

DATE: November 17, 2022
TO: Holders of the AHCCCS Medical Policy Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

INFORMATION REGARDING COVID-19

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the CMS-approved flexibilities and COVID-19 FAQs does not align with provisions set forth by the AHCCCS Medical Policy Manual (AMPM). In these instances, the CMS-approved flexibilities and FAQs take precedence and are controlling.

NAME CHANGE

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1st Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

CONTRACT NAME CHANGE

Effective October 1, 2022 the Regional Behavioral Health Authority (RBHA) for the Managed Care Organizations was align with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC-RBHA Contractors. AHCCCS is in the process of revising all pertinent documents to reflect this change.

AHCCCS CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS

To view the AHCCCS Contract and Policy Dictionary from our Guides and Manuals site, please access the following link:

[AHCCCS CONTRACT AND POLICY DICTIONARY](#)

Consistent with the Arizona Management System (AMS) principles to streamline processes and provide consistency in Policy Development, the Contract and Policy Unit has developed a new *AHCCCS Contract and Policy Dictionary*. The Dictionary provides a centralized location for definitions that are currently found in the various ACOM and AMPM Policies. The Contract and Policy Dictionary can be found on the AHCCCS website under Resources – Guides-Manuals-Policies. AHCCCS is in the process of revising all pertinent policies to remove definitions and adding a hyperlink to the location of the AHCCCS Contract and Policy Dictionary. Some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy only; those terms/definitions will remain in the Policy and will include a statement indicating the term/definition is applicable 'For purposes of this Policy only'.

To view the AHCCCS Related Acronyms, please access the following link:

[AHCCCS RELATED ACRONYMS](#)

Common AHCCCS Related Acronyms can be found on the AHCCCS website under AHCCCS Info – About Us.

[UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

To view the policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

AMPM POLICY 320-T1 – BLOCK GRANTS AND DISCRETIONARY GRANTS

AMPM Policy 320-T1 was revised to align with the Competitive Contract Expansion YH20-0002 to expand the provision of services awarded to ACC Contractors. Revised definitions. New language added to section L to conform with Non-Title XIX/XXI funding sources.

- **ATTACHMENT A – CHARITABLE CHOICE - ANTI-DISCRIMINATION NOTICE TO INDIVIDUALS RECEIVING SUBSTANCE USE DISORDER TREATMENT SERVICES**

No changes.

- **ATTACHMENT B – SERIOUS EMOTIONAL DISTURBANCE (SED) PROGRAM STATUS REPORT**

Attachment B was revised to combine previous template questions 1,7, and 8 into one question and added a new request for number of members who are enrolled with justice system. New columns were added to illustrate services, service codes, non-encounterable services and added language within question to verify these funds are used appropriately.

- **ATTACHMENT B-1 – SERIOUS MENTAL ILLNESS PROGRAM STATUS REPORT**

Attachment B-1 is a new attachment regarding services provided under the Mental Health Block Grant (MHBG) funds for Serious Mental Illness (SMI) during the report period.

- **ATTACHMENT C – FIRST EPISODE PSYCHOSIS PROGRAM STATUS REPORT**

Attachment C was revised to update name of report and due dates.

- **ATTACHMENT C-1 – RESERVED**

Attachment C-1 is reserved as pertinent information can be found in Attachment C.

- **ATTACHMENT D – INDEPENDENT CASE REVIEW (ICR) PEER REVIEW DATA PULL**

Attachment D was revised to update column headers.

• **ATTACHMENT E – SUBSTANCE ABUSE BLOCK GRANT (SABG) HIV ACTIVITY REPORT**

Attachment E was revised to remove request for financial information.

• **ATTACHMENT F – SUBSTANCE ABUSE BLOCK GRANT (SABG) HIV SITE VISIT REPORT**

Attachment F was revised to align with ACC-RBHA.

• **ATTACHMENT F-1 – OXFORD HOUSE FINANCIAL REPORTS**

Attachment F-1 was revised to align with ACC-RBHA.

• **ATTACHMENT G – SUBSTANCE ABUSE BLOCK GRANT (SABG) PERFORMANCE PROGRESS REPORT**

Attachment G was revised for a name change to SABG performance progress report and clarified SABG reporting requirements.

• **ATTACHMENT H – OXFORD HOUSE MODEL REPORT**

Attachment H was revised to replace the existing excel document to word document and clarified reporting requirements for SABG oxford house model.

• **ATTACHMENT I – SUBSTANCE ABUSE BLOCK GRANT (SABG) PRIORITY POPULATION WAITLIST REPORT**

Attachment I was revised to align with ACC-RBHA.

• **ATTACHMENT J – SABG CAPACITY MANAGEMENT REPORT**

Attachment J was revised to add background information and to align with ACC-RBHA.

• **ATTACHMENT K - SUBSTANCE ABUSE BLOCK GRANT (SABG), PREVENTION, MENTAL HEALTH BLOCK GRANT (MHBG) PLAN**

Attachment K was revised to align with ACC-RBHA.

• **ATTACHMENT L - SUBSTANCE ABUSE BLOCK GRANT (SABG), PREVENTION, MENTAL HEALTH BLOCK GRANT (MHBG) REPORT**

Attachment L was revised to align with ACC-RBHA.

AMPM POLICY 940 – MEDICAL RECORDS AND COMMUNICATION OF CLINICAL INFORMATION

AMPM Policy 940 was revised to remove language surrounding recording telemedicine therapy sessions.

NEWLY ADDED TO APPROVED NOT YET EFFECTIVE
AHCCCS MEDICAL POLICY MANUAL (AMPM)

AMPM POLICY 961 – INCIDENT, ACCIDENT, AND DEATH REPORTING

AMPM Policy 961 was revised to add language to clarify the reporting process per memo sent to MCOs on 07/09/21. A reference to AMPM Policy 1240-B was added to clarify information regarding reportable incidents.

Implementation Date 01/01/23.

PREVIOUSLY ADDED TO APPROVED NOT YET EFFECTIVE
AHCCCS MEDICAL POLICY MANUAL (AMPM)

AMPM POLICY 1230-A – ASSISTED LIVING FACILITIES

Refer to Revision Memo 09/28/22.

Implementation Date 03/01/23.

AMPM POLICY 1240-B – ADULT DAY HEALTH CARE FACILITIES

Refer to Revision Memo 09/01/22.

Implementation Date 03/01/23.

AMPM POLICY 1240-J – EMPLOYMENT SERVICES

Refer to Revision Memo 09/14/22.

Implementation Date 03/01/23.

AMPM EXHIBIT 1620-15 – ASSISTED LIVING FACILITY RESIDENCY AGREEMENT

Refer to Revision Memo 09/28/22.

Implementation Date 03/01/23.