

DATE: June 1, 2021
To: Holders of the AHCCCS Medical Policy Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

[INFORMATION REGARDING COVID-19](#)

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the CMS-approved flexibilities and COVID-19 FAQs does not align with provisions set forth by the AHCCCS Medical Policy Manual (AMPM). In these instances, the CMS-approved flexibilities and FAQs take precedence and are controlling.

[NAME CHANGE](#)

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) will be changing to Comprehensive Health Plan (CHP). AHCCCS is in the process of revising all pertinent documents to reflect the new name.

[UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

To view the policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

[AMPM POLICY 310-M – IMMUNIZATION](#)

AMPM Policy 310-M was revised to address annual October 1, 2021 changes, to apply name change for CMDP from Comprehensive Medical and Dental Program to Comprehensive Health Plan (CHP) effective April 1, 2021 due to CHP behavioral health integration. Refer to Laws 2019, 1st Regular Session. A revision was also added to include the current Human Papillomavirus (HPV) Vaccine age range to align with the Centers for Disease Control and Prevention (CDC) and Advisory Committee on Immunization Practices (ACIP) recommendations.

AMPM POLICY 1620-G – BEHAVIORAL HEALTH STANDARDS

AMPM Policy 1620-G has been revised to reference the removal of AMPM Appendix H as a reference and to advise that the pertinent information is being placed in AMPM Policy 310-R for acute behavioral health situations. Throughout the Policy the term “service plan” was updated to Person Centered Service Plan (PCSP) to align with other AMPM 1600 Policies.

POST TRIBAL CONSULTATION NOTIFICATION AND PUBLIC COMMENT CHANGES:

After being posted for Tribal Consultation Notification and Public Comment on 04/06/21, restructuring of the Purpose statement was revised for clarity.

APPROVED NOT YET EFFECTIVE**[AHCCCS CONTRACTOR OPERATIONS MANUAL \(AMPM\)](#)****AMPM POLICY 310-BB – TRANSPORTATION**

AMPM Policy 310-BB was revised to address annual October 1, 2021 changes. In addition, a name change was done from Comprehensive Medical and Dental Program (CMDP) to Comprehensive Health Plan (CHP) effective April 1, 2021 due to CHP behavioral health integration. Refer to Laws 2019, 1st Regular Session. The CHP name change has been made throughout the Policy and Attachment as applicable. Language was added to the Policy regarding public transportation options for Non-Emergency Medical Transportation (NEMT). Additionally, language was added to clarify that Medically Necessary Non-Emergency Transportation is also referred to as NEMT.
Implementation Date 10/1/21.

- **ATTACHMENT A – COMMUNITY BASED SUPPORT PROGRAMS**

No Changes.

Implementation Date 10/1/21.

POST TRIBAL CONSULTATION NOTIFICATION AND PUBLIC COMMENT CHANGES:

After being posted for Tribal Consultation Notification and Public Comment on 04/06/21, AMPM Policy 310-BB was revised to remove the transportation of minors section which was inadvertently included when the Policy was opened for revisions.

AMPM POLICY 950 – CREDENTIALING AND RE-CREDENTIALING PROCESSES

AMPM Policy 950 was revised to address annual October 1, 2021 changes. In addition, a name change was done from Comprehensive Medical and Dental Program (CMDP) to Comprehensive Health Plan (CHP) effective April 1, 2021 due to CHP behavioral health integration. Refer to Laws 2019, 1st Regular Session. The CHP name change has been made throughout the Policy and Attachment as applicable. Additionally, the Policy was revised and reordered for clarity and flow and the requirement of adding providers into the system after credentialing approval was changed from 90% to 95% within 30 days.

Implementation Date 10/1/21.

- **ATTACHMENT A – AHCCCS CONTRACTOR QUARTERLY CREDENTIALING REPORT**

Attachment A was revised to reorder the tables to align with the order in the Policy. In addition, language was updated to align with the Policy requirements including the change in the requirement of adding providers into the system after credentialing approval from 90% to 95%.

Implementation Date 10/1/21.

POST TRIBAL CONSULTATION NOTIFICATION AND PUBLIC COMMENT CHANGES:

After being posted for Tribal Consultation Notification and Public Comment on 03/22/21, AMPM Policy 950 was revised to revert back to a reporting requirement of one business day rather than 24 hours for notice of adverse credentialing actions.

PREVIOUSLY APPROVED NOT YET EFFECTIVE

Please note that as a result of the current Public Health Emergency the implementation of the new Person-Centered Service Plan (PCSP) Tool and process has been postponed. AHCCCS intends to postpone PCSP. Contractors and Tribal ALTCS Programs are not required to implement the PCSP requirements noted in this policy until further notification.

AMPM POLICY 310-P, MEDICAL EQUIPMENT, MEDICAL APPLIANCES, AND MEDICAL SUPPLIES

See Revision Memo dated 05/03/21 for summary of changes.

Implementation Date 10/01/21.

AMPM POLICY 1610, GUIDING PRINCIPLES AND COMPONENTS OF ALTCS CASE MANAGEMENT

See Revision Memo dated 08/03/20 for summary of changes.

Implementation Date Upon Publishing.

AMPM POLICY 1620-A, INITIAL CONTACT VISIT STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM POLICY 1620-B, NEEDS ASSESSMENT CARE PLANNING STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM POLICY 1620-D, PLACEMENT SERVICE PLANNING STANDARD

See Revision Memo dated 08/14/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM POLICY 1620-E, SERVICE PLAN MONITORING AND REASSESSMENT STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM EXHIBIT 1620-10, AHCCCS PERSON CENTERED SERVICE PLAN

See Revision Memo dated 04/01/21 for summary of changes.
Implementation Date Upon Publishing.

AMPM EXHIBIT 1620-13, RESERVED.

See Revision Memo dated 07/01/20 for summary of changes.
Implementation Date Upon Publishing.

AMPM EXHIBIT 1620-17, HOME AND COMMUNITY BASED SERVICES NEEDS TOOL GUIDELINES

See Revision Memo dated 01/11/21 for summary of changes.
Implementation Date Upon Publishing.