

**DATE:** September 13th, 2023  
**TO:** Holders of the AHCCCS Medical Policy Manual  
**FROM:** DHCS Contracts and Policy  
**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: [DHCMContractsandPolicy@azahcccs.gov](mailto:DHCMContractsandPolicy@azahcccs.gov).

### **NAME CHANGE**

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1<sup>st</sup> Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

### **CONTRACT NAME CHANGE**

Effective October 1, 2022, the Regional Behavioral Health Authority (RBHA) for the Managed Care Organizations was aligned with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC-RBHA Contractors. AHCCCS is in the process of revising all pertinent documents to reflect this change.

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### **AHCCCS CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS**

*To view the AHCCCS Contract and Policy Dictionary, please access the following link:*

#### **[AHCCCS CONTRACT AND POLICY DICTIONARY](#)**

The AHCCCS Contract and Policy Dictionary provides a centralized location for definitions that are utilized in various ACOM and AMPM Policies. A hyperlink to the location of the AHCCCS Contract and Policy Dictionary has been added to all policies found in both the ACOM and AMPM. AHCCCS is in the process of adding an area within the Definition Section of all policies that identifies terms used/referenced in that policy to encourage viewing of the AHCCCS Contract and Policy Dictionary to better understand how AHCCCS defines the word or term. However, some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy; those terms/ definitions will remain in the Policy and will include a statement indicating 'For purposes of this Policy only'.

*To view the AHCCCS Related Acronyms, please access the following link:*

#### **[AHCCCS RELATED ACRONYMS](#)**

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**UPDATES AND REVISIONS TO THE AHCCCS CONTRACT AND POLICY DICTIONARY**

The following terms have been revised for alignment in the [AHCCCS Contract and Policy Dictionary](#).

- **AHCCCS CONTRACTOR OPERATIONS MANUAL (ACOM)**
- **AHCCCS MEDICAL POLICY MANUAL (AMPM)**
- **APPLICANT**
- **ARIZONA DEPARTMENT OF CHILD SAFETY (DCS)/COMPREHENSIVE HEALTH PLAN (DCS/CHP)**
- **ARIZONA LONG TERM CARE SYSTEM (ALTCS)**
- **COMMUNITY RESOURCE GUIDE**
- **DEPARTMENT OF ECONOMIC SECURITY/DIVISION OF DEVELOPMENTAL DISABILITIES (DES/DDD) TRIBAL HEALTH PROGRAM (DDD THP)**
- **EQUITY PARTNERS**
- **HIGH-RISK PREGNANCY**
- **HOUSING SPECIALIST**
- **HEALTH INFORMATION TECHNOLOGY (HIT)**
- **MEDICAID**
- **PERMANENT SUPPORTIVE HOUSING (PSH)**
- **RURAL HEALTH CLINIC (RHC)**
- **SCOPE OF WORK**
- **SERIOUS EMOTIONAL DISTURBANCE (SED) ELIGIBILITY DETERMINATION**
- **SHALL**
- **STATE CHILDREN'S HEALTH INSURANCE PROGRAM (SCHIP)**
- **SUBCONTRACT**

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**UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)**

*To view the policies and attachments, please access the following link:*

**[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)**

**AMPM EXHIBIT 400-3 – AHCCCS MATERNAL CHILD HEALTH - EPSDT MEMBER OUTREACH**

Refer to Revision Memo dated 08/16/23.  
Implementation Date 10/01/23.

**CARRY OVER FROM THE APPROVED NOT YET EFFECTIVE:**

No additional changes.

**AMPM POLICY 520 – MEMBER TRANSITIONS**

Refer to Revision Memo dated 08/16/23.  
*Implementation Date 10/01/23.*

**CARRY OVER FROM THE APPROVED NOT YET EFFECTIVE:**  
No additional changes.

**AMPM POLICY 530 – MEMBER TRANSFERS BETWEEN FACILITIES**

Refer to Revision Memo dated 07/20/23.  
*Implementation Date 10/01/23.*

**CARRY OVER FROM THE APPROVED NOT YET EFFECTIVE:**  
No additional changes.

**AMPM POLICY 590 – BEHAVIORAL HEALTH CRISIS SERVICES AND CARE COORDINATION**

Refer to Revision Memo dated 08/16/23.  
*Implementation Date 10/01/23.*

**CARRY OVER FROM THE APPROVED NOT YET EFFECTIVE:**  
No additional changes.

**AMPM POLICY 1040 – OUTREACH, ENGAGEMENT, AND RE-ENGAGEMENT FOR BEHAVIORAL HEALTH**

Refer to Revision Memo dated 08/16/23.  
*Implementation Date 10/01/23.*

**CARRY OVER FROM THE APPROVED NOT YET EFFECTIVE:**  
No additional changes.