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| DATE: | February 6, 2012 |
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TO: Holders of AHCCCS Contractor Operations Manual

- **FROM:** P.J. Schoenstene, Contracts and Policy Administrator Division of Health Care Management, AHCCCS
- SUBJECT: AHCCCS Contractor Operations Manual (ACOM) Update, January 2012

This memo describes additions to the ACOM Manual for the month of January

- Chapter 100, Policy 101 MARKETING, OUTREACH AND RETENTION The revision eliminates the need for AHCCCS to approve Medicare marketing material as the material has already been approved by CMS.
- Chapter 400, Policy 419 ALTCS Network Standards The policy revisions incorporated the changes made during the ALTCS RFP for posting to the AHCCCS Website.

Individuals with questions related to this policy should contact P.J. Schoenstene at 602-417-4617 or by e-mail at <u>pj.schoenstene@azahcccs.gov</u>.