

**DATE:** July 11, 2024  
**TO:** Holders of the AHCCCS Medical Policy Manual  
**FROM:** DHCS Contracts and Policy  
**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: [DHCMContractsandPolicy@azahcccs.gov](mailto:DHCMContractsandPolicy@azahcccs.gov).

### **NAME CHANGE**

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1<sup>st</sup> Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

### **DIVISION OF DEVELOPMENTAL DISABILITIES TRIBAL HEALTH PROGRAM (DDD THP)**

The Division of Developmental Disabilities (DDD) Tribal Health Program (THP) is the Fee-For-Service health plan which administers physical health, behavioral health, and Long-Term care Services and Supports (LTSS) for DDD-THP enrolled American Indian/Alaska Native members. Effective April 01, 2022, responsibility for managing acute Physical/Behavioral Health/Children's Rehabilitative Services (CRS), and THP members with a Serious Mental Illness (SMI) designation was transitioned to AHCCCS. AHCCCS is in the process of revising all pertinent documents to reflect this new change.

### **CONTRACT NAME CHANGE**

Effective October 1, 2022, the Regional Behavioral Health Authority (RBHA) for the Managed Care Organization was aligned with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC-RBHA Contractors. AHCCCS is in the process of revising all pertinent documents to reflect this change.

### **SECTION 504 OF THE REHABILITATION ACT**

Modifications are being made to remove symbols and periods from various Federal and State citations to ensure accessibility for all individuals in compliance with Section 504 of the Rehabilitation Act. AHCCCS is in the process of revising all pertinent documents to reflect this change.

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**CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS**

*To view the AHCCCS Contract and Policy Dictionary, please access the following link:*

**[AHCCCS CONTRACT AND POLICY DICTIONARY](#)**

The AHCCCS Contract and Policy Dictionary provides a centralized location for definitions that are utilized in various ACOM and AMPM Policies. A hyperlink to the location of the AHCCCS Contract and Policy Dictionary has been added to all policies found in both the ACOM and AMPM. AHCCCS is in the process of adding an area within the Definition Section of all policies that identifies terms used/referenced in that policy to encourage viewing of the AHCCCS Contract and Policy Dictionary to better understand how AHCCCS defines the word or term. However, some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy; those terms/ definitions will remain in the Policy and will include a statement indicating 'For purposes of this Policy only'.

*To view the AHCCCS Related Acronyms, please access the following link:*

**[AHCCCS RELATED ACRONYMS](#)**

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**UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)**

*To view the policies and attachments, please access the following link:*

**[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)**

**AMPM POLICY 320-W – THERAPEUTIC FOSTER CARE FOR CHILDREN**

AMPM Policy 320-W was revised to reorganize the flow of the Policy, update definitions, add Fee-For-Service (FFS) program applicability, and update treatment expectations. The Policy was also revised to change “crisis plan” to “safety plan” to align with AMPM Policy 320-O, to include that the TFC Treatment Plan be developed in collaboration with the child and family team, to change language from “placement” to “caregiver” for inclusivity, to move discharge plan requirements to treatment planning, to add use of the CALOCUS/ECSII to establish functioning in alignment with contract, to add criteria for completion of treatment goals, to remove Exclusionary Criteria and 90-day timeframe from medical necessity criteria to decrease barriers to members accessing care in TFC, to update medical necessity criteria used for admission, continued stay and discharge, and to include a new section for Training Expectations.

**POST PUBLIC COMMENT CHANGES:**

**POST PUBLIC COMMENT CHANGES that concluded on June 29, 2024:** Additional revisions were made to AMPM Policy 320-W based on Public Comment including:

- Removing “licensed by DCS” from TFC Agency definition as licensure as a Child Placing Agency is optional for Therapeutic Foster Care (TFC) agencies.
- Adding a reference to AMPM Policy 910, Quality Management/Performance Improvement Program Scope, for information regarding Contractor policies and procedures for monitoring TFC Agencies and TFC Family Providers.
- Removing that TFC Family Providers need to be available to care for the member during the time the member is in respite care; and revised to clarify the TFC Family Providers need to plan for, rather than ensure, the member’s needs are met during respite care. Respite care is used by TFC Family Providers during times they are unable to care for the member.
- Revising language to clarify that the rapid response team is not providing prior authorization however may establish the recommendation through integrated rapid response and provide the recommendation for TFC prior to the establishment of a full Child and Family Team.