

DATE: September 01, 2022
TO: Holders of the AHCCCS Medical Policy Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

INFORMATION REGARDING COVID-19

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the CMS-approved flexibilities and COVID-19 FAQs does not align with provisions set forth by the AHCCCS Medical Policy Manual (AMPM). In these instances, the CMS-approved flexibilities and FAQs take precedence and are controlling.

NAME CHANGE

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1st Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

AHCCCS CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS

To view the AHCCCS Contract and Policy Dictionary from our Guides and Manuals site, please access the following link:

AHCCCS CONTRACT AND POLICY DICTIONARY

Consistent with the Arizona Management System (AMS) principles to streamline processes and provide consistency in Policy Development, the Contract and Policy Unit has developed a new *AHCCCS Contract and Policy Dictionary*. The Dictionary provides a centralized location for definitions that are currently found in the various ACOM and AMPM Policies. The Contract and Policy Dictionary can be found on the AHCCCS website under Resources – Guides-Manuals-Policies. AHCCCS is in the process of revising all pertinent policies to remove definitions and adding a hyperlink to the location of the AHCCCS Contract and Policy Dictionary. Some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy only; those terms/definitions will remain in the Policy and will include a statement indicating the term/definition is applicable 'For purposes of this Policy only'.

To view the AHCCCS Related Acronyms, please access the following link:

AHCCCS RELATED ACRONYMS

Common AHCCCS Related Acronyms can be found on the AHCCCS website under AHCCCS Info – About Us.

UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

To view the policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

None.

NEWLY ADDED TO APPROVED NOT YET EFFECTIVE

[AHCCCS Contractor Operations Manual \(AMPM\)](#)

AMPM POLICY 320-B – MEMBER PARTICIPATION IN EXPERIMENTAL SERVICES AND CLINICAL TRIALS

AMPM Policy 320-B title was revised to Member Participation in Experimental Services and Clinical Trials. AMPM Policy 320-B was revised to align with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC Contractors and to apply name change for CMDP from Comprehensive Medical and Dental Program to Comprehensive Health Plan (CHP) effective April 1, 2021, due to CHP behavioral health integration. Additional language was added to encompass new CMS coverage guidelines surrounding clinical trials for members.

Implementation Date 10/01/22.

- **ATTACHMENT A – MEDICAID ATTESTATION FORM ON THE APPROPRIATENESS OF THE QUALIFIED CLINICAL TRIAL**

Attachment A is a newly added attestation form as required by CMS on the appropriateness of the qualified clinical trial.

POST TRIBAL CONSULTATION NOTIFICATION AND PUBLIC COMMENT CHANGES:

AMPM Policy 320-B was revised to further clarify original changes after being posted for Tribal Consultation Notification and Public Comment on 06/08/22. Changes include correcting the erroneous effective date to 10/01/22 and updating policy to include a reference to Attachment A, a CMS required attestation form on the appropriateness of the qualified clinical trial. Attachment A, the new attestation form was also added to AMPM Policy 320-B.

AMPM POLICY 320-V - BEHAVIORAL HEALTH RESIDENTIAL FACILITIES

AMPM Policy 320-V was revised to align with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC Contractors. Added language to indicate FFS program applicability and requirements. Separated sentence regarding consent for treatment and participation of Health Care Decision Maker (HCDM) to make clearer that unless court ordered to a secured Behavioral Health Residential Facility (BHRF), members must be voluntarily admitted for treatment in this level of care. Indian Health Services, Tribally operated 638 Facility, Urban Indian Health (I/T/U) has been included into the Policy for standard alignment and BHRF documentation has been updated for clarity intent.

Implementation Date 10/01/22.

POST TRIBAL CONSULTATION NOTIFICATION AND PUBLIC COMMENT CHANGES:

AMPM Policy 320-V was revised to further clarify original changes after being posted for Tribal Consultation Notification and Public Comment on 04/29/22.

AMPM POLICY 1240-B – ADULT DAY HEALTH CARE FACILITIES

AMPM Policy 1240-B title was revised from “Adult Day Health Care Services” to “Adult Day Health Care Facilities” and updated to comply with the Home and Community Based Settings Rule under section 1915 of the Social Security Act [42 CFR 438.3(o); 42 CFR 441.301(c)(4)]. Requirements for Adult Day Health Facilities was added to comply with the federal mandate for HCBS Rules.

Implementation Date 03/01/23.

AMPM POLICY 1620-D – PLACEMENT AND SERVICE PLANNING STANDARD

AMPM Policy 1620-D was revised for annual updates to align with policy standard formatting. Transportation language was added for clarification for Home and Community Based Services (HCBS).

Implementation Date 10/01/22.

POST TRIBAL CONSULTATION NOTIFICATION AND PUBLIC COMMENT CHANGES:

AMPM Policy 1620-D was revised to further clarify original changes after being posted for Tribal Consultation Notification and Public Comment on 04/08/22.

[PREVIOUSLY ADDED TO APPROVED NOT YET EFFECTIVE](#)

[AHCCCS Contractor Operations Manual \(AMPM\)](#)

AMPM POLICY 310-C – BREAST RECONSTRUCTION AFTER MASTECTOMY

Refer to Revision Memo dated 05/02/22.

Implementation Date 10/01/22.

AMPM POLICY 310-J – HOSPICE SERVICES

Refer to Revision Memo dated 05/02/22.

Implementation Date 10/01/22.

AMPM POLICY 310-M - IMMUNIZATIONS

Refer to Revision Memo dated 05/27/22.

Implementation Date 10/01/22.

AMPM POLICY 320-C - BREAST AND CERVICAL CANCER TREATMENT PROGRAM

Refer to Revision Memo dated 05/16/22.
Implementation Date 10/01/22

AMPM POLICY 431 – ORAL HEALTH CARE FOR EARLY AND PERIODIC SCREENING, DIAGNOSIS, AND TREATMENT AGED MEMBERS

Refer to Revision Memo dated 07/01/22.
Implementation Date 10/01/22

AMPM POLICY 570 – PROVIDER CASE MANAGEMENT

Refer to Revision Memo dated 07/01/22.
Implementation Date 10/01/22

AMPM POLICY 580 – RESERVED

Refer to Revision Memo dated 05/27/22.
Implementation Date 10/01/22.

AMPM POLICY 590 – BEHAVIORAL HEALTH CRISIS SERVICES AND CARE COORDINATION

Refer to Revision Memo dated 06/15/22.
Implementation Date 10/01/22.

AMPM POLICY 910 – QUALITY MANAGEMENT-PERFORMANCE IMPROVEMENT PROGRAM SCOPE

Refer to Revision Memo dated 08/03/22.
Implementation Date 10/01/22

AMPM POLICY 950 – CREDENTIALING AND RE-CREDENTIALING PROCESSES

Refer to Revision Memo dated 06/15/22.
Implementation Date 10/01/22.

AMPM POLICY 960 – QUALITY OF CARE CONCERNS

Refer to Revision Memo dated 06/15/22.
Implementation Date 10/01/22.

AMPM POLICY 961 – INCIDENT, ACCIDENT, AND DEATH REPORTING

Refer to Revision Memo dated 06/15/22.
Implementation Date 10/01/22.

AMPM POLICY 962 - REPORTING AND MONITORING OF SECLUSION AND RESTRAINT

Refer to Revision Memo dated 05/27/22.
Implementation Date 10/01/22.

AMPM POLICY 963 – PEER AND RECOVERY SUPPORT SERVICE PROVISION REQUIREMENTS

Refer to Revision Memo dated 08/03/22.
Implementation Date 10/01/22

AMPM POLICY 964 – CREDENTIALLED PARENT PEER-FAMILY SUPPORT REQUIREMENTS

Refer to Revision Memo dated 08/03/22.
Implementation Date 10/01/22

AMPM POLICY 980 – PERFORMANCE IMPROVEMENT PROJECTS

Refer to Revision Memo dated 08/03/22.
Implementation Date 10/01/22

AMPM POLICY 1020 – UTILIZATION MANAGEMENT

Refer to Revision Memo dated 07/01/22.
Implementation Date 10/01/22

AMPM POLICY 1021 – CONTRACTOR CARE MANAGEMENT

Refer to Revision Memo dated 07/01/22.
Implementation Date 10/01/22

AMPM POLICY 1022 – JUSTICE REACH-IN PROGRAM

Refer to Revision Memo dated 06/15/22.
Implementation Date 10/01/22.

AMPM POLICY 1620-10 – AHCCCS PERSON-CENTERED SERVICE PLAN

Refer to Revision Memo dated 06/15/22.
Implementation Date 10/01/22.

AMPM POLICY 1620-E – SERVICE PLAN MONITORING AND REASSESSMENT STANDARD

Refer to Revision Memo dated 07/01/22.
Implementation Date 10/01/22