

DATE: January 17, 2024
TO: Holders of the AHCCCS Medical Policy Manual
FROM: DHCS Contracts and Policy
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: DHCMContractsandPolicy@azahcccs.gov.

NAME CHANGE

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1st Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

DIVISION OF DEVELOPMENTAL DISABILITIES TRIBAL HEALTH PROGRAM (DDD THP)

Effective April 1, 2022, the Division of Developmental Disabilities (DDD) Tribal Health Program (THP) is the health plan which administers Fee-For-Service (FFS) physical health, behavioral health, and Long-Term care Services and Supports (LTSS) for DDD-THP enrolled American Indian/Alaska Native members. AHCCCS is in the process of revising all pertinent documents to reflect this new program.

CONTRACT NAME CHANGE

Effective October 1, 2022, the Regional Behavioral Health Authority (RBHA) for the Managed Care Organization was aligned with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC-RBHA Contractors. AHCCCS is in the process of revising all pertinent documents to reflect this change.

AHCCCS CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS

To view the AHCCCS Contract and Policy Dictionary, please access the following link:

[AHCCCS CONTRACT AND POLICY DICTIONARY](#)

The AHCCCS Contract and Policy Dictionary provides a centralized location for definitions that are utilized in various ACOM and AMPM Policies. A hyperlink to the location of the AHCCCS Contract and Policy Dictionary has been added to all policies found in both the ACOM and AMPM. AHCCCS is in the process of adding an area within the Definition Section of all policies that identifies terms used/referenced in that policy to encourage viewing of the AHCCCS Contract and Policy Dictionary to better understand how AHCCCS defines the word or term. However, some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy; those terms/ definitions will remain in the Policy and will include a statement indicating 'For purposes of this Policy only'.

To view the AHCCCS Related Acronyms, please access the following link:

[AHCCCS RELATED ACRONYMS](#)

[UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

To view the policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

AMPM POLICY 610 – AHCCCS PROVIDER QUALIFICATIONS

AMPM Policy 610 was revised to include hours of operation changes that must be reported in AHCCCS Provider Enrollment Portal (APEP) at least five days prior to the effective date of the change. In the event of an emergency that results in facility closure, the provider must provide written notice to AHCCCS within 24 hours of the emergency, providing the reason for closure. The notice of closure must be posted at the entrance of the facility. Any change in the servicing address must be reported to APEP at least 30 days prior to the effective date of the change.

○ **ATTACHMENT A – AHCCCS PROVIDER TYPES**

Attachment A had minor updates revising the current URL hyperlinks for regulatory agencies.

○ **ATTACHMENT B – AHCCCS PROVIDER TYPE SCREENING TOOL**

Attachment B was revised to include requirements identified in the Fingerprint-based Criminal Background Check (FCBC) One Pager located on the AHCCCS APEP web page and as indicated on the “High Risk Provider” tab.