997 and 824 Transactions -** Also in June, AHCCCS will begin using the 997 transaction to report syntactical errors found in the 837 transaction. In addition, AHCCCS will revert from the 4050 to the 4010 version of the 824 transaction.

6. **997 and 824 File Naming Convention Change -** To easily identify which acknowledgement transaction file pertains to the corresponding 837 file, the acknowledgement file will contain the original 837 file name. The file naming convention will be:

AZC837I/P/D_XXXXX_YYMMDDHHMMSSNN.original file name.997/824/TA1
• AZ-Arizona
• C-Claims
• 837I/P/D-Transaction number and claim type
• XXXXX-AHCCCS submitter number
• YYMMDDHHMMSSNN-Date & time stamp
• Original file name
• 997/824/TA1-Acknowledgement transaction number

Should you have any questions regarding these changes, please initiate a Customer Support ticket by sending your questions via email to EDICustomerSupport@azahcccs.gov. In addition, you may periodically check the AHCCCS website for upcoming EDI changes at the following URL:

http://www.azahcccs.gov/HIPAA/EDI_Changes/Default.asp

Thank you!

03/13/09