

**DATE:** April 01, 2021  
**To:** Holders of the AHCCCS Medical Policy Manual  
**FROM:** DHCM Contracts and Policy  
**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at [DHCMContractsandPolicy@azahcccs.gov](mailto:DHCMContractsandPolicy@azahcccs.gov).

### **Information Regarding COVID-19**

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the CMS-approved flexibilities and COVID-19 FAQs does not align with provisions set forth by the AHCCCS Medical Policy Manual (AMPM). In these instances, the CMS-approved flexibilities and FAQs take precedence and are controlling.

### **NAME CHANGE**

Effective April 1, 2021 Comprehensive Medical and Dental Program (CMDP) will be changing to Comprehensive Health Plan (CHP). AHCCCS is in the process of revising all pertinent documents to reflect the new name.

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### **UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)**

*To view the policies and attachments, please access the following link:*

### **[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)**

The Contract and Policy Unit will begin transitioning the Policies from the Approved Not Yet Effective section of the AMPM webpage to the AMPM final publishing section. Some Policies may have additional changes since the date they were first posted to the Approved Not Yet Effective section. In the event additional changes were made, those revisions are indicated below with each Policy. The transitioned policies have a 04/01/21 effective date.

Pursuant to Laws 2019, 1st Regular Session, Chapter 305, behavioral health services for children in DCS custody were anticipated to transition from the RBHA Contractors to DCS/CMDP. However, this implementation has been delayed. Revisions that have already been completed for ACOM and AMPM Policies and Attachment(s), related to this anticipated integration **[listed**

**in document provided below]**, will remain in the impacted policies but will not be applicable until such time that CMDP behavioral health service integration the anticipated implemented will be April 01, 2021. All the revisions unrelated to the integration of behavioral health services for CMDP members; will continue to be effective October 01, 2020.

[https://www.azahcccs.gov/shared/Downloads/ACOM/NotEffective/Policies\\_CMDP\\_Integration\\_Changes\\_To\\_Publish.pdf](https://www.azahcccs.gov/shared/Downloads/ACOM/NotEffective/Policies_CMDP_Integration_Changes_To_Publish.pdf)

## **UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)**

### **AHCCCS MEDICAL POLICY MANUAL (AMPM)**

#### **AMPM POLICY 310-JJ, ORTHOTIC AND PROSTHETIC DEVICES**

AMPM Policy 310-JJ was revised to apply name change for CMDP from Comprehensive Medical and Dental Program to Comprehensive Health Plan (CHP) effective April 1, 2021 due to CHP behavioral health integration. Refer to Laws 2019, 1<sup>st</sup> Regular Session. Minor clarifications were made added throughout the Policy. Augmentative Communication Device (ACDs) language was removed as it is specified in 310-P as medical equipment. As well, clarification was added surrounding the language related to prescriptive lenses.

#### **AMPM POLICY 660 – OPIOID TREATMENT PROGRAM**

The title of AMPM Policy 660 was changed from Opioid Treatment Program Mid-Level Exemption to Opioid Treatment Program to broaden the scope of the policy. Policy revisions include the new process for submission of Mid-Level Exemption Requests through the designated SAMHSA portal, language was added for Opioid Treatment Program reporting requirements and the notification requirement to the State Opioid Treatment Authority for opening new locations.

- **ATTACHMENT A, ARIZONA OPIOID TREATMENT PROGRAM EXEMPTION REQUEST AND RECORD OF JUSTIFICATION**

Attachment A is being reserved as it is no longer needed.

#### **AMPM POLICY 961, INCIDENT, ACCIDENT, AND DEATH REPORTING**

AMPM Policy 961 is a new policy for Incident, Accident, and Death (IAD) reporting that provides criteria for when to report and complete an IAD and includes the timeframes associated to reporting urgent, emergency, and routine incidents.

#### **POST TRIBAL CONSULTATION NOTIFICATION AND PUBLIC COMMENT CHANGES:**

AMPM Policy 961 was revised to further clarify original changes after being posted for Tribal Consultation Notification/Public Comment on 02/04/21.

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**AMPM POLICY 965, COMMUNITY SERVICE AGENCIES**

AMPM Policy 965 was revised to update contact information to reflect the move to 801 E. Jefferson St. address.

○ **ATTACHMENT A, INITIAL APPLICATION AND CREDENTIALING AMENDMENT REQUEST**

Attachment A was revised to reflect current health plan names for AHCCCS Contractors.

○ **ATTACHMENT B, DOCUMENTATION STANDARDS**

No changes.

○ **ATTACHMENT C, COMMUNITY SERVICE AGENCY, CRIMINAL HISTORY AFFIDAVIT**

No changes.

○ **ATTACHMENT D, COMMUNITY SERVICE AGENCY, SELF-DECLARATION OF CRIMINAL HISTORY**

No changes.

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**APPROVED NOT YET EFFECTIVE****AMPM EXHIBIT 1620-10, AHCCCS PERSON CENTERED SERVICE PLAN**

AMPM Exhibit 1620-10 was revised to further clarify original changes after being published under Approved Not Yet Effective on 10/30/20.

**POST APPROVED NOT YET EFFECTIVE CHANGES:**

AMPM Exhibit 1620-10's Post Approved Not Yet Effective revision includes the following:

- Page 18 (VIII. IDENTIFICATION OF RISKS) - Duplicative language deleted. "Mobility" and Falls" listed twice.
- Page 19 (IX. RISKS ASSESSMENT) - The instructions to case managers were revised to clarify when this section is applicable.
- Page 20 (X. MODIFICATIONS TO PLAN THROUGH RESTRICTION OF MEMBER'S RIGHTS) - Instructions to case managers were revised to ensure the involvement of the member/health care decision maker prior to modifications of the member's plan being made/implemented.
- Page 22 (XII. INFORMED CONSENT) - Typo. Term "herby" revised to "hereby"

**PREVIOUSLY APPROVED NOT YET EFFECTIVE**

*Please note that as a result of the current Public Health Emergency the implementation of the new Person-Centered Service Plan (PCSP) Tool and process has been postponed. AHCCCS intends to postpone PCSP. Contractors and Tribal ALTCS Programs are not required to implement the PCSP requirements noted in this policy until further notification.*

**AMPM POLICY 1610, GUIDING PRINCIPLES AND COMPONENTS OF ALTCS CASE MANAGEMENT**

See Revision Memo dated 08/03/20 for summary of changes.  
*Implementation Date Upon Publishing.*

**AMPM POLICY 1620-A, INITIAL CONTACT VISIT STANDARD**

See Revision Memo dated 08/03/20 for summary of changes.  
*Implementation Date Upon Publishing.*

**AMPM POLICY 1620-B, NEEDS ASSESSMENT CARE PLANNING STANDARD**

See Revision Memo dated 08/03/20 for summary of changes.  
*Implementation Date Upon Publishing.*

**AMPM POLICY 1620-D, PLACEMENT SERVICE PLANNING STANDARD**

See Revision Memo dated 08/14/20 for summary of changes.  
*Implementation Date Upon Publishing.*

**AMPM POLICY 1620-E, SERVICE PLAN MONITORING AND REASSESSMENT STANDARD**

See Revision Memo dated 08/03/20 for summary of changes.  
*Implementation Date Upon Publishing.*

**AMPM EXHIBIT 1620-13, RESERVED**

See Revision Memo dated 07/01/20 for summary of changes.  
*Implementation Date Upon Publishing.*

**AMPM EXHIBIT 1620-14, RESERVED**

See Revision Memo dated 11/03/20 for summary of changes.  
*Implementation Date Upon Publishing*

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**AMPM EXHIBIT 1620-17, HOME AND COMMUNITY BASED SERVICES NEEDS TOOL GUIDELINES**

See Revision Memo dated 01/11/21 for summary of changes.  
*Implementation Date Upon Publishing.*