

**DATE:** February 01, 2020  
**TO:** Holders of the AHCCCS Medical Policy Manual  
**FROM:** DHCM Contracts and Policy  
**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602- 417-4055 or email at [DHCMContractsandPolicy@azahcccs.gov](mailto:DHCMContractsandPolicy@azahcccs.gov).

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**UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)**

**AHCCCS Medical Policy Manual (AMPM)**

**AMPM POLICY 510, PRIMARY CARE PROVIDERS**

AMPM Policy 510 was revised to include DDD due to 10/01/19 behavioral health integration activities. Language for physician extender and children/adult covered services has been updated.

**POST TRIBAL CONSULTATION NOTIFICATION/PUBLIC COMMENT CHANGES:**

AMPM Policy 510 was revised to further clarify original changes after being posted for Tribal Consultation Notification/Public Comment on 11-08-19.

**AMPM POLICY 920, QUALITY MANAGEMENT AND PERFORMANCE ADMINISTRATIVE REQUIREMENTS**

AMPM Policy 920 was revised to provide better flow and align with new deliverable standards. A reference was added to reflect the new Appendix B that is currently under development that will require the Contractors to indicate progress in meeting, sustaining, and improving their performance for contractually required measures.

- **ATTACHMENT A - QUALITY MANAGEMENT AND PERFORMANCE IMPROVEMENT PROGRAM PLAN CHECKLIST**  
Attachment A Quality Management and Performance Improvement Program Annual Plan Submission Checklist title changed to remove Annual from the title and throughout the Attachment. In addition, the Attachment was revised to update checklist standards.
- **ATTACHMENT B-RESERVED**  
Attachment B, Integrated Health Care Report Checklist' is being removed, due to it being duplicative of the Medical Management Annual Plan/Deliverables.

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- **ATTACHMENT B - AHCCCS QUALITY IMPROVEMENT CAP CONTRACTOR CHECKLIST**

Attachment B, formerly known as Attachment C 'AHCCCS Quality Improvement Cap Contractor Checklist', was revised to update quality improvement specific cap submissions.

### **AMPM POLICY 970, PERFORMANCE MEASURES**

AMPM Policy 970 was revised to include information outlining Inter-Rater Reliability requirements to collect all or some of the data used to measure performance. Performance Metric and Measure Reporting was also enhanced to provide clearer direction on reporting requirements. A reference was added to reflect the new Appendix B that is currently under development that will require the Contractors to indicate progress in meeting, sustaining, and improving their performance for contractually required measures.

### **AMPM POLICY 980, PERFORMANCE IMPROVEMENT PROJECTS**

AMPM 980 was revised to enhance clarity and flow of the policy and to align with new contract deliverable implementation. Language was updated to reflect the requirement that Contractors self-identify and implement additional PIPs based on root cause analysis. Clarification was provided surrounding the PIP Reporting Requirements and Timeframes. In addition Inter-Rater Reliability section was added to provide direction on documentation to submit.

- **ATTACHMENT A, PROTOCOL FOR CONDUCTING PERFORMANCE IMPROVEMENT PROJECTS (PIP)**

Attachment A, formerly Attachment B, 'Protocol For Conducting Performance Improvement Projects (PIP)' was renamed to incorporate the new deliverables of Attachments B, C, and D for PIP reporting. Contractors have new specific Attachments (listed below) that they are required to submit.

- **ATTACHMENT B, PERFORMANCE IMPROVEMENT PROJECT (PIP) REPORT ACC, CMDP, AND ALTCS E/PD SPECIFIC**

Attachment B, is a new deliverable used for PIP reporting and is applicable to ACC, CMDP and ALTCS E/PD Contractors only.

- **ATTACHMENT C, PERFORMANCE IMPROVEMENT PROJECT (PIP) REPORT, DDD SPECIFIC**

Attachment C, is a new deliverable used for PIP reporting and is applicable to DDD only.

- **ATTACHMENT D, PERFORMANCE IMPROVEMENT PROJECT (PIP) REPORT, RBHA SPECIFIC**

Attachment D, is a new deliverable used for PIP reporting and is applicable to RBHA only.

**AMPM POLICY 1240-D, EMERGENCY ALERT SYSTEM**

AMPM Policy 1240-D was re-structured for clarity and flow; Definitions were updated to align with Policy content.

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**APPROVED NOT YET EFFECTIVE**

**AMPM Approved Not Yet Effective**

**AMPM POLICY 1200, RESERVED**

**AMPM POLICY 1300, Exhibit 1300-1, RESERVED**

**AMPM POLICY 1300, Exhibit 1300-4, RESERVED**

**AMPM POLICY 1300, EXHIBIT 1300-4, RESERVED**

**AMPM POLICY 1300, RESERVED**

**AMPM POLICY 1310, RESERVED**

**AMPM POLICY 1311, RESERVED**

**AMPM POLICY 1312, RESERVED**

**AMPM POLICY 1313, RESERVED**

**AMPM POLICY 1321, RESERVED**

**AMPM POLICY 1322, RESERVED**

**AMPM POLICY 1323, RESERVED**

**AMPM POLICY 1324, RESERVED**